

**DRAFT**  
**2018 Federal Student Aid Training Conference Resource Center**

The FSA Training Conference Resource Center is where attendees can go to get one-on-one help with issues specifically related to their school. Often, breakout sessions do not have the time to cover very specific issues and/or address unique school questions. The Resource Center is the place to go to get these issues addressed and your questions answered.

**Location: Building A, Exhibit Hall A2**

**Hours of Operation:**

<b>Tuesday, Nov. 27</b>	<b>12 p.m. – 4 p.m.</b>
<b>Wednesday, Nov. 28</b>	<b>10 a.m. – 4 p.m.</b>
<b>Thursday, Nov. 29</b>	<b>8 a.m. – 4:30 p.m.</b>
<b>Friday, Nov. 30</b>	<b>8 a.m. – 11 a.m.</b>

**Ask-a-Fed**

If you would like to discuss Title IV-related questions, such as policy guidance, administrative procedures, operational requirements, etc., stop by the Ask-a-Fed table to talk with one of our experienced Department of Education staff members. If an answer cannot be determined immediately, every effort will be made to provide an answer via email, during, or shortly after the conference.

**Ask-a-Fed for Foreign Schools**

The staff members stationed at this desk is best equipped to respond to questions from foreign school attendees regarding general Title IV topics.

**Clery Compliance**

Clery Crime Specialist/Enforcement Staff will be available to answer questions about your policies and procedures. The Department wants to help your institution refine and strengthen the tools you have in place.

**Cohort Default Rate Operations Team**

Federal Student Aid staff will be available to offer guidance about how to accurately compile and submit cohort default rate appeals/challenges/adjustments for draft and official rates. Specifically, staff will provide information regarding the types of data and documentation required for all applicable appeals/challenges/adjustments including key deadlines.

**Common Origination and Disbursement (COD) System**

Conference attendees will receive individual attention from COD staff members, who will address questions regarding Federal Loan and Grant processing, the Campus-Based Programs, and FISAP submissions as well as reconciliation questions and concerns.

**ECSI – Federal Perkins Loan Servicer**

If you have any questions about ECSI's servicing Federal Perkins Loans or the steps and process for assigning your institution's Federal Perkins Loans to the Department, ECSI is available to discuss your options.

### **Electronic Application for Approval (E-App) to Participate in the Federal Student Financial Aid Programs and School Eligibility**

Institutions use the Electronic Application for Approval (E-App) to participate in the Federal Student Financial Aid Programs, to apply for initial participation, recertification, to get approval after a change in ownership, expansion of institutional eligibility, and to report any updates to the institution's current information. Expansions include adding new programs or new locations. Updates include changes to the name, address, or officials of the institution. The E-App is also the place to report your institution's emergency contact information. Stop by, let us confirm that your school information is current, and, if needed, assist in preparing your application. Staff members will be available to assist with any questions you have regarding the E-App.

### **Default Prevention**

Federal Student Aid staff will be available to answer questions about creating or revising an effective Default Prevention plan and how to use the NSLDS School Portfolio and Delinquent Borrower Reports to optimize the development of various approaches for borrowers.

### **Experimental Sites Initiative**

Federal Student Aid staff will be available to answer questions about the Experimental Sites Initiative.

### **FAFSA® Demo, FSA ID, and myStudentAid Application**

Federal Student Aid staff will be available to demonstrate and answer questions about the 2018–19 *Free Application for Federal Student Aid* (FAFSA®), the FSA ID, and myStudentAid mobile app.

### **Federal Loan Servicers**

Bring your servicing-related questions to the Resource Center where representatives from the federal loan servicing team will be available to assist you.

### **FSA E-Training Website**

Federal Student Aid staff will be available to demonstrate the new website features that include developing learning plans for your staff members, tracking their training successes, objectives, and establishing competencies. You can learn how to create your own learning plan as well. A short online feedback survey will be available along with any additional training you may need. Stop by and give us your ideas on training!

### **National Student Loan Data System (NSLDS®)**

Department of Education staff will show you how to use the NSLDS website to access valuable student financial aid information and make your daily work easier. NSLDS experts will be available to offer you one-on-one assistance with any question about NSLDS including the latest enhancements to enrollment reporting and 150% loan eligibility data.

### **Return of Title IV (R2T4) Funds: Office Hours**

ONLY OPEN WEDNESDAY 12:30 p.m. – 1:30 p.m. and THURSDAY 11 a.m. – 12 p.m.

Federal Student Aid staff will be available to answer questions about advanced concepts or unique situations related to the Return of Title IV (R2T4) Funds process.

**SAIG Enrollment, EDE Express, PM, and FAA Access to CPS Online**

Student Aid Internet Gateway (CPS/SAIG Technical Support) enrollment specialists will be available to assist with questions concerning your SAIG Enrollment. If you have questions about your current enrollment status, how to modify or add new services, or perform yearly active confirmation, please visit us. We also will feature the EDESuite of software products—a free package of financial aid data management software provided by FSA—as well as a demonstration of our Central Processing System (CPS) web products.

**Subsidized Usage Limit Applies (SULA)**

Subject matter experts will be available to address questions and concerns regarding the awarding, adjusting, and reporting for SULA.

**OIG – Fraud Awareness**

Office of Inspector General (OIG) special agents will be available to assist with questions concerning fraud. If you have questions discover what you can do to address and respond to any identified instances of fraud.