

2020 Virtual Federal Student Aid Training Conference

Speaker Bio

Session: GS7. StudentAid.gov and Mobile App Walkthrough and Coming Attractions



**PRESENTER NAME:** Tait Chamberlain

**PRESENTER TITLE:** Lead User Experience Designer

**PRESENTER BUSINESS UNIT:** Student Experience and Aid Delivery (SEAD)

**PRESENTER BIO:** Tait oversees the user experience of federal student aid applicants, parents, and borrowers on StudentAid.gov and the myStudentAid app. Prior to his work at FSA, Tait was an Open Data Fellow at the University of Michigan School of Information, and a thru-hiker on the Appalachian Trail (northbound). He has an MSI in Human Computer Interaction.