

## FSA Training Conference

### Speaker Bio

Session(s): BO22. What FAA's Need to Know About Institutions of Higher Education and Sensitive Data/Controlled Unclassified Information

## Mia Jordan

*Federal Student Aid Chief Information Officer*

Mia Jordan, Federal Student Aid Chief Information Officer, is responsible for securing and transforming a loan portfolio of over \$1.7T. She formerly served as the Strategic Technology Advisor for the sixth largest bank in the United States, Rural Development, where she facilitated the effective management and oversight of the Agency's \$117M portfolio of IT investments. Jordan is a proven leader experienced at groundbreaking efforts driving large scale technology adoption and cultural change with a 20+ year record of success in transforming IT organizations, developing and implementing cybersecurity programs, innovating business applications, and integrating new technologies that drive business efficiencies and provide strong ROI.



Jordan served with the U.S. Department of Agriculture for over 10 years and was formerly the Director of IT Governance and Chief Architect for the Natural Resources Conservation Service (NRCS). While at NRCS, she oversaw the agency's premier automated Conservation Delivery Streamlining Initiative (CDSI) program, a \$180 million information technology initiative to implement a more effective, efficient, and sustainable web-based business centric model for delivering science-based soil conservation assistance across the nation to improve our nation's air, soil, water, wildlife, and energy use.

Jordan became a Civil Servant in 2010, where she was the Capital Planning Lead with the National Nuclear Security Administration (NNSA) at the U.S. Department of Energy, where she managed a \$1.5B portfolio of IT investments.

Prior to joining government, Jordan worked over 13 years for various agency's & Departments in both the Civilian, Intelligence and Department of Defense markets.

Jordan is a veteran of the U.S. Air Force and holds a Bachelors, Business Administration and a Masters of Computer Science, Cyber Security, with a focus on Information Assurance from the University of Maryland-University College.

Ms. Jordan's most recent accolades include:

2019 Theodore Roosevelt Government Executive Leadership Award Winner ~ Pathfinder

US Department of Agriculture - 2019 Secretary's Honor Award Winner