

2020 Virtual Federal Student Aid Training Conference

Speaker Bio

Session: BO27. Annual Student Loan Acknowledgment



PRESENTER NAME: Shaneek Celedon

PRESENTER TITLE: Management & Program Analyst

PRESENTER BUSINESS UNIT: Product Design team

PRESENTER BIO: I began working with FSA in February 2020 with the Digital Customer Care unit on improving the digital platform. I am the feature/product owner for the Annual Student Loan Acknowledgment. I previously worked in higher education with the University of Maryland system for eight years. I held various roles in strategic enrollment management, including work on the UMUC e-application (common application for the State of Maryland Universities), Maryland State Tuition Residency form, and the tuition calculator.