

2020 Virtual Federal Student Aid Training Conference

Speaker Bio

Session: BO15 Institutions of Higher Education and Controlled Unclassified Information



PRESENTER NAME: Mia Jordan

PRESENTER TITLE: Chief Information Officer

PRESENTER BUSINESS UNIT: Technology Directorate

PRESENTER BIO: Mia Jordan, FSA Chief Information Officer, formerly served as the Strategic Technology Advisor for the 6th largest bank in the United States, securing and transforming a loan portfolio of over \$224B. As the former Chief Information Officer for Rural Development, she facilitated the effective management and oversight of the Agency's \$117M portfolio of IT investments. Jordan is a proven leader experienced at ground breaking efforts driving large scale technology adoption and cultural change with a 20+ year record of success in transforming IT organizations, developing and implementing cybersecurity programs, innovating business applications, and integrating new technologies that drive business efficiencies and provide strong ROI.

Jordan served with the US Department of Agriculture for over 10 years and was formerly the Director of IT Governance and Chief Architect for the Natural Resources Conservation Service (NRCS). While at NRCS, she oversaw the agency's premier automated Conservation Delivery Streamlining Initiative (CDSI) program, a \$180 million information technology initiative to implement a more effective, efficient, and sustainable web based business centric model for

delivering science-based soil conservation assistance across the nation to improve our nation's air, soil, water, wildlife, and energy use.

Jordan became a Civil Servant in 2010, where she was the Capital Planning Lead with the National Nuclear Security Administration (NNSA) at the Department of Energy, where she managed a \$1.5B portfolio of IT investments.

Prior to joining government, Jordan worked over 13 years for various agency's & Departments in both the Civilian, Intelligence and Department of Defense markets.

Jordan is a veteran of the U.S. Air Force and holds a Bachelors, Business Administration and a Masters of Computer Science, Cyber Security, with a focus on Information Assurance from the University of Maryland-University College.

Ms. Jordan's most recent accolades include:

2019 Theodore Roosevelt Government Executive Leadership Award Winner ~ Pathfinder
US Department of Agriculture - 2019 Secretary's Honor Award Winner