

FSA Training Conference

Speaker Bio

Session: BO16. Public Service Loan Forgiveness (PSLF) and Temporary Expanded PSLF (TEPSLF)

Colleen Campbell

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Colleen Campbell (they/them, she/her) is a program manager in the Policy, Implementation, and Oversight directorate at the U.S. Department of Education, office of Federal Student Aid (FSA). Campbell came to FSA to direct the strategic communications for the Next Gen initiative and transitioned to a role in PIO in early 2021. Now, Campbell's work spans a wide variety of policy areas, including student loan repayment, servicing, and collections; FAFSA® simplification; *FUTURE Act* implementation; and Public Service Loan Forgiveness Program adjudications.



Campbell began their career as a financial aid administrator, an experience that still informs their work today. Immediately before joining the federal government, Campbell was the director of the postsecondary education team at the Center of American Progress. Before that, they held roles in research and policy analysis at the Association of Community College Trustees and Institute for Higher Education Policy.

Campbell holds a Master of Public Policy and Master of Arts in Higher Education from the University of Michigan.