

# KEYNOTE ADDRESS

Mark A. Brown, Chief Operating Officer

U.S. Department of Education

2019 FSA Training Conference for Financial Aid Professionals

*December 3, 2019*

# IN MEMORIAM

Jeff Appel

FSA's Director of Policy, Liaison and  
Implementation



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Jeff Appel

FSA's Director of Policy, Liaison and  
Implementation



*FSA Training Conference 2018, Atlanta*

# IN MEMORIAM

Jeff Appel

FSA's Director of Policy, Liaison and  
Implementation



*“Keeping the Promise Award”, Sept. 2019*

# MAY 11, 1986

*Tuskegee University*

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# OUR JOURNEY



1965

TODAY

FUTURE

# HIGHER EDUCATION BEFORE HEA

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Cost of college  
per year



4 years or more  
of college

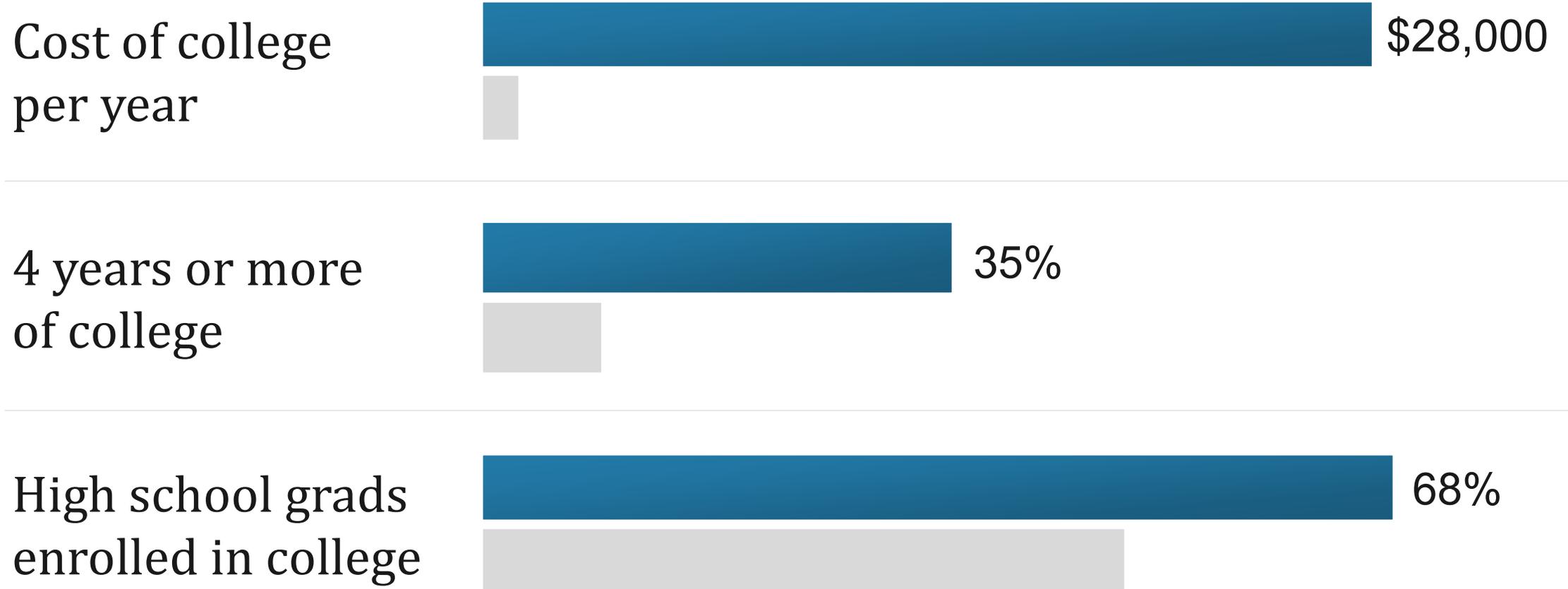


High school grads  
enrolled in college



# HIGHER EDUCATION TODAY

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# CHANGING DEMOGRAPHICS

**37%**

25 years old or older

**64%**

Work while in school

**46%**

First-generation  
college student

# 2018 FEDERAL STUDENT AID RECAP



**18M**

More than 18 million  
FAFSA forms



**12.7M**

12.7 million aided  
students



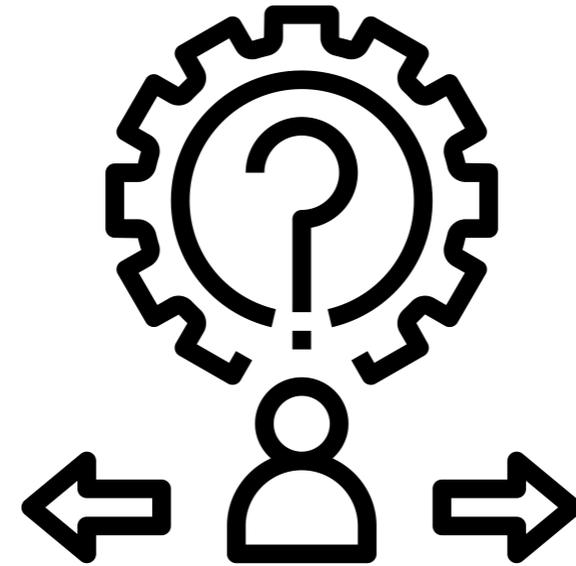
**6K**

Nearly 6,000  
participating schools

# OUR JOURNEY

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What does the future of our journey look like?



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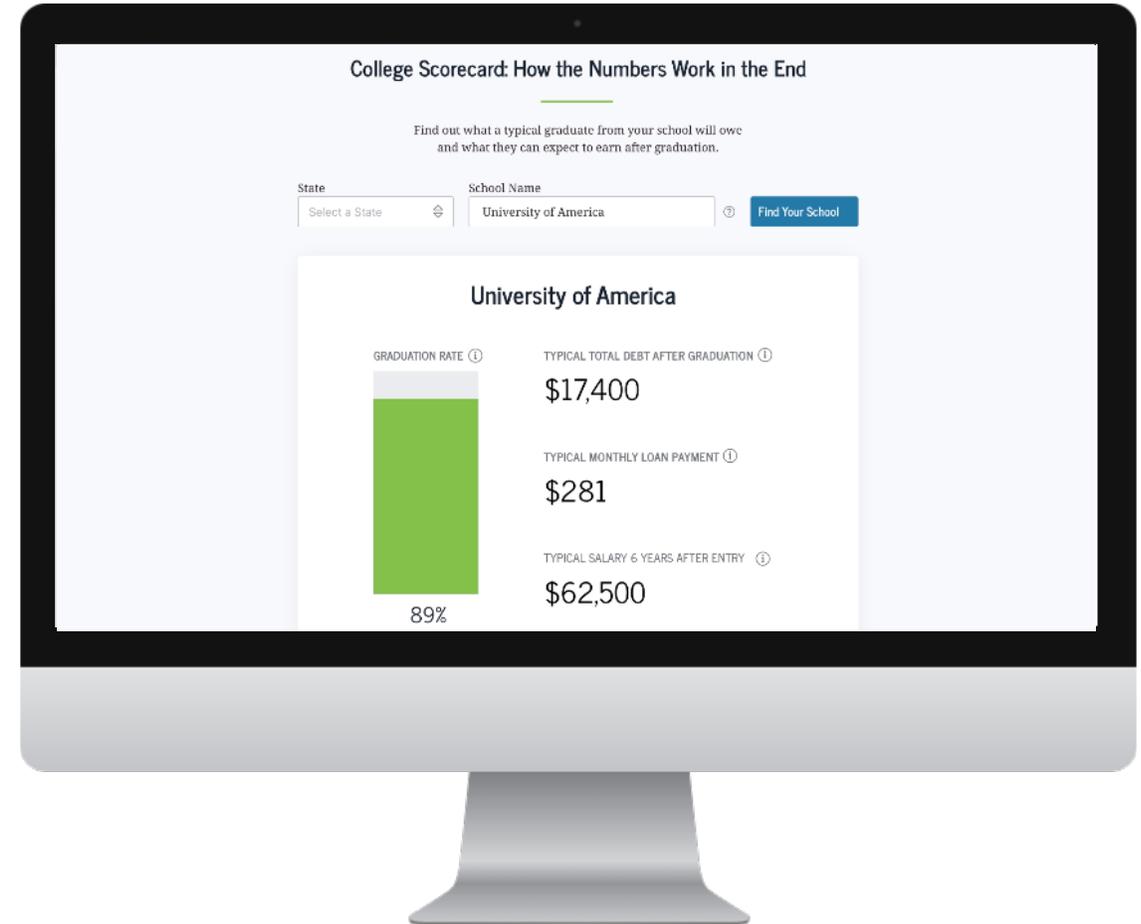
TODAY

FUTURE

# INFORMED BORROWER TOOL

*Next Gen DCC*

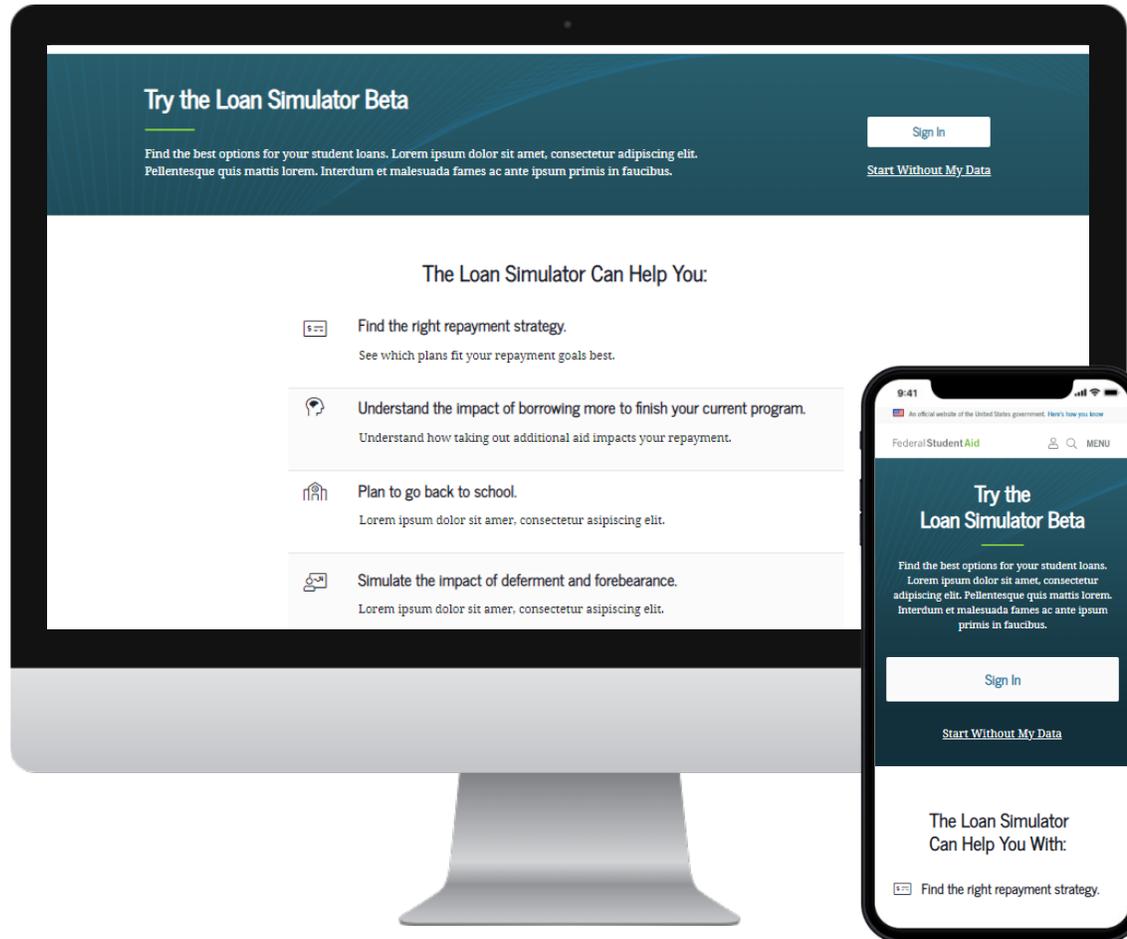
- Loan Status and Forecasts
- Estimated Monthly Payments
- College Scorecard Data



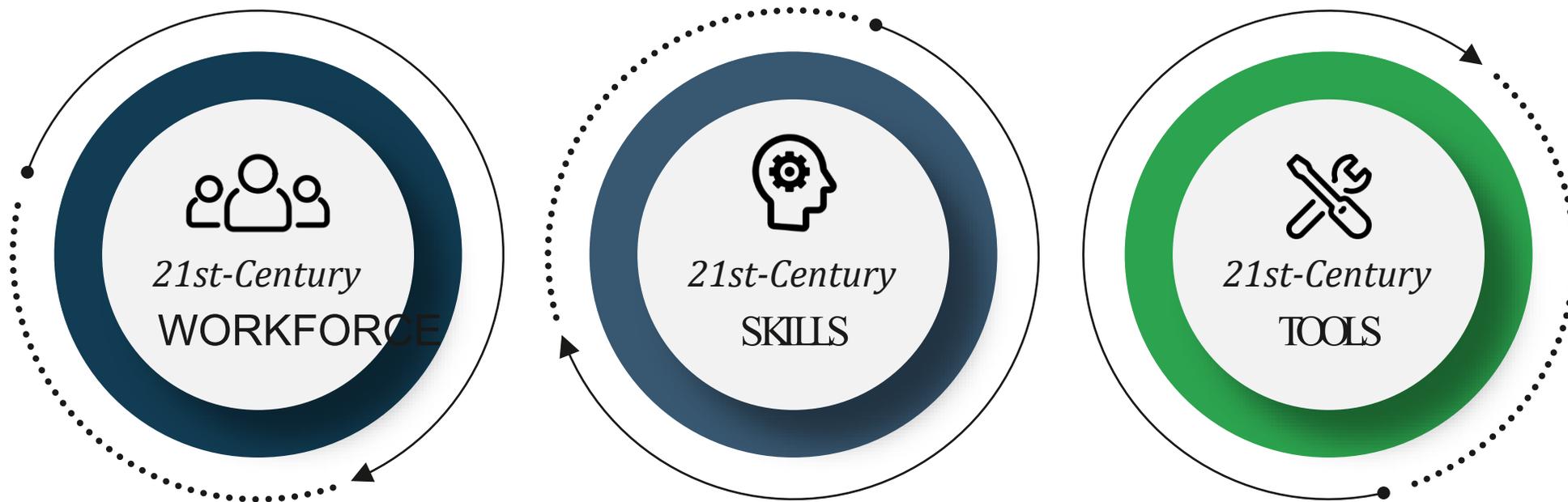
# LOAN SIMULATOR

*Next Gen DCC*

- Personalized Scenarios
- Financial Planning
- Repayment Options



# HOW WILL WE GET THERE?

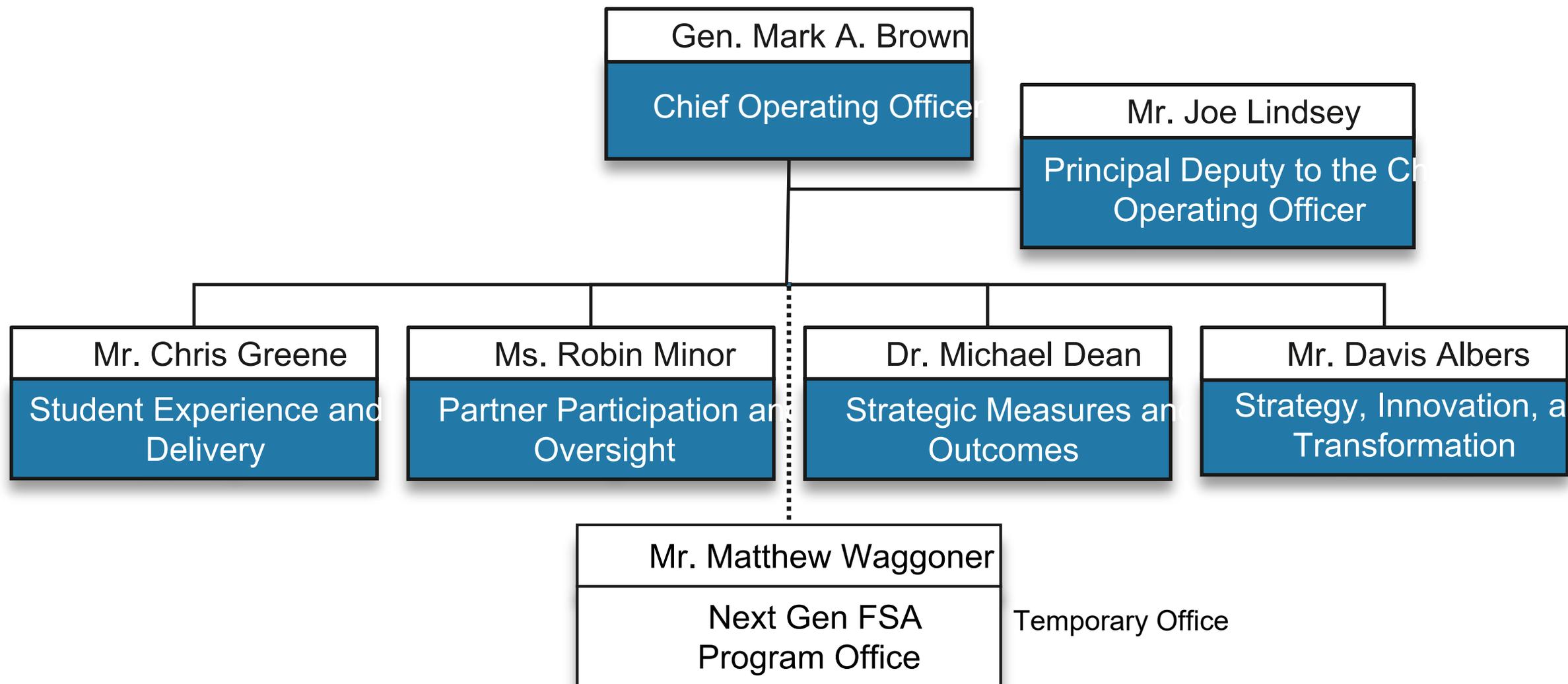


1965

TODAY

FUTURE

# PROPOSED ORGANIZATION



# OPEN FORUM

Hall #4

- Tuesday, Dec. 3, 2:20–3:35 p.m.
- Wednesday, Dec. 4, 1:50–3:05 p.m.
- Thursday, Dec. 5, 2:50–4:05 p.m.

## Breakout Sessions

**13. Regulatory Update—State Authorization for Distance Education and Distance Education**  
Session Description: From January through April 2019, the Department conducted a series of negotiated rulemaking sessions on topics intended to promote greater access for students to high-quality, innovative programs. This session will discuss the final regulations on state authorization distance education and related disclosures. This session will also provide a regulatory update on proposed changes related to distance education topics discussed by negotiators.  
U.S. Department of Education Presenters: Greg Martin, Sophia McArdle, David Musser  
Day 1, Tuesday, 12:30–1:45 p.m. .... Room A2  
Day 2, Wednesday, Noon–1:15 p.m. .... Room B2

**16. Open Forum**  
Session Description: This question-and-answer session will give conference attendees an opportunity to ask questions and offer suggestions to Department of Education senior staff.  
U.S. Department of Education Presenters: Pam Blads, Cynthia Hammond, Greg Martin, Craig Munier, Misty Parkinson, Ingrid Valentine, Annmarie Weisman  
Day 1, Tuesday, 2:20–3:35 p.m. .... Hall 4  
Day 2, Wednesday, 1:50–3:05 p.m. .... Hall 4  
Day 3, Thursday, 2:50–4:05 p.m. .... Hall 4

**14. Financial Aid Data Use and Student Privacy**  
Session Description: This session will provide an overview of the different laws governing the privacy and confidentiality of student aid data and how they apply to different data use scenarios. The laws discussed during this session will include the HEA, the Privacy Act of 1974, the Family Educational Rights and Privacy Act (FERPA), and the Appropriations Act, 2019.  
U.S. Department of Education Presenters: Benjamin Ferraro, Bruce Hughes  
Day 3, Thursday, 10:20–11:35 a.m. .... Room A2  
Day 3, Thursday, 1:15–2:30 p.m. .... Hall 1A  
Day 4, Friday, 8:30–9:45 a.m. .... Room C4

**17. Financial Aid Data Use and Student Privacy**  
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Day 3, Thursday, 1:15–2:30 p.m. .... Hall 1A  
Day 4, Friday, 8:30–9:45 a.m. .... Room C4

**18. Public Service Loan Forgiveness (PSLF) and Temporary Expanded PSLF (TEPSLF)**  
Session Description: This session will include discussions about the programmatic aspects and implementation of the Public Service Loan Forgiveness Program, updates to the Department's processes, and the Temporary Expanded PSLF opportunity, which was created by the Consolidated Appropriations Act, 2018.  
U.S. Department of Education Presenter: Jan Foss  
Day 3, Thursday, 11:55 a.m.–1:10 p.m. .... Room A2  
Day 4, Friday, 8:30–9:45 a.m. .... Room C2

**19. Public Service Loan Forgiveness (PSLF) and Temporary Expanded PSLF (TEPSLF)**  
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U.S. Department of Education Presenter: Jan Foss  
Day 3, Thursday, 11:55 a.m.–1:10 p.m. .... Room A2  
Day 4, Friday, 8:30–9:45 a.m. .... Room C2

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U.S. Department of Education Presenter: Jan Foss  
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Day 4, Friday, 8:30–9:45 a.m. .... Room C2

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U.S. Department of Education Presenter: Jan Foss  
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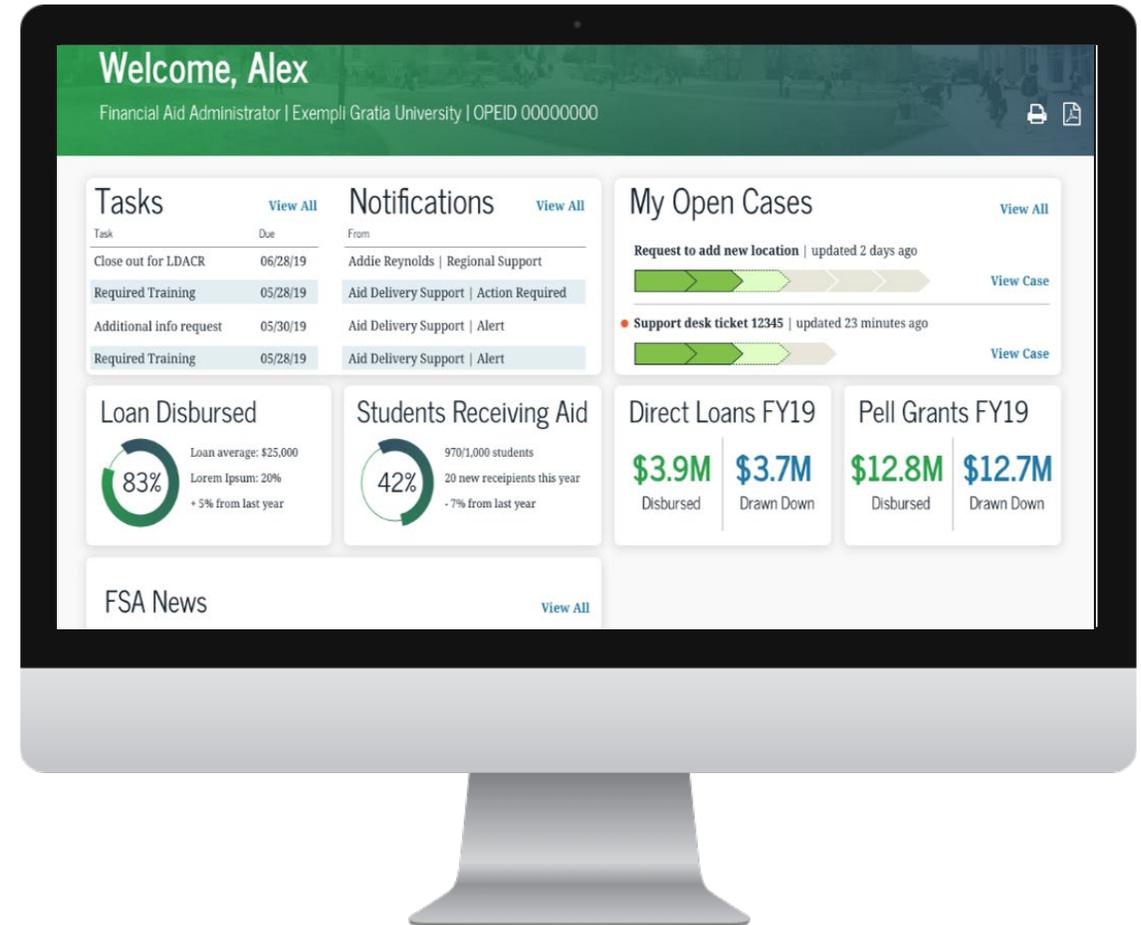
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U.S. Department of Education Presenter: Jan Foss  
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**25. Public Service Loan Forgiveness (PSLF) and Temporary Expanded PSLF (TEPSLF)**  
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Day 3, Thursday, 11:55 a.m.–1:10 p.m. .... Room A2  
Day 4, Friday, 8:30–9:45 a.m. .... Room C2

# PARTNER PORTAL

## *Next Gen PPO*

- Single Front Door
- Real-Time Status
- School and Student Data
- Electronic Signatures



# NEXT GEN PPO: TOOLS AND TRAINING

The image shows a screenshot of the Federal Student Aid iLibrary website on the left and the cover of the 2018-2019 Federal Student Aid Handbook on the right. The website screenshot includes a navigation menu with 'iLibrary' highlighted, a search bar, and a sidebar with various links. The handbook cover is blue and white, featuring the title 'FEDERAL STUDENT AID HANDBOOK WITH ACTIVE INDEX' and the year '2018-2019'.

- Redesigned IFAP
- Updated Handbook
- New Training Model

# THANK YOU FOR YOUR FEEDBACK!

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- PPO Focus Group
- Harper College
- University of Illinois at Chicago
- Taylor Business Institute
- Northeastern Illinois University
- National Louis University
- Columbia College Chicago

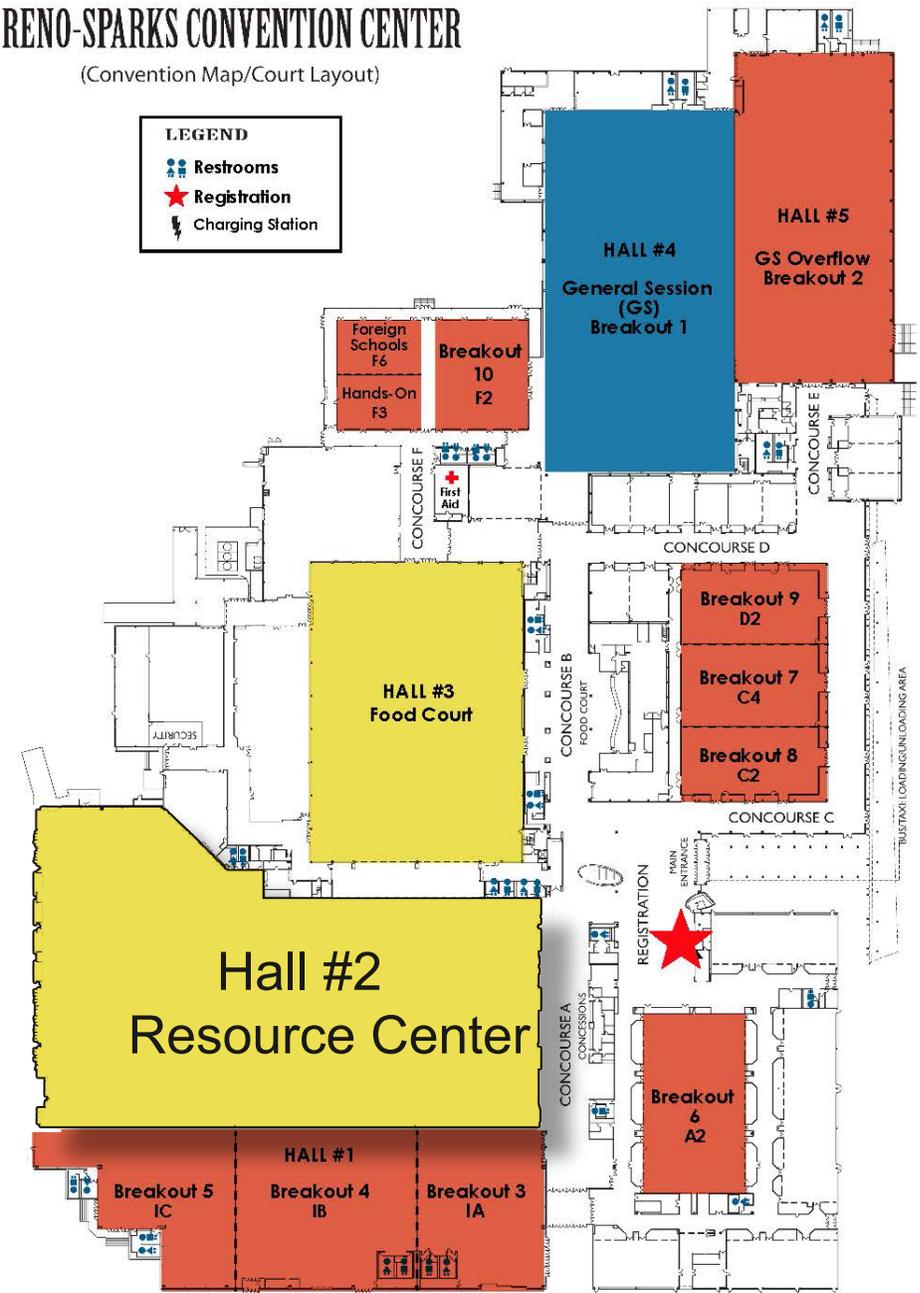
# NEXT GEN EXPLORATION CORN

## *Hall #2, Resource Center*

- Tuesday, Dec. 3, Noon–5 p.m.
- Wednesday, Dec. 4, 11:30 a.m.–5 p.m.
- Thursday, Dec. 5, 8 a.m.–5 p.m.

## RENO-SPARKS CONVENTION CENTER

(Convention Map/Court Layout)



# WHAT'S NEW

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1



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Student Tax  
Forms

2



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Gainful  
Employment

3



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Heightened  
Cash  
Monitoring

4



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Electronic  
Document  
Center



Together, we are  
**KEEPING THE PROMISE**

# STAY IN THE FIGHT!

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# QUESTIONS AND ANSWERS

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