

2020 Virtual Federal Student Aid Training Conference

Speaker Bio

Session: GS8. FSA Next Gen Introduces FSA Partner Connect



PRESENTER NAME: Robin Minor

PRESENTER TITLE: Deputy Chief Operating Officer

PRESENTER BUSINESS UNIT: Partner Participation and Oversight

PRESENTER BIO: Robin S. Minor currently serves as the U.S. Department of Education's Deputy Chief Operating Officer for Partner Participation and Oversight. The Office of Partner Participation and Oversight (PPO) is responsible for activities that support and monitor FSA's 6,000+ program participants and enforces compliance with laws and regulations governing student financial assistance programs. The activities within PPO cover the entire lifecycle of program participants.

Prior to this post, Robin served in the position of the Chief Compliance Officer for FSA. As part of those duties, Ms. Minor led a staff of nearly 350 employees across the country charged with oversight and monitoring of over 6,000 institutions, lenders and guaranty agencies participating in the *Title IV* student aid programs. Additionally, Robin championed efforts to integrate the future vision of Program Compliance with all other initiatives and performance goals of FSA.

She continues to have responsibility for Program Compliance in her current position, as well as other operational areas within FSA that interact with the external partners on a regular basis.

Prior to her 15+ years of federal service at the Department, Robin served as Senior Manager of Higher Education Services at the law firm of Dow, Lohnes & Albertson where she assisted institutions of higher education towards ensuring their administration of the *Title IV* programs was in compliance with applicable regulations and federal requirements. Robin's 40-year tenure in higher education administration also included institutional experiences at American University, where she served as its director of financial aid, and Howard University and Virginia State University, where she held various financial aid positions of increasing authority.

Robin earned a Master's degree in Student Development in Higher Education from American University and a Bachelor's degree in Business Administration from Virginia State University.