

FSA Training Conference

Speaker Bio

Session(s): GS3. Verification

Ed Pacchetti

Director of Customer Analytics, Student Experience and Aid Delivery

Ed Pacchetti is the Director of Customer Analytics at Federal Student Aid, an office of the U.S. Department of Education. His primary interests include the impact of financial aid on college access and completion. While he recognizes the complexity inherent in both areas, he also recognizes that financial aid can make a critical difference for students and their ability to access and complete postsecondary education. Ed earned a bachelor's degree in Psychology from Illinois Wesleyan University, a Master of Public Administration degree from George Washington University, and a Ph.D. in Education Policy from the University of Maryland.

