

Welcome to Your First FSA Training Conference

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U.S. Department of Education
2019 FSA Training Conference for Financial Aid Professionals

Federal Student Aid
An OFFICE of the U.S. DEPARTMENT of EDUCATION

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December 2019

Welcome to the FSA Training Conference

- 32 breakout session topics, most offered multiple times
- Five breakout time slots this afternoon
- Three to 10 breakout time slots Wednesday, Thursday, and Friday
- Five General Sessions – two on Tuesday (today) and three on Wednesday
- 10 Birds of a Feather sessions

We are expecting over 5,000 participants!

Who Attends the Conference?

- Financial Aid Administrators (FAA)
- Admissions Officers
- Bursars Officers
- Foreign School Administrators
- Loan Servicers
- Senior ED Officials
- Private Auditors/Accountants
- Financial Aid Rookies
- Financial Aid Veterans

What to Expect...

- Conference registration is in Reno-Sparks Convention Center (RSCC) Main Entry/Lobby
- Message board in registration area
- Food and beverages for sale in the Food Court (Exhibit Hall 3)
- Coffee carts and grab & go food kiosks throughout RSCC
- Lunch on your own
- No designated lunch period

What to Expect...

- Announcements/updates in General Sessions
- Breakout sessions have staggered start and end times to better accommodate traffic flow (see schedule)
- Focus on every other line of tri-fold agenda for planning
- See map in spiral bound program book



Need Help?

- ED Staff
 - *Red Shirts*
 - or-
 - *Blue Ribbons on name badges*
- Send questions to: FSAConferences@ed.gov
- Follow the conference via Twitter [@FSAconf](https://twitter.com/FSAconf) using the hash tag [#FSATC2019](https://twitter.com/FSATC2019)
- Questions? Drop off your handwritten questions in the box at registration

General Sessions

Today (Tuesday)

- General Session 1 – Welcome & Keynote Presentations
- General Session 2 – Federal Update

General Sessions

Tomorrow (Wednesday)

- General Session 3 – Keynote – Can You Believe We Achieved Consensus?!
- General Session 4 – Verification
- General Session 5 – Application Processing

General Sessions

- All General Sessions will be video recorded and posted to IFAP
- No need to take pictures of screens or slides with your camera
- PowerPoint presentations will be posted to IFAP



Breakout Sessions

Student Eligibility

- Understanding Your Satisfactory Academic Progress (SAP) Policy
- Professional Judgment
- Student Eligibility
- Financial Literacy Matters
- New Student Advising Tools

Breakout Sessions

Institutional Eligibility

- Maintaining Your Institutional Eligibility
- Financial Aid Data Use and Student Privacy
- The Clery Act: Hate Crimes, Sexual Violence, and Emergency Management
- Protecting Sensitive Data and Minimizing Fraud Through an Integrated Approach

Breakout Sessions

Institutional Eligibility

- Cybersecurity – The Challenges Facing FAA's
- What Happens at the Department When There is a Cybersecurity Breach?
- Internal and External Threats Facing Title IV Institutions
- College Scorecard
- Program Review Essentials and the Top 10 Compliance Findings

Breakout Sessions

Daily Operations

- Administering Disbursements
- Administering Adds, Drops, and Withdrawals
- Title IV Reconciliation: What's in your Toolkit?
- Cash Management: Institutional Charges
- Return of Title IV Funds: Resources and Q&A

Breakout Sessions

Regulatory Update

- Borrower Defense
- Accreditation
- State Authorization for Distance Education and Distance Education
- TEACH Grant and Faith-Based Issues

Breakout Sessions

Loans and Grants

- Year-Round Federal Pell Grant Exploration and Answers
- Public Service Loan Forgiveness (PSLF) and Temporary Expanded PSLF (TEPSLF)
- Understanding Cohort Default Rates (CDR) and How to Develop and Implement Effective Default Prevention Plans

Breakout Sessions

System Updates

- *National Student Loan Data System (NSLDS®) Update*
- Common Origination and Disbursement (COD) System Update
- Next Gen StudentAid.gov Walkthrough and Coming Attractions

Breakout Sessions

Campus-Based Aid

- Reporting for the Campus-Based Programs, Assigning Loans to the Department, and Reimbursing Service Cancellations for Perkins

Breakout Sessions

Open Forum

- Offered daily except for Friday
- Senior ED staff will be there to answer questions

Breakout Sessions

- All Breakout Sessions will be audio recorded and posted to IFAP
- No need to take pictures of screens or slides with your camera
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Hands-On Sessions

- Hands-On NSLDS®
- Hands-On COD Basics
- Hands-On COD Advanced

80 Personal Computers for 160 attendees, as well as extra chairs to sit and observe the session

Birds of a Feather Networking Sessions

- Bursars and Business Officers
- Experimental Sites Initiative – Creating and Expanding Work-and-Learn Opportunities using FWS Funds
- Experimental Sites Initiative - Second Chance Pell
- Minority-Serving Institutions: Historically Black Colleges and Universities (HBCUs) and Predominantly Black Institutions (PBIs)
- Minority-Serving Institutions: Tribal Colleges and Alaska Native and Native Hawaiian-Serving Institutions (ANNHSIs)

Birds of a Feather Networking Sessions

- Minority-Serving Institutions: Hispanic-Serving Institutions (HSI) and Asian American and Native American Pacific Islander-Serving Institutions (AANAPISIs)
- Community Colleges
- Graduate and Professional Schools
- Proprietary Institutions
- Audits of Institutions Receiving Title IV Funds

Visit the Resource Center*

18 booths replete with subject matter experts!

- Ask-a-Fed
- Ask-a-Fed for Foreign Schools
- Clery Act
- Cohort Default Rate Operations Team
- COD System
- Consumer Financial Protection Bureau
- Default Prevention
- ECSI – Federal Perkins Loan Servicer
- ED OIG Audit Team

**Closed during the General Sessions*

Visit the Resource Center*

17 booths replete with subject matter experts!

- Electronic Application for Approval (E-App)
- Experimental Sites Initiative
- Federal Loan Servicers
- Financial Literacy and Education Commission (FLEC)
- FSA E-Training Website

**Closed during the General Sessions*

Visit the Resource Center*

17 booths replete with subject matter experts!

- NSLDS®
- Next Gen Exploration Corner
- OIG – Fraud Awareness
- SAIG Enrollment, EDE Express, Participation Management (PM), FAA Access to Central Processing System(CPS) Online

**Closed during the General Sessions*

Financial Aid Night

- Tonight for students and parents at Reno High School from 6-7:30 p.m.
- Informational session
- Financial aid experts will provide an overview of the federal financial aid process and answer any questions about college financing

Logistical Tips

- Get familiar with RSCC map
- Plan smart for General Sessions
- Check location of your next session
- Use 15/20-minute breaks between each session
- Have back-up session choices
- Consider alternative time slot
- Wear comfortable shoes – You'll walk a lot
- Get outside for some fresh air

Logistical Tips

- Relax
- Be friendly
- Make a new contact and stay in touch
- Visit the Resource Center
- Ask questions
- Don't be intimidated
- Start or continue the journey of becoming a *Title IV* expert
- Print your boarding pass on Thursday or Friday at on-site registration desk or in hotel lobby



Questions and Answers