

General Session #5

Application Processing Update

Renee Lizear and Misty Parkinson
U.S. Department of Education

2019 FSA Training Conference *for Financial Aid Professionals*



Agenda



Application processing statistics



Changes required by external sources



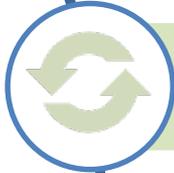
Enhancements as a result of feedback



Continuous improvement



Application processing statistics



Changes required by external sources



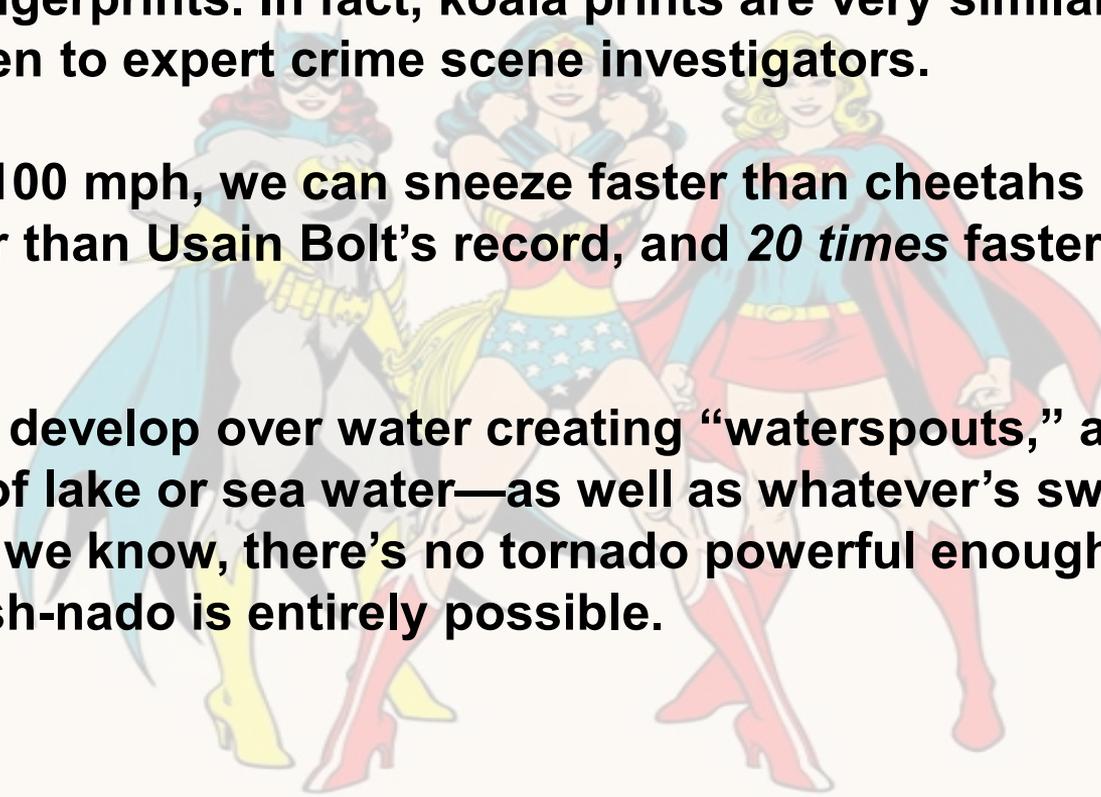
Enhancements as a result of feedback



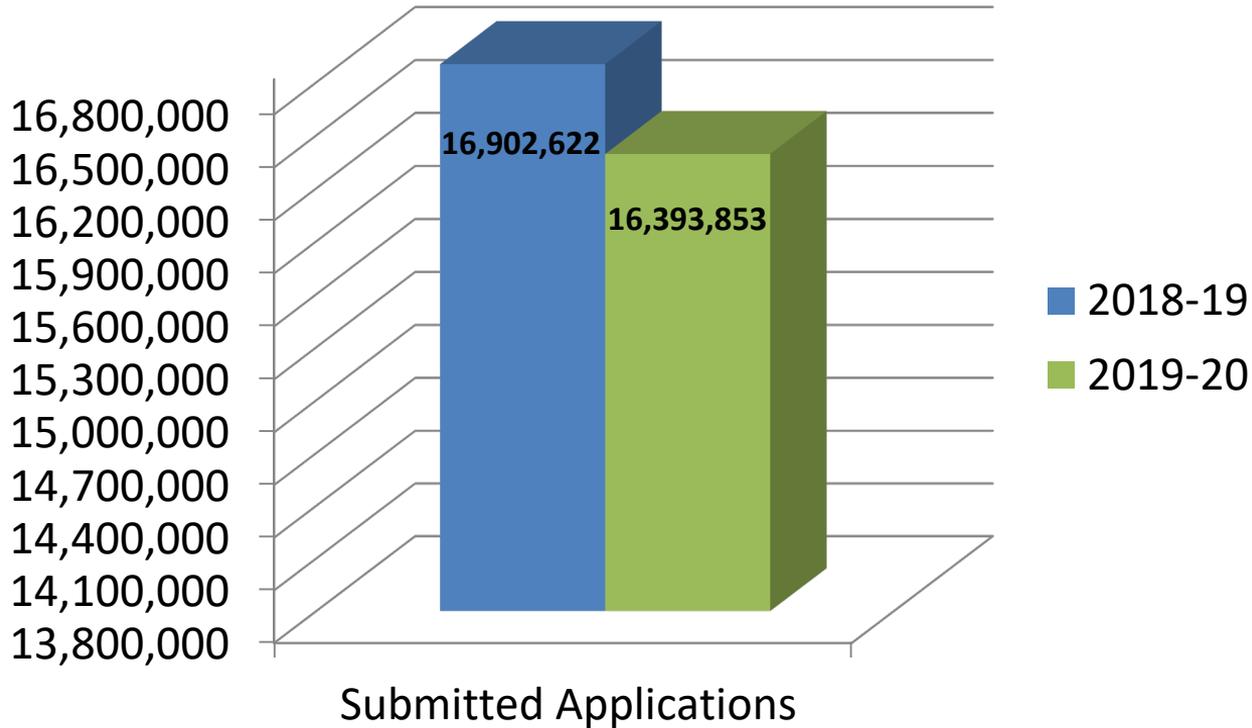
Continuous improvement

Super Fun (FAFSA-ish) Facts

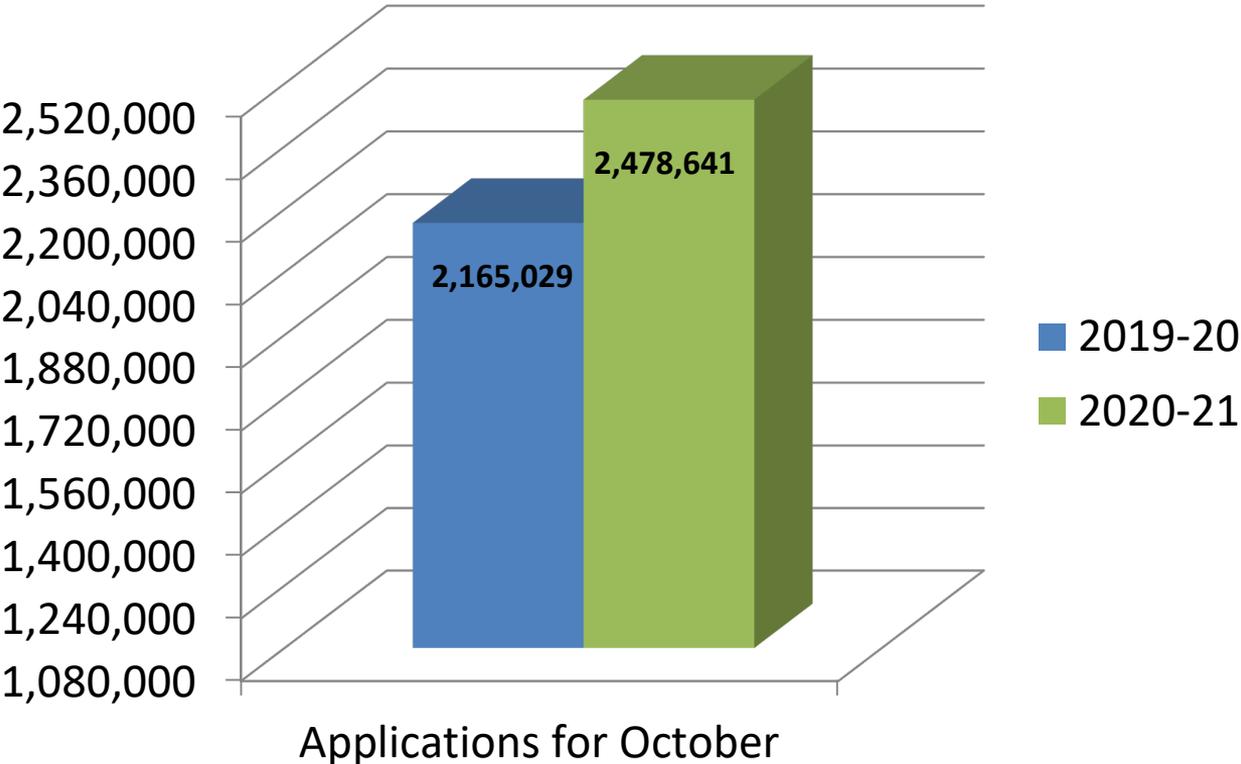
- **Koalas have fingerprints. In fact, koala prints are very similar to human fingerprints, even to expert crime scene investigators.**
- **Clocking in at 100 mph, we can sneeze faster than cheetahs run, four-and-a-half times faster than Usain Bolt's record, and *20 times* faster than Michael Phelps.**
- **Tornadoes can develop over water creating “waterspouts,” and they suck up large amounts of lake or sea water—as well as whatever's swimming in that water. As far as we know, there's no tornado powerful enough to pick up sharks, but a fish-nado is entirely possible.**



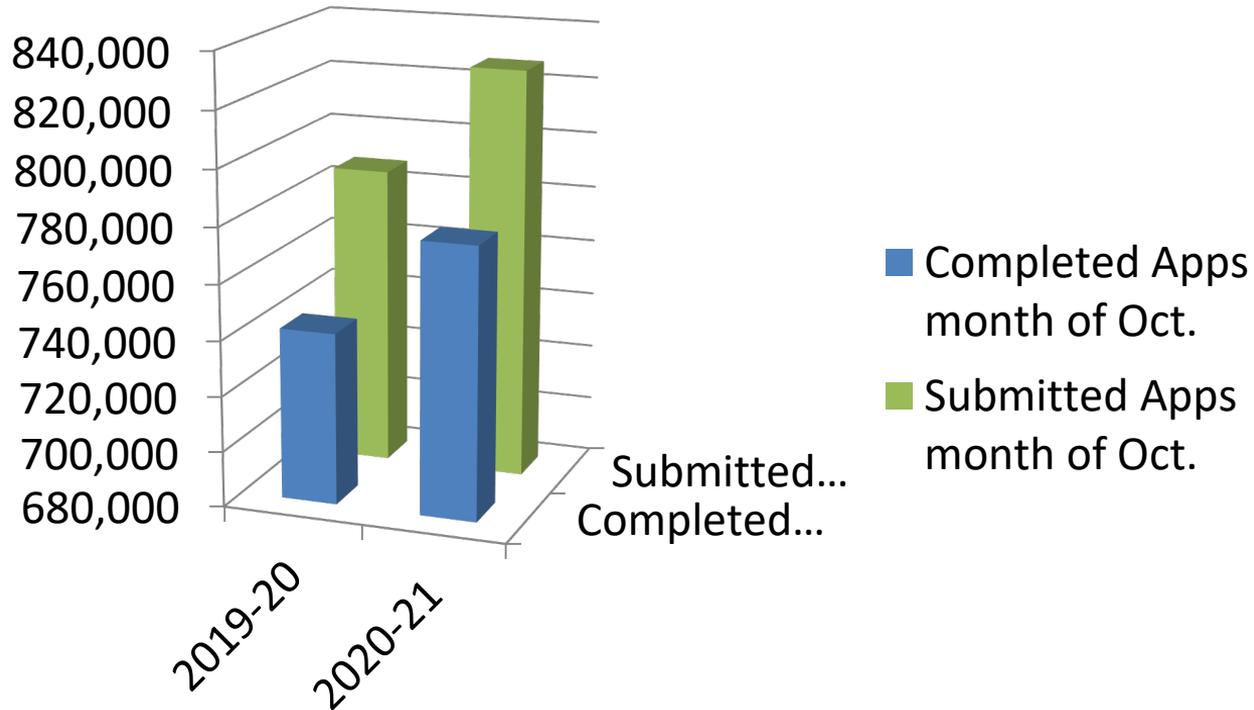
Submitted Applications Through Oct. 31



Submitted Applications Month of October



Submitted Applications From High School Seniors

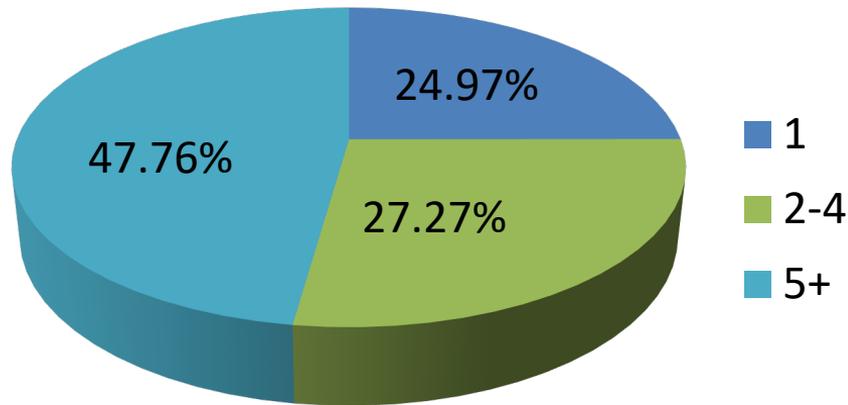


Applications by Income

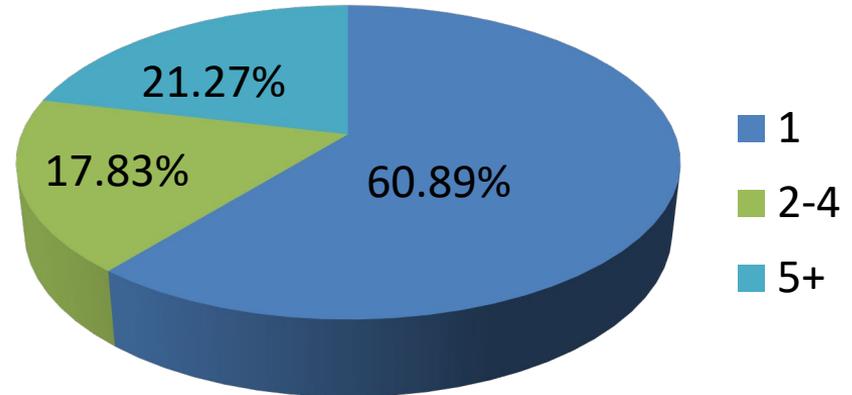
Income	2019-20	Percentage	2020-21	Percentage
< \$10,000	349,693	16.15%	393,982	15.90%
\$10,000 - \$19,999	239,547	11.06%	267,949	10.81%
\$20,000 - \$29,999	234,396	10.83%	264,669	10.68%
\$30,000 - \$39,999	196,452	9.07%	225,920	9.11%
\$40,000 - \$49,999	151,635	7.00%	172,893	6.98%
\$50,000 - \$59,999	121,985	5.63%	137,859	5.56%
\$60,000 - \$69,999	103,979	4.80%	116,686	4.71%
\$70,000 - \$79,999	91,693	4.24%	102,347	4.13%
\$80,000 - \$89,999	83,227	3.84%	91,931	3.71%
\$90,000 - \$99,999	74,130	3.42%	83,366	3.36%
=> \$100,000	518,292	23.94%	621,039	25.06%
Sum:	2,165,029	100.00%	2,478,641	100.00%

Number of Schools Listed on FAFSA® Form

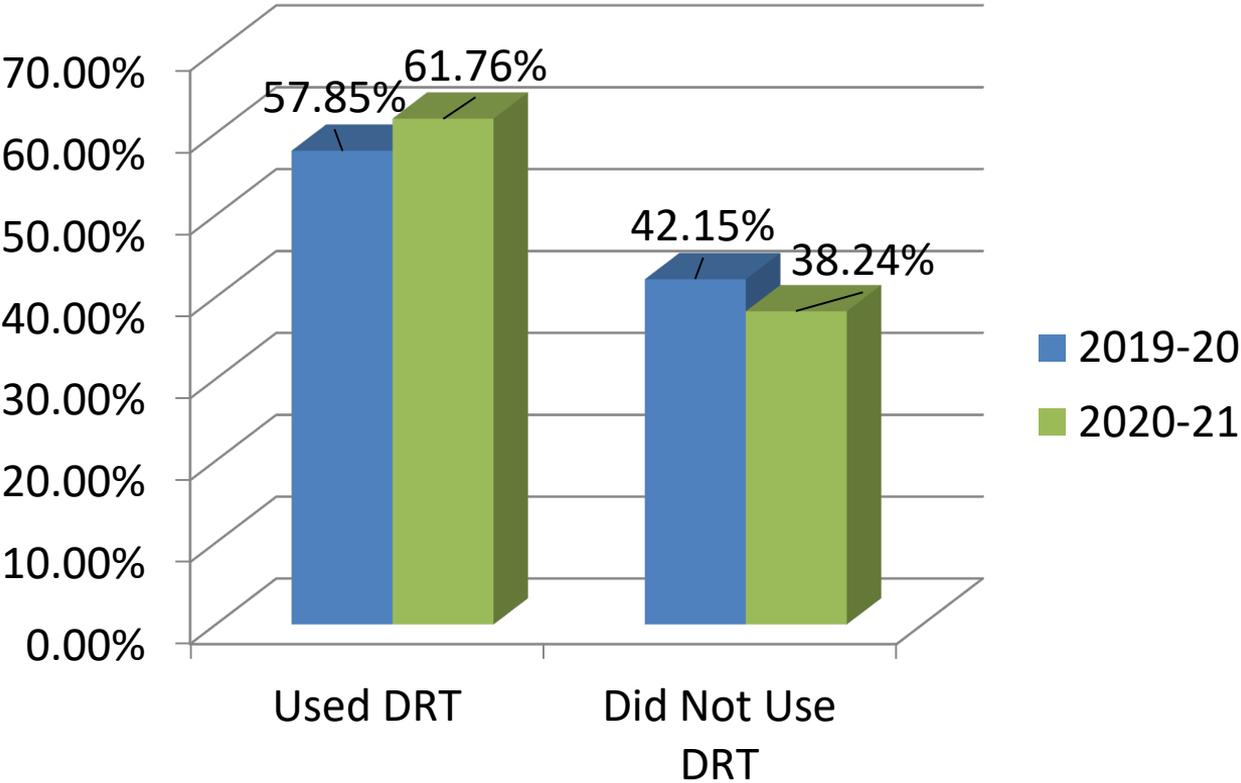
Number of schools listed on the FAFSA form (Freshmen)



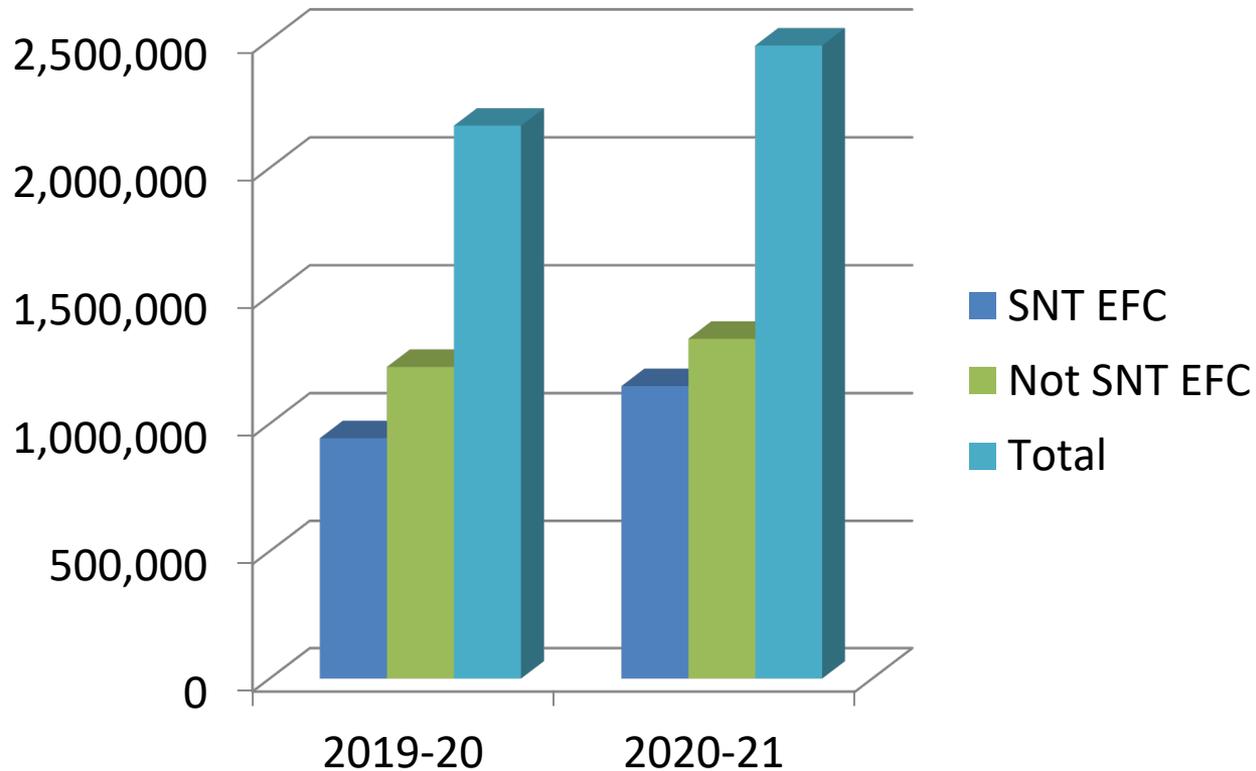
Number of schools listed on the FAFSA form (All Filers)



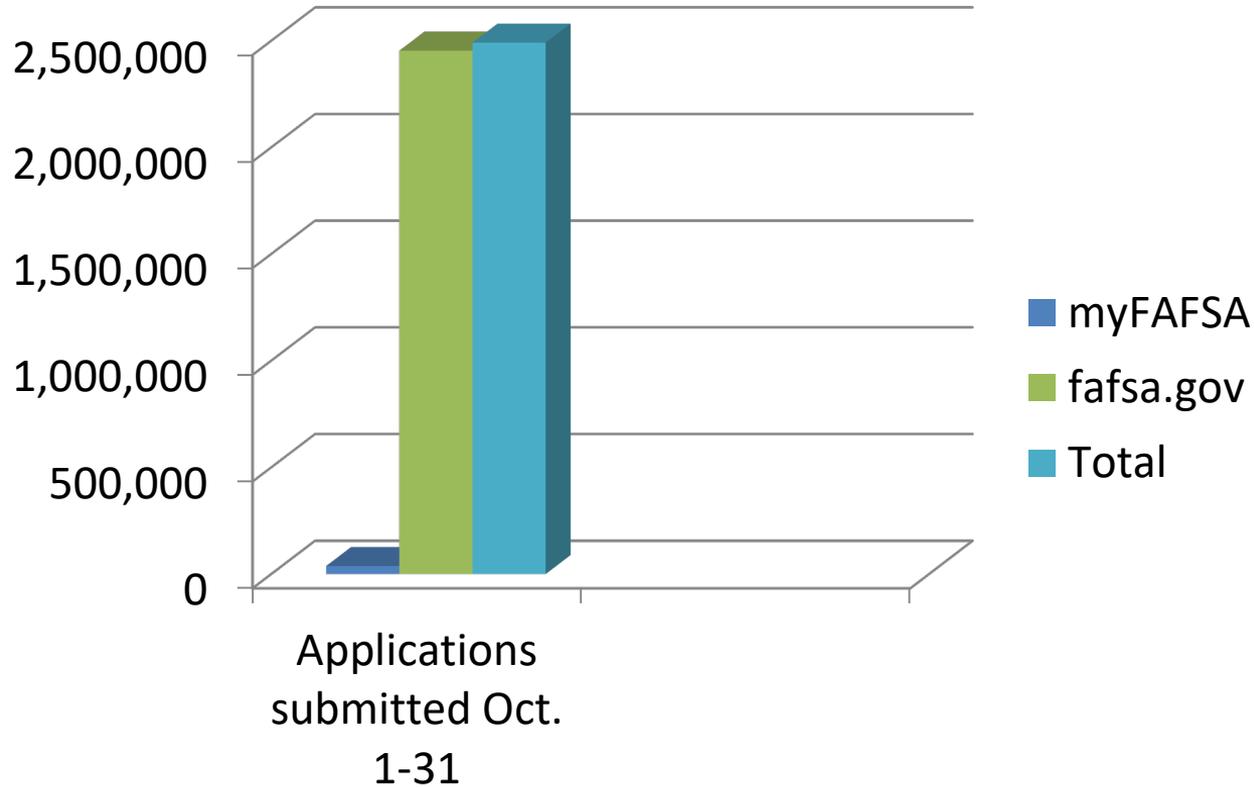
IRS DRT Use Oct.1 – Oct. 31



Number of SNT Applicants Month of October



Application Submitted fafsa.gov or myFAFSA



Total myStudentAid Downloads

2020-21 MyStudentAid App and FAFSA Weekly Report for Oct 1-Nov 10, 2019

Total FY20 App Downloads

↓ 211,996

Total Downloads to Date
1,438,151

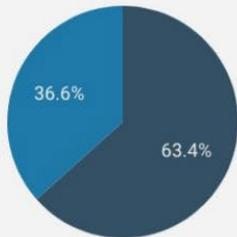
iOS Downloads

🍏 134,388

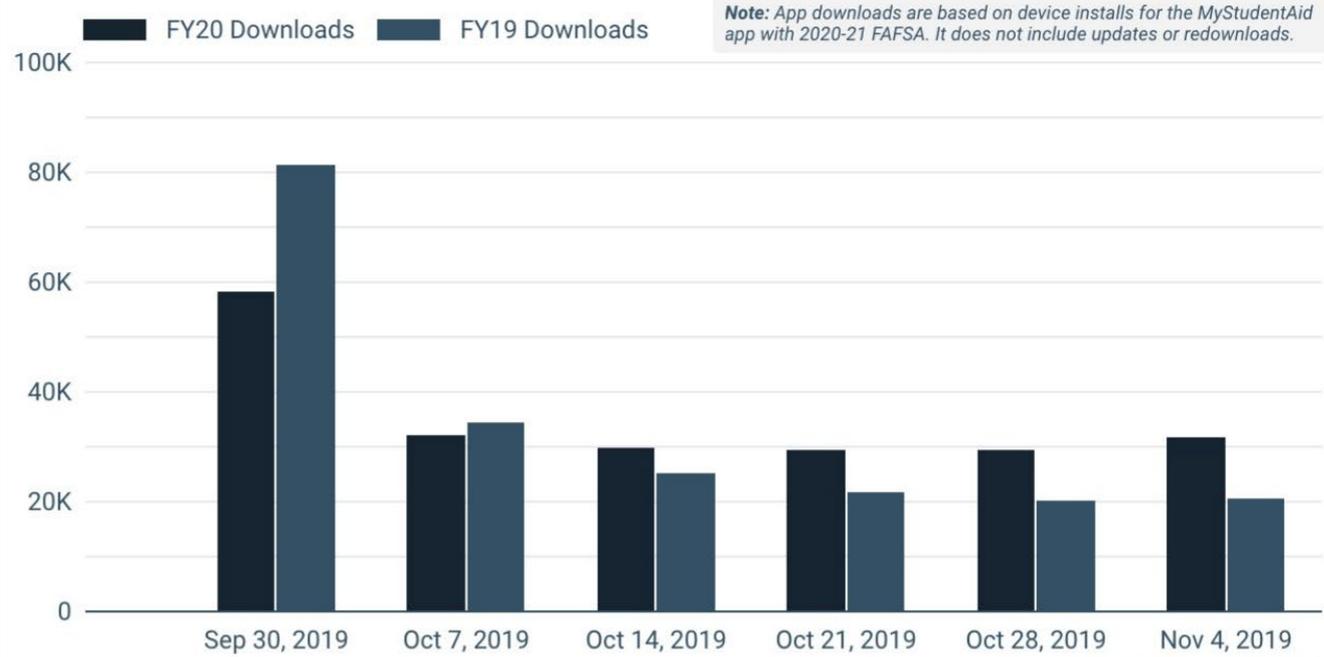
Android Downloads

🤖 77,608

FY20 Operating System Downloads



● iOS ● Android



Source: iTunes App Store and Google Play Store



Application processing statistics



Changes required by external sources



Enhancements as a result of feedback



Continuous improvement

FAFSA Superheroes Reading Funny Tweets



♥ Isabella
@lochyangel

JUST FOUND OUT I GOT AWARDED THE CALIFORNIA STUDENT AID GRANT AND MY FAFSA JUST PROCESSED CAN I GET A HELL YEAH



cestics
@can0lz9

Follow

@FAFSA has 2020-2021 fafsa application opened yet.

4:49 PM - 30 Sep 2019



Matt @MattFalduto · 28 Nov 2018
Ok, Misty Parkinson wins the opening session.

3 1 27



Jeff Shelby
@jeffshelby1

Replying to @MattFalduto

Misty for President 2020!

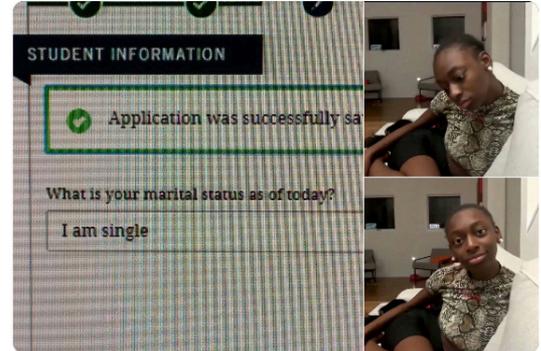
7:42 AM - 28 Nov 2018



Joselle
@joselle_b26

Follow

Not @FAFSA reminding me that I'm single
😞 👤 ♀



FAFSA Superheroes Read Mobile Comments

Me and my mother used to get so angry at the old way of filling this out. This app made it such a **breeze** to do it. Oh man I was so regretting having to do this before, but now I am so relieved. This app made it easy I can't begin to tell you how this changed my existence for today. I am so less stress than when I started.

This app is beautiful. It's smooth, easy to use and easy to read. I had no problems whatsoever. *I applied for my student aid laying in bed!* I am blown away. I fully expected it to be clunky and hard to navigate like many government apps/sites are, but this was so so above and beyond. **Please give the people who worked on this a raise!** They did a stellar job!

It was all self explanatory..very easy..a click here and there and **bam!** Before I knew it ,I was done



Children of Fallen Heroes Indicator

40. Student's Total of Cash, Savings, and Checking Accounts:	@ \$4000.00	\$ <input type="text" value="00"/> <input type="checkbox"/> Correct to Blank
41. Student's Net Worth of Current Investments:	@ \$3000.00	\$ <input type="text" value="00"/> <input type="checkbox"/> Correct to Blank
42. Student's Net Worth of Businesses/Investment Farms:	# \$999.00	\$ <input type="text" value="00"/> <input type="checkbox"/> Correct to Blank
43. Student's 2018 Additional Financial Information Total:	\$0.00	ADDITIONAL FINANCIAL INFORMATION
44. Student's 2018 Untaxed Income Total:	\$0.00	UNTAXED INCOME

Step Three: Student Status	Selected ISIR Value (Transaction #03)	Enter Correct Value
45. Student Born Before January 1, 1997?	Yes	<input type="text" value="Select"/>
46. Is Student Married?	No	<input type="text" value="Select"/>
47. Working on Master's or Doctorate in 2020-2021?	No	<input type="text" value="Select"/>
48. Is Student on Active Duty in U.S. Armed Forces?		<input type="text" value="Select"/>
49. Is Student a Veteran?		<input type="text" value="Select"/>
50. Does Student Have Children He/She Supports?	No	<input type="text" value="Select"/>
51. Does Student Have Dependents Other than Children/Spouse?	# Yes	<input type="text" value="Select"/>
52. Parents Deceased?/Student Ward of Court?/In Foster Care?		<input type="text" value="Select"/>
53. Is or Was Student an Emancipated Minor?		<input type="text" value="Select"/>
54. Is or Was Student in Legal Guardianship?		<input type="text" value="Select"/>
55. Is Student an Unaccompanied Homeless Youth as Determined by High School/Homeless Liaison?		<input type="text" value="Select"/>
56. Is Student an Unaccompanied Homeless Youth as Determined by HUD?		<input type="text" value="Select"/>
57. Is Student an Unaccompanied Homeless Youth as Determined by Director of Homeless Youth Center?		<input type="text" value="Select"/>
Children of Fallen Heroes Indicator:		<input type="text" value="Select"/>
Dependency Override:		<input type="text" value="Select"/>

- Help | FAQs
- Transactions
- Processing Information
- Student Information
- Student Income/Assets
- Parent Information
- School Information
- Preparer's Information
- NSLDS
- Comments
- FAA Information**
- Print Summary

FAA Access to CPS Online – Student Inquiry

NEED HELP? 2020-2021
966-10-0001
SUSAN DEMODEFAULT

FAA Information

Application Flags

SAR C Flag: Y

SAR C Change Flag: No change to flag

Application Source: Web Student

Application Type: Application

Electronic Transaction Indicator: School did not generate transaction/ISIR Daily school

Processed Record Type: Original Application (from any source)

Verification Flag: Selected on a subsequent transaction

Verification Tracking Flag: Standard Verification

Dependency Status: Independent student

Special Circumstances: Special Circumstances flag is not set

Children of Fallen Heroes Indicator: No determination made for CFH

Dependency Override: No FAA override

Professional Judgment: No professional judgment processed

More Information on Children of Fallen Heroes

- For more information, attend session #5, *Common Origination and Disbursement (COD) System Update*
 - Wednesday, 12/04: 1:50 – 3:05 p.m., Hall 5
 - Thursday, 12/05: 10:05 – 11:20 a.m., Hall 5

DHS-SAVE 3rd Step Verification Update

- SAVE Instructions for U.S. Department of Education (School) Users Version 3.0 document is now available on IFAP:

[https://ifap.ed.gov/DHSSAVEEligibleNoncitizen/
ElectThirdStepVerfi.html](https://ifap.ed.gov/DHSSAVEEligibleNoncitizen/ElectThirdStepVerfi.html)

DHS-SAVE 3rd Step Verification Update

- Version 3.0
 - Combines and updates all SAVE system process changes from last 2 electronic announcements
 - SAVE instructions 2.0 and
 - Resend record to matches functionality
 - How to resolve the “No Cases Found” error message
 - Changes to the “Additional Request” buttons (VAWA, Cuban/Haitian Entrant, and Fraud)
 - PDPA (Supervisor Third Step Only, STSO) User IDs are now enabled to view records and submit third step verification requests
 - DHS verification numbers will start with “00” followed by the last 2 digits of a year
 - How to advise students who need to correct, renew or replace their immigration documents

DHS-SAVE Help and Support

- Email questions to applicationprocessingdivision@ed.gov, or
- Call APD voicemail at 202-377-4600 and leave message with:
 - Student's DHS verification number
 - Your name
 - Your question
 - Your phone number

**Note: Do not call the SAVE Call Center because they do not have a full understanding of our unique SAVE system access

Tax Changes – 1040NR & 1040NR-EZ

2019-20

myFAFSA
Parent Financials

What type of 2017 income tax return did your parents file?

IRS 1040

IRS 1040A or 1040EZ

Foreign tax return

A tax return with Puerto Rico, a U.S. territory or Freely Associated State

NEXT

2020-21

myFAFSA
Parent Financials

What type of 2018 income tax return did your parents file?

IRS 1040

Foreign tax return, IRS 1040NR or IRS 1040NR-EZ

A tax return with Puerto Rico, a U.S. territory or Freely Associated State

NEXT

Tax Changes - Combining Untaxed Portions of IRA Distributions & Pensions

2019-20

Student Questions for Tax Filers Only

Student Demographics School Selection Dependency Status Parent Demographics **Financial Information** Sign & Submit Confirmation

STUDENT INFORMATION

Did you have any of the following items in 2017? Enter amounts for all that apply.

Combat pay or special combat pay. Only enter the amount that was taxable and included in your adjusted gross income. Do not enter untaxed combat pay reported on the W-2 in Box 12, Code Q. ?

\$.00

Student college grant and scholarship aid reported to the IRS in your income. Includes AmeriCorps benefits (awards, living allowances, and interest accrual payments), as well as grant and scholarship portions of fellowships and assistantships. ?

\$.00

Education credits (American Opportunity Tax Credit or Lifetime Learning Tax Credit) from IRS Form 1040-line 50 ?

\$.00

IRA deductions and payments to self-employed SEP, SIMPLE, Keogh, and other qualified plans from IRS Form 1040-total of lines 28+32 ?

\$.00

Tax exempt interest income from IRS Form 1040-line 8b ?

\$.00

Untaxed portions of IRA distributions from IRS Form 1040-lines (15a minus 15b). Exclude rollovers. If negative, enter a zero here ?

\$.00

Untaxed portions of pensions from IRS Form 1040-lines (16a minus 16b). Exclude rollovers. If negative, enter a zero here ?

\$.00

PREVIOUS NEXT

2020-21

Student Questions for Tax Filers Only

Student Demographics School Selection Dependency Status Parent Demographics Parent Financials **Student Financials** Sign & Submit Confirmation

STUDENT INFORMATION

Did you have any of the following items in 2018? Enter amounts for all that apply.

Combat pay or special combat pay. **This should be zero for enlisted persons and warrant officers (including commissioned warrant officers) because their combat pay is entirely nontaxable. Only enter taxable combat pay** included in your (and, if married, your spouse's) adjusted gross income. ?

\$.00

Student college grant and scholarship aid reported to the IRS in your income. Includes AmeriCorps benefits (awards, living allowances, and interest accrual payments), as well as grant and scholarship portions of fellowships and assistantships. ?

\$.00

Education credits (American Opportunity Tax Credit or Lifetime Learning Tax Credit) from IRS Form 1040 Schedule 3-line 50 ?

\$.00

Untaxed portions of IRA distributions and pensions from IRS Form 1040-lines (4a minus 4b). Exclude rollovers. If negative, enter a zero here. ?

\$.00

IRA deductions and payments to self-employed SEP, SIMPLE, Keogh, and other qualified plans from IRS Form 1040 Schedule 1-total of lines 28+32 ?

\$.00

Tax exempt interest income from IRS Form 1040-line 2a ?

\$.00

PREVIOUS NEXT

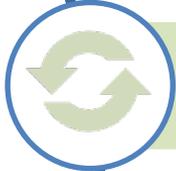
Elimination of 1040-A & EZ

- The elimination of IRS Forms 1040-A and 1040-EZ required FSA to develop a reasonable proximation for automatic zero (AZ) and simplified needs test (SNT) EFC calculations





Application processing statistics



Changes required by external sources



Enhancements as a result of feedback



Continuous improvement

Superheroes Read Tool Tip Feedback

- Q: Do you have driver's license information that you want to provide?
 - A: "I've misplaced my license in the past couple days and haven't had time to replace it."
- Q: What is your marital status?
 - A: "Because I haven't found the right man yet."
- Q: Student's high school name, city and state?
 - A: "I was homeschooled, so for some reason, my school is not listed."
- Q: How many people in your parents' household will be college students in 20-21?
 - A: "The answer is zero but it won't let us put a zero."



FAFSA Questions 35 & 82

I assume that these questions will be used in part to determine eligibility for the simplified EFC formulas; however, this could eliminate populations of students who would have otherwise qualified with the 1040A. Applicants who file a Schedule 1 may be doing so for the following reasons, which were previously reported on the 1040A. Thank you for your consideration on this important matter.

Some impacted populations include:

- families that received unemployment compensation
- teachers who purchase school supplies from their own funds for their classrooms
- borrowers who claim the student loan interest deduction
- people who make contributions to personal deductible IRAs
- Alaskan residents who received the Alaska Permanent Fund dividend

FAFSA Questions 35 & 82

2020-21 60-day FAFSA draft

35. Did (or will) you file a Schedule 1 with your 2018 tax return? See Notes page 9.

Yes ²

No ¹

Don't know ³

2020-21 30-day FAFSA draft

35. Did (or will) you file Schedule 1 with your 2018 tax return? Answer "No" if you did not file Schedule 1 or only filed it to report an Alaska Permanent Fund dividend. See Notes page 9 for other exceptions.

Yes ²

No ¹

Don't know ³

2020-21 final FAFSA question language

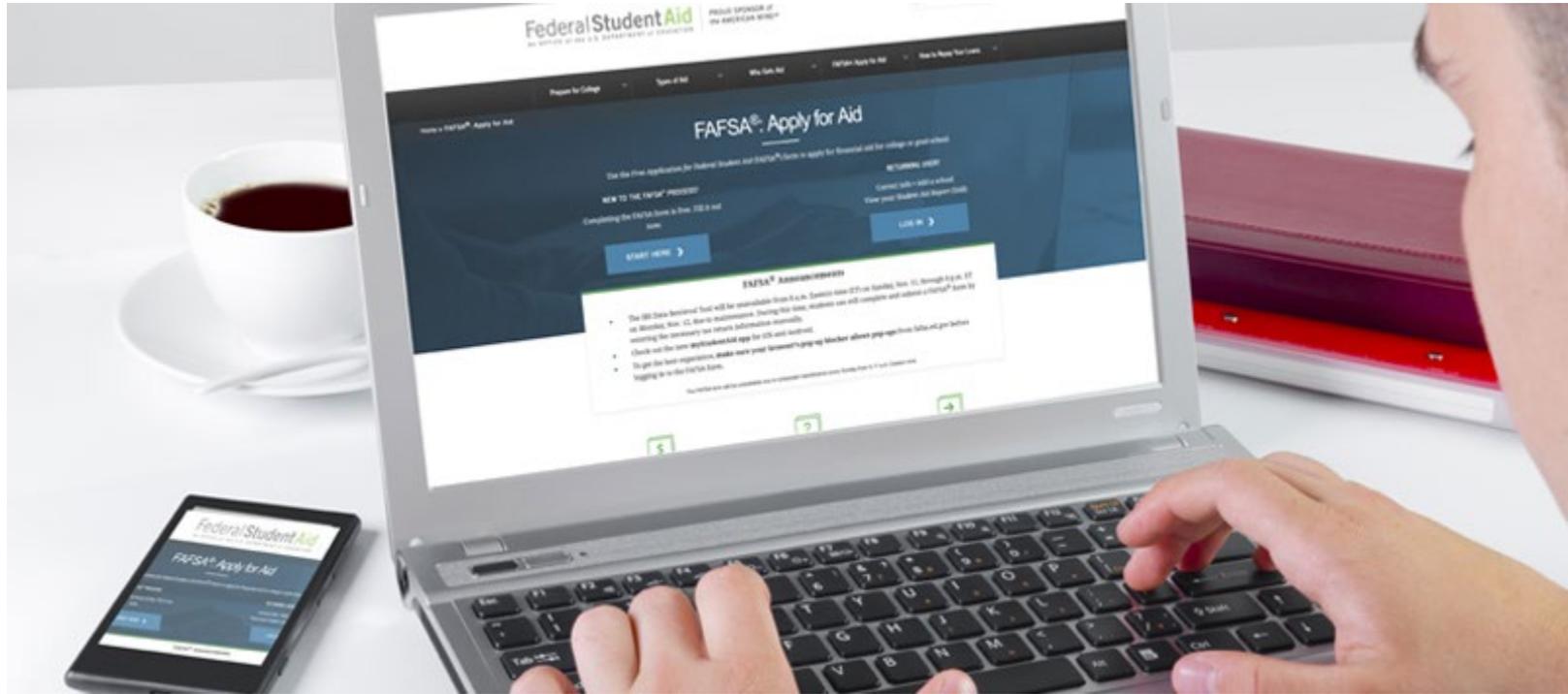
35. Did (or will) you file a Schedule 1 with your 2018 tax return? Answer "**No**" if you did not file a Schedule 1 or only filed a Schedule 1 to report an Alaska Permanent Fund dividend or one of the other exceptions listed in the **Notes on page 9**.

Yes ²

No ¹

Don't know ³

Syncing of fafsa.gov with myFAFSA



Masking of SSN on Login View on fafsa.gov

2019-20

Login

Log in to the FAFSA

Only students may use their FSA ID to log in. Parents and others can start a FAFSA for a student by entering the student's identifiers. Parents and others can also work on a FAFSA form or correction the student started using the Save Key that the student made. [Help for parents.](#)

Form Approved
OMB No. 1845-0001
App. Exp. 12/31/2021

I am the student **OR** I am a parent, preparer, or student from a Freely Associated State

The student's first name ?
First

The student's full last name ?
Student

The student's Social Security Number ?

[From a Freely Associated State?](#)

The student's date of birth (mmddyyyy) ?
01/01/1990

NEXT

2020-21

Login

Log in to the FAFSA

Only students may use their FSA ID to log in. Parents and others can start a FAFSA for a student by entering the student's identifiers. Parents and others can also work on a FAFSA form or correction the student started using the Save Key that the student made. [Help for parents.](#)

Form Approved
OMB No. 1845-0001
App. Exp. 12/31/2021

I am the student **OR** I am a parent, preparer, or student from a Freely Associated State

The student's first name ?
First

The student's full last name ?
Student

The student's Social Security Number ?

Show SSN

[From a Freely Associated State?](#)

The student's date of birth (mmddyyyy) ?
01/01/1990

NEXT

Help Text Changes

Examples of help text updates based on user feedback:

Did (or will) you file a Schedule 1
with your 2018 tax return?

Are you a preparer?

Create a Save Key

Help Text Changes

Examples of help text updates based on user feedback:

Did (or will) you file a Schedule 1 with your 2018 tax return?

This is question 35 on the paper *Free Application for Federal Student Aid* (FAFSA®) form.

Generally, taxpayers file a Schedule 1 to report income or adjustments to income that can't be entered directly on Form 1040.

This question is used to help determine if you may be eligible to skip certain questions in the FAFSA form.

Select **No** if you (and if married, your spouse) didn't or won't file a Schedule 1.

OR

Select **No** if you (and if married, your spouse) filed or will file a Schedule 1 but only to report one or more of the following six additions or adjustments to income on Schedule 1:

1. Capital gain (Line 13 may not be less than 0)
2. Unemployment compensation (Line 19)
3. Other income to report an Alaska Permanent Fund dividend (Line 21 may not be less than 0)
4. Educator expense (Line 23)
5. IRA deduction (Line 32)
6. Student loan interest deduction (Line 33)

Are you a preparer?

Create a Save Key

Help Text Changes

Examples of help text updates based on user feedback:

Refer to the image below that shows you where to find the six exceptions on the Schedule 1.

SCHEDULE 1 (Form 1040)		Additional Income and Adjustments to Income		OMB No. 1545-0074
Department of the Treasury Internal Revenue Service		Attach to Form 1040. Go to www.irs.gov/Form1040 for instructions and the latest information.		2018 Attachment Sequence No. 01
Name(s) shown on Form 1040				Your social security number
Additional Income	1-9b	Reserved		1-9b
	10	Taxable refunds, credits, or offsets of state and local income taxes		10
	11	Alimony received		11
	12	Business income or (loss). Attach Schedule C or C-EZ		12
	13	Capital gain or (loss). Attach Schedule D if required. If not required, check here <input type="checkbox"/>		13
	14	Other gains or (losses). Attach Form 4797		14
	15a	Reserved		15b
	16a	Reserved		16b
	17	Rental real estate, royalties, partnerships, S corporations, trusts, etc. Attach Schedule E		17
	18	Farm income or (loss). Attach Schedule F		18
	19	Unemployment compensation		19
	20a	Reserved		20b
	21	Other income. List type and amount		21
	22	Combine the amounts in the far right column. If you don't have any adjustments to income, enter here and include on Form 1040, line 6. Otherwise, go to line 23		22
Adjustments to Income	23	Educator expenses		23
	24	Certain business expenses of reservists, performing artists, and fee-basis government officials. Attach Form 2106		24
	25	Health savings account deduction. Attach Form 8889		25
	26	Moving expenses for members of the Armed Forces. Attach Form 3903		26
	27	Deductible part of self-employment tax. Attach Schedule SE		27
	28	Self-employed SEP, SIMPLE, and qualified plans		28
	29	Self-employed health insurance deduction		29
	30	Penalty on early withdrawal of savings		30
	31a	Alimony paid	b Recipient's SSN	31a
	32	IRA deduction		32
	33	Student loan interest deduction		33
	34	Reserved		34
	35	Reserved		35
	36	Add lines 23 through 35		36

For Paperwork Reduction Act Notice, see your tax return instructions. Cat. No. 71479F Schedule 1 (Form 1040) 2018

Are you a preparer?

Create a Save Key

Select "Yes" if you (or if married, your spouse) filed or will file a Schedule 1 to report additional income or adjustments other than one or more of the six exceptions listed above.

If you don't know if you filed or will file a Schedule 1, select "Don't know."

Help Text Changes

Examples of help text updates based on user feedback:

Did (or will) you file a Schedule 1 with your 2018 tax return?

Are you a preparer?

Create a Save Key

Help Text Changes

Examples of help text updates based on user feedback:

Are you a preparer?

Did (or will) you file a Schedule 1 with your 2018 tax return?

A preparer is anyone who charges a fee for helping you fill out your *Free Application for Federal Student Aid* (FAFSA®) form.

If you're a student filling out your own FAFSA form OR a relative or friend helping a student complete his or her form for free, then you're NOT a preparer.

Create a Save Key

Typically, high school counselors, school financial aid administrators, or other mentors don't charge a fee to help you complete your application, so they're not considered preparers unless you paid them for their services.

If you're charging a fee to help someone complete their FAFSA form, then you're a preparer. Select "Yes."

Help Text Changes

Examples of help text updates based on user feedback:

Did (or will) you file a Schedule 1
with your 2018 tax return?

Are you a preparer?

Create a Save Key

Help Text Changes

Examples of help text updates based on user feedback:

Create a Save Key

Did (or will) you file a Schedule 1 with your 2018 tax return?

The save key is not the same as your FSA ID (which acts as a legal signature that you shouldn't share). A save key allows you to return to an application or correction later from the point you left off if you need to stop and save your work. It also allows you to share access to your *Free Application for Federal Student Aid (FAFSA®)* application or correction if your parent needs to add information or sign it.

Are you a preparer?

The save key must be between 4 and 8 characters long. You can use any combination of numbers and/or uppercase and lowercase letters. For example, the save key "Student2" is different than the save key "sTuDeNt2."

Try to choose a save key that you can remember but that would be hard for others to guess. Avoid using personal identifiers (for example, first name, last name, or date of birth) and simple save keys such as "1234" or "aaaa."

If you're trying to log back in to your FAFSA form and have forgotten your save key, select the "I Forgot My Save Key" link and provide the requested information to access your FAFSA form.

Help Text Changes

Examples of help text updates based on user feedback:

Did (or will) you file a Schedule 1
with your 2018 tax return?

Are you a preparer?

Create a Save Key

Tracking Mobile App Submissions

Federal Student Aid | FAFSA.gov | FAA Access to CPS Online
An OFFICE of the U.S. DEPARTMENT of EDUCATION

Help FAQs

Transactions

Processing Information

Student Information

Student Income/Assets

Parent Information

School Information

Preparer's Information

NSLDS

Comments

FAA Information

Print Summary

FAA Access to CPS Online – Student Inquiry

NEED HELP?

2020-2021
966-10-0001
SUSAN DEMODEFAULT

Processing Information

Processing Information

Transaction Number: 01

Transaction Source: Web Student

Transaction Type: Application

Date Application Completed: 10/01/2019

Application Receipt Date: 10/01/2019

Processed Date: 10/01/2019

Signed By: APPLICANT ONLY

EFC: 9480 * C

NEED HELP? **MAKE CORRECTIONS** **RETURN TO FAA MENU** **EXIT**

Site Last Updated: Sunday, September 29, 2019

Privacy

Federal Student Aid | FAFSA.gov | FAA Access to CPS Online
An OFFICE of the U.S. DEPARTMENT of EDUCATION

Help FAQs

Transactions

Processing Information

Student Information

Student Income/Assets

Parent Information

School Information

Preparer's Information

NSLDS

Comments

FAA Information

Print Summary

FAA Access to CPS Online – Student Inquiry

NEED HELP?

2020-2021
966-10-0001
SUSAN DEMODEFAULT

Processing Information

Processing Information

Transaction Number: 01

Transaction Source: mySA Mobile App

Transaction Type: Application

Date Application Completed: 10/01/2019

Application Receipt Date: 10/01/2019

Processed Date: 10/01/2019

Signed By: APPLICANT ONLY

EFC: 9480 * C

NEED HELP? **MAKE CORRECTIONS** **RETURN TO FAA MENU** **EXIT**

Site Last Updated: Sunday, September 29, 2019

Privacy

Tracking Mobile App Submissions

```
EFC                                0 *
                                     GRAD/PROF
STEP SIX (Q103)
School #1 001002 Housing #1         ON CAMPUS
School #2                Housing #2
School #3                Housing #3
School #4                Housing #4
School #5                Housing #5
School #6                Housing #6

STEP SEVEN (Q104 - Q108)
Date Completed                2/5/2020
Signed By                    APPLICANT AND PARENT
Preparer's Social Security Number
Employer Identification Number (EIN)
Preparer's Signature

OFFICE INFORMATION
Primary EFC Type                5
Secondary EFC Type
Transaction Processed Date      8/31/2020
Transaction Data Source/Type:
    MYSTUDENTAID MOBILE APP APPLICATION
Source of Collection            School
Federal School Code Indicator    001002
Reject Override Codes:
A: B: C: G: J: K: N: W:
3: 12: 20: 21:
Assumption Override Codes:
1: 2: 3: 4: 5: 6:
-----
```

Student Aid Report (SAR) in myFAFSA



✓ **Current Application Status:**
Processed Successfully

These are the processing results of your 2020-2021 FAFSA® form. If you need to change any of the information displayed, go to fafsa.gov

[Click here](#) for information about privacy and eligibility.

Collapse All

Processing Results

Your estimated Expected Family Contribution (EFC) is **35603**.

Learn about [tax benefits and other types of aid](#) that may be available to you.

Application Receipt Date: 10/22/2019

Processed Date: 01/01/2020

DRN: 3304

PRINT



Based on the information we have on record for you, your EFC is 35603. You are not eligible for a Federal Pell Grant, but you may be eligible for other aid.

There is a limit to the total amount of subsidized Federal student loans that you may receive. Go [online](#) for more information.

Use the checklist below to make sure that all your issues are resolved.

Contact the following agency(ies) regarding your defaulted or fraudulent federal student loan(s):

Oklahoma College Assistance Program, Collection Office, 1-800-331-2314 or 1-800-442-8642 (GA 740)

Pennsylvania Higher Education Assistance Agency, 1-800-233-0751 (GA 742)

One or more of your federal student loans have been

PRINT



Student Information

Parent Information

Student Information (Independent Only)

Student School Information

Signature Information

102. Date Completed:	10/22/2019
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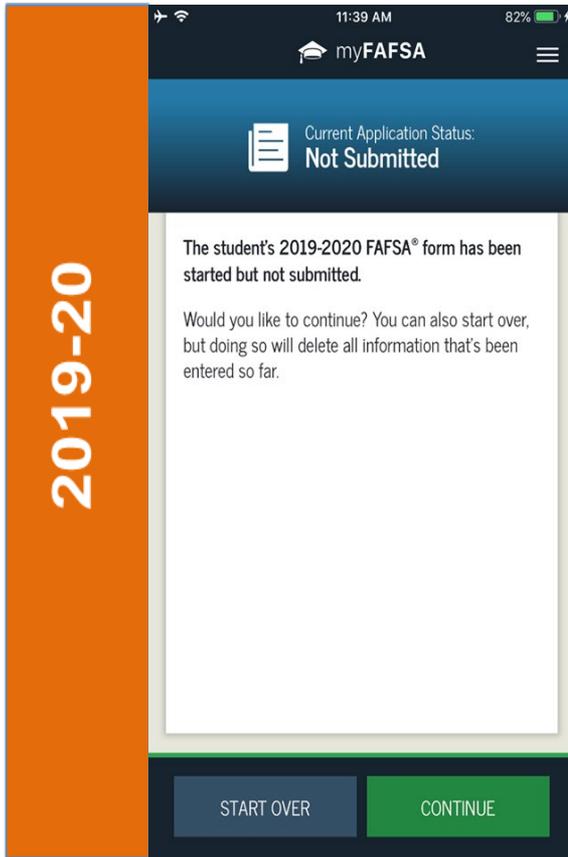
103. Signed By:	BOTH
-----------------	------

PRINT

Updated Mobile SAR Comments

SAR Comment Code	Web Text	Mobile Text
006	If you need to make corrections to your information, you may either make them online at https://fafsa.gov using your FSA ID, or by using this SAR. If you need additional help with your SAR, contact your school's financial aid office or visit https://fafsa.gov and click the "Help" icon on the FAFSA home page. If your mailing address or e-mail address changes, you can make the correction online or send in the correction on your SAR.	If you need to make corrections to your information, make them online using your FSA ID. If you need additional help, contact your school's financial aid office or visit our help page .
030	The Selective Service reported that you have not registered with them. If you are female or were born before 1960, registration is not required. Otherwise, if you are not yet registered, are male, and are 18 through 25 years of age, to receive aid you must do one of the following: (1) answer "Male" to Item 21 and "Register Me" to Item 22 on this SAR, (2) complete a Selective Service registration form at your local post office, or (3) register online at https://sss.gov . If you believe you have already registered or are exempt, please check the Selective Service Web site at https://sss.gov , select "registration info" and then "Who Must Register?". If you have documentation proving an exemption, submit it to your school to save time. Contact the Selective Service at 847-688-6888 only after reviewing the SSS Web site information.	The Selective Service reported that you have not registered with them. If you are female or are not 18 through 25 years of age, registration is not required. Otherwise, to receive aid you must: (1) answer "Male" to Item 21 and "Register Me" to Item 22 on this SAR, (2) complete a Selective Service registration form at your local post office, or (3) register online . If you believe you have already registered or are exempt, check the Selective Service Web site . If you have documentation proving an exemption, submit it to your school.
039	To resolve your Federal Pell Grant overpayments, your Financial Aid Administrator must access NSLDS for additional Pell overpayment information.	Contact your Financial Aid Administrator to resolve your Pell overpayment.

myFAFSA – Two Processing Cycles



myFAFSA Signature Process - Previous

77% 11:12 AM

← BACK myFAFSA

Student Agreement to Terms

READ BEFORE PROCEEDING:

By signing this application electronically using your FSA ID (username and password), YOU, THE STUDENT, certify that you:

1. will use federal and/or state student financial aid only to pay the cost of attending an institution of higher education,
2. are not in default on a federal student loan or have made satisfactory arrangements to repay it,
3. do not owe money back on a federal student grant or have made satisfactory arrangements to repay it,
4. will notify your school if you default on a federal student loan, and
5. will not receive a Federal Pell Grant from more than one school for the same period of time.

AGREE

77% 11:13 AM

← BACK myFAFSA

Student Agreement to Terms

1. to provide information that will verify the accuracy of your completed form
2. to provide U.S. or state income tax forms that you filed or are required to file.

You also certify that you understand that the Secretary of Education has the authority to verify information reported on your application with the Internal Revenue Service and other federal agencies.

If you sign this application or any document related to the federal student aid programs electronically using a username and password, you certify that you are the person identified by the username and password, and have not disclosed that username and password to anyone else. If you purposely give false or misleading information, you may be fined up to \$20,000, sent to prison, or both.

I, the student, agree to the terms outlined above.

AGREE

79% 10:12 AM

← BACK myFAFSA

Student Signature

Ready to sign your FAFSA® form?

Use the box below to record your signature.



CLEAR SIGNATURE

SUBMIT

- “A better signature capturing area or no signature required”
- “Just fixing the signature box”
- “Just the signature part; doesn't come out or actually 'look' anything like my signature”
- “I think the signature box was difficult on my cell phone. But I got it done”

myFAFSA Signature Process - Current

12:12

< Back myFAFSA

Student Agreement to Terms

READ BEFORE PROCEEDING:

By signing this application electronically using your FSA ID (username and password), YOU, THE STUDENT, certify that you:

1. will use federal and/or state student financial aid only to pay the cost of attending an institution of higher education,
2. are not in default on a federal student loan or have made satisfactory arrangements to repay it,
3. do not owe money back on a federal student grant or have made satisfactory arrangements to repay it,
4. will notify your school if you default on a federal student loan, and
5. will not receive a Federal Pell Grant from more

I, **first last**, agree to the terms outlined above.

12:13

< Back myFAFSA

Student Agreement to Terms

your FSA ID (username and password), you certify that all of the information you provided is true and complete to the best of your knowledge and you agree, if asked:

1. to provide information that will verify the accuracy of your completed form
2. to provide U.S. or state income tax forms that you filed or are required to file.

You also certify that you understand that the Secretary of Education has the authority to verify information reported on your application with the Internal Revenue Service and other federal agencies.

If you sign this application or any document related to the federal student aid programs electronically using a username and password, you certify that you are the person identified by the username and password, and have not disclosed that username and password to anyone else. If you

I, **first last**, agree to the terms outlined above.

SUBMIT

FAFSA Question 29

The "Continuing graduate/professional or beyond" response option is confusing for students and many of them choose it because they are high school graduates. They do not realize that they may be inadvertently stating that they have a Bachelor's Degree.

FAFSA Question 29

2019-20

Student Education

Student Demographics School Selection Dependency Status Parent Demographics Financial Information Sign & Submit Confirmation

STUDENT INFORMATION

What will your high school completion status be when you begin college in the 2019-2020 school year? ?

Home schooled

What will your college grade level be when you begin the 2019-2020 school year? ?

Never attended college/1st yr.

Select

- Never attended college/1st yr.
- Attended college before/1st yr.
- 2nd yr./sophomore
- 3rd yr./junior
- 4th yr./senior
- 5th yr./other undergraduate
- 1st yr. graduate/professional
- Continuing graduate/professional or beyond

PREVIOUS NEXT

2020-21

Student Education

Student Demographics School Selection Dependency Status Parent Demographics Parent Financials Student Financials Sign & Submit Confirmation

STUDENT INFORMATION

What will your high school completion status be when you begin college in the 2020-2021 school year? ?

Home schooled

What college degree or certificate will you be working on when you begin the 2020-2021 school year? ?

1st bachelor's degree

Will you have your first bachelor's degree before you begin the 2020-2021 school year? ?

Yes No

What will your college grade level be when you begin the 2020-2021 school year? ?

Select

Select

- Never attended college/1st yr.
- Attended college before/1st yr.
- 2nd yr./sophomore
- 3rd yr./junior
- 4th yr./senior
- 5th yr./other undergraduate
- 1st yr. college graduate/professional (MBA, MD, PhD, etc.)
- Continuing graduate/professional or beyond (MBA, MD, PhD, etc.)

FAFSA Question 30

Please provide additional description after "Graduate or Professional degree". Every year we have a large number of graduating high school seniors erroneously select Graduate or Professional degree causing them to become independent on the FAFSA when they should be dependent.

Inserting the word "school" to yield "Graduate School or Professional School Degree" might reduce the error rate.

FAFSA Question 30

2019-20

Student Education

Student Demographics School Selection Dependency Status Parent Demographics Financial Information Sign & Submit Confirmation

STUDENT INFORMATION

What will your high school completion status be when you begin college in the 2019-2020 school year?

Home schooled

What will your college grade level be when you begin the 2019-2020 school year?

Never attended college/1st yr.

What degree or certificate will you be working on when you begin the 2019-2020 school year?

Select

- Select
- 1st bachelor's degree
- 2nd bachelor's degree
- Associate degree (occupational or technical program)
- Associate degree (general education/transfer program)
- Certificate/diploma (occupational/technical/education program of less than 2 yr.)
- Certificate/diploma (occupational/technical/education program of at least 2 yr.)
- Teaching credential program (nondegree program)
- Graduate/professional degree
- Other/undecided

Site last updated: Sunday, September 29, 2019

2020-21

Student Education

Student Demographics School Selection Dependency Status Parent Demographics Parent Financials Student Financials Sign & Submit Confirmation

STUDENT INFORMATION

What will your high school completion status be when you begin college in the 2020-2021 school year?

High school diploma

What college degree or certificate will you be working on when you begin the 2020-2021 school year?

1st bachelor's degree

Select

- 1st bachelor's degree
- 2nd bachelor's degree
- Associate degree (occupational or technical program)
- Associate degree (general education/transfer program)
- Certificate/diploma (occupational/technical/education program of less than 2 yr.)
- Certificate/diploma (occupational/technical/education program of at least 2 yr.)
- Teaching credential program (nondegree program)
- College graduate/professional degree (MBA, MD, PhD, etc.)
- Other/undecided

PREVIOUS NEXT

2020-21 FAFSA Questions 43e & 91e

So far, we're (and other schools in our region) are seeing a significant increase (400%) in the number of families that are reporting "Combat Pay" vs. previous years.

We have over 80 families reporting combat pay for 2020 when last year we had roughly 20 for the entire year. Is there a greater issue going on related to this?

We have a dependent student whose parents linked their taxes and their ISIR has combat pay included. Neither parent has served in the military and received combat pay so there is a bigger issue here.

We have a family where the parent and student did not have combat pay and the combat pay is the same amount as the parent AGI and the student AGI. Both the parent and the student are having their AGI double reported as combat pay.

2019-20 FAFSA Question 93e

Parent Questions for Tax Filers Only

Student Demographics School Selection Dependency Status Parent Demographics **Financial Information** Sign & Submit Confirmation

PARENT INFORMATION

Did your father have any of the following items in 2017? Enter amounts for all that apply.

Combat pay or special combat pay. Only enter the amount that was taxable and included in your father's adjusted gross income. Do not enter untaxed combat pay reported on the W-2 in Box 12, Code Q ?

\$.00

2020-21 FAFSA Question 91e

Parent Questions for Tax Filers Only

Student Demographics ✓ School Selection ✓ Dependency Status ✓ Parent Demographics ✓ Parent Financials ✎ Student Financials Sign & Submit Confirmation

PARENT INFORMATION

Did your father have any of the following items in 2018? Enter amounts for all that apply.

Combat pay or special combat pay. **This should be zero for enlisted persons and warrant officers** (including commissioned warrant officers) because their combat pay is entirely nontaxable. Only enter [taxable combat pay](#) included in your father's adjusted gross income. ?

\$.00

2020-21 FAFSA Question 91e Help Text

How much combat pay or special combat pay did your parents report in their adjusted gross income?

This is question **91e** on the paper *Free Application for Federal Student Aid* (FAFSA®) form.

Enlisted persons and warrant officers— Combat pay is entirely nontaxable, and your parent(s) should report **zero** for combat pay or special combat pay.

Commissioned officers—To **calculate the taxable amount**, use the total combat pay from the leave and earnings statements of your parent(s) and subtract the untaxed portion, which is reported in box 12 of the W-2 form with code Q.

Round to the nearest dollar. Don't include commas or decimal points.

IRS DRT

2019-20

40% 9:26 AM

< > X

ding our request for your personal information.

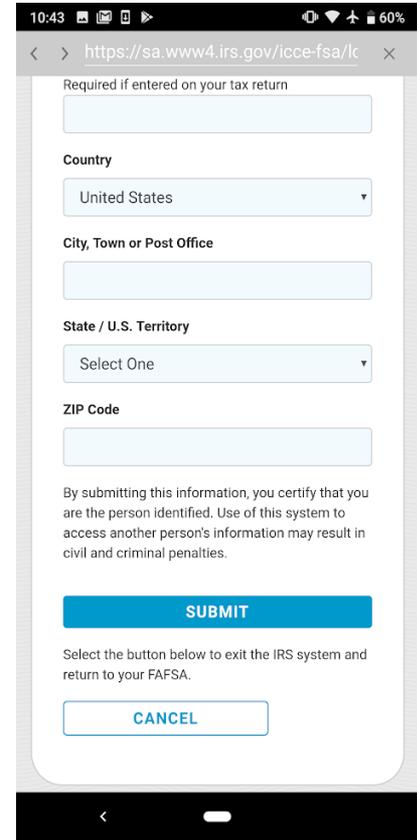
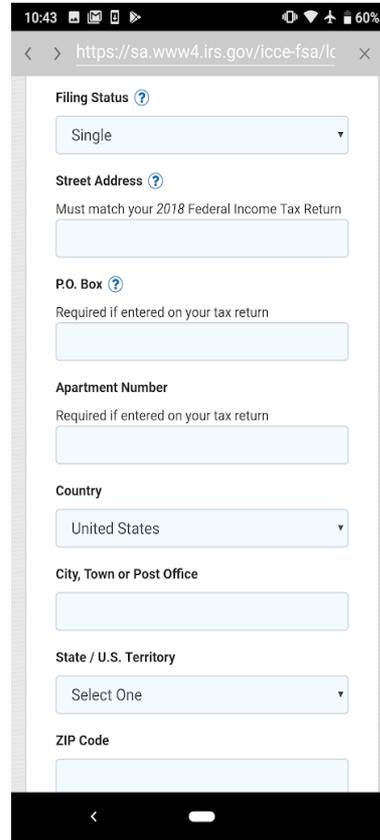
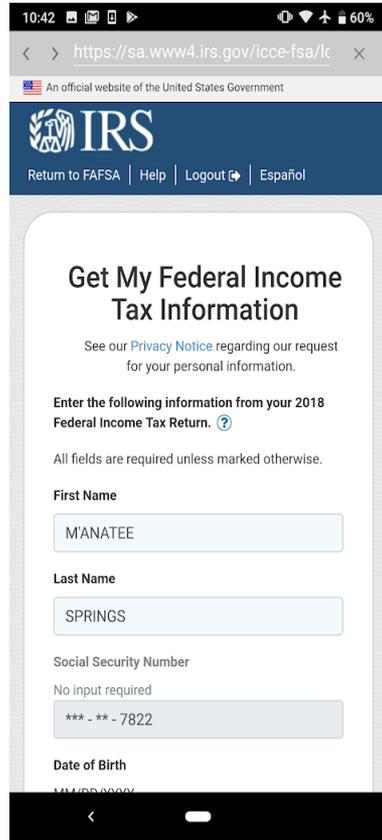
Information from your 2017 Federal Income Tax Return

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2017 Federal Income Tax Return. ?	
	49 GREEN MILLS TEST
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ur tax return)	
	United States
e *	TOPEKA
	California (CA)
	59625

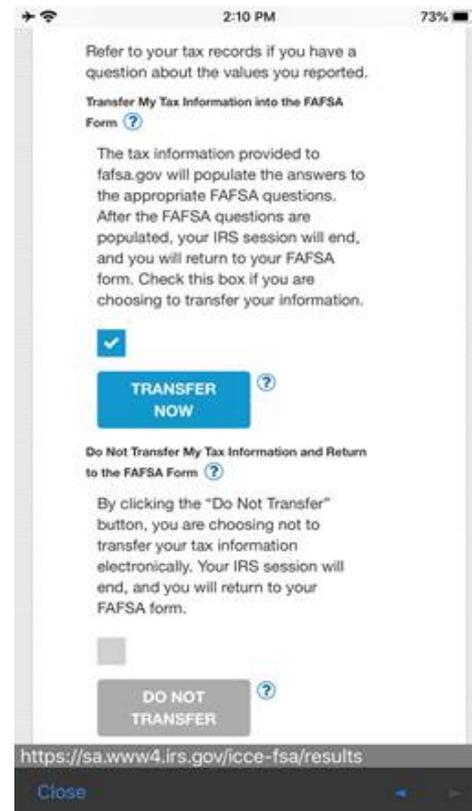
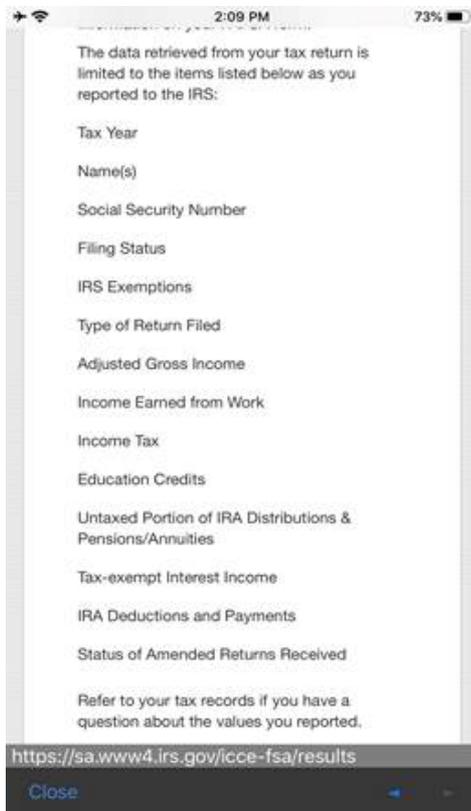
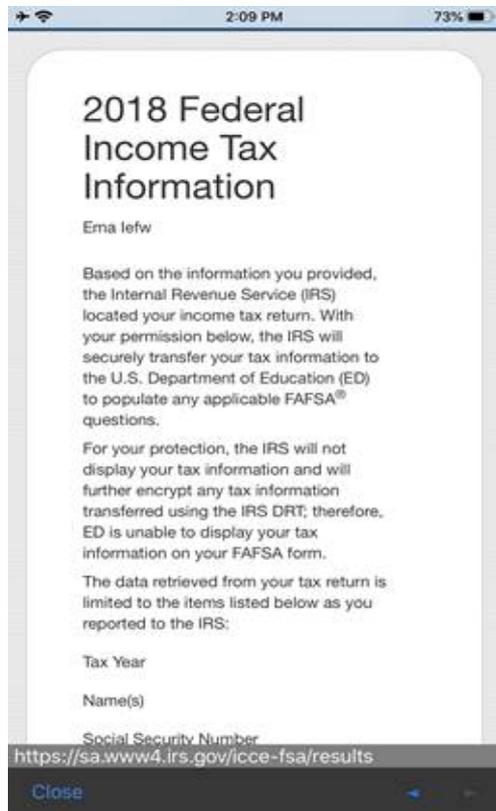
the IRS system and

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Mobile-responsive IRS DRT

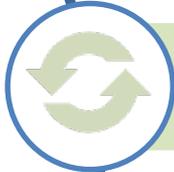


Mobile-responsive IRS DRT





Application processing statistics



Changes required by external sources



Enhancements as a result of feedback

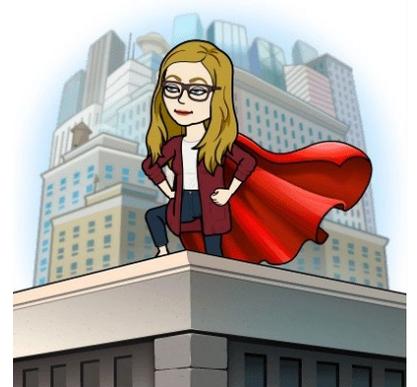
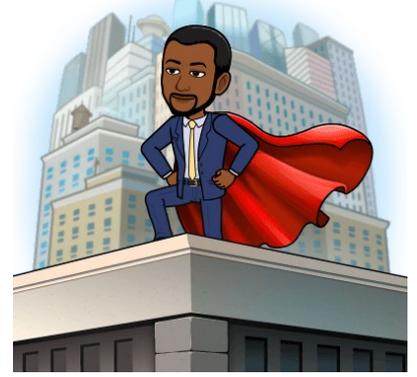
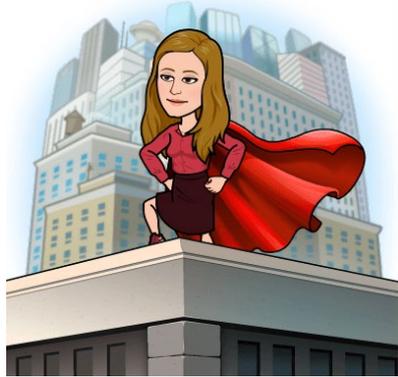


Continuous improvement

Continuous Improvements

- Planning for 2019 tax form changes
- Schedule 1 DRT question
- Usability studies
 - Mobile-responsive IRS DRT
 - Targeting specific areas of web/mobile FAFSA form to improve
 - Federal School Code search
 - High school search
 - Editing data prior to submission

FAFSA Superhero Squad



Superhero pics



The End