

FSA Training Conference

Speaker Bio

Session(s): BO25. We're Listening: How FSA is Using User Experience (UX) Research to Inform its Products and Services; BO26. StudentAid.gov and Mobile App Walkthrough and Coming Attractions

Tait Chamberlain

Lead User Experience Designer, Student Experience and Aid Delivery (SEAD)

Tait oversees the user experience design for Federal Student Aid (FSA) applicants, parents, and borrowers on StudentAid.gov and the myStudentAid app. He also oversees enterprise-wide branding and design systems. Prior to his work at FSA, Tait was an Open Data Fellow at the University of Michigan School of Information, and a thru-hiker on the Appalachian Trail (northbound). He has an MSI in Human Computer Interaction.

