2020 Virtual Federal Student Aid Training Conference

Speaker Bio

<u>Session</u>: BO5. *National Student Loan Data System* (NSLDS®) Update

PRESENTER NAME: Lisa Walker

PRESENTER TITLE: Management and Program Analyst

PRESENTER BUSINESS UNIT: Partner Systems Integration Division

PRESENTER BIO: Lisa Walker is a Program Operations Specialist at Federal Student Aid (FSA). Since joining FSA in 2012, she has worked primarily on the National Student Loan Data System (NSLDS®), where she serves as a subject matter expert in many areas. Some of her responsibilities include NSLDS reporting by federal loan servicers, interfaces between NSLDS and COD, and managing the daily operations of both the NSLDS and EDExpress software, which is provided to schools to use to process and manage federal student aid.

As a financial aid recipient, she cares deeply about protecting the integrity of data in NSLDS for fellow aid recipients as well as the financial aid administrators who assist these recipients daily. She has provided hands-on training on the NSLDS Financial Aid Professionals website and works with various groups at FSA to assist the financial aid community and encourage growth and familiarity with NSLDS. Lisa holds a B.S. in Biological Science from the University of Maryland Baltimore County. Additionally, she has completed course work in distance education, e-learning, and project management.