

Federal Student Aid

An OFFICE of the U.S. DEPARTMENT of EDUCATION

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FSA
Training
Conference



Federal
Student
Aid



November
27-30
2018



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Photos: U.S. Department of Education



About Federal Student Aid

Federal Student Aid (FSA), an office of the U.S. Department of Education, is the largest single-purpose financial institution in the world. In Fiscal Year 2017, FSA provided more than \$120 billion in federal grants, loans, and work-study funds to more than 13 million students to help pay for college or career school. We are proud to sponsor millions of Americans pursuing their educational dreams.

FSA ensures students and their families can benefit from financial assistance programs authorized under Title IV of the Higher Education Act of 1965 by

- informing students and families about the availability of the federal student aid programs and the process for applying for and receiving aid from these programs;
- developing the Free Application for Federal Student Aid (FAFSA®) form and processing approximately 20 million applications each year;
- accurately disbursing, reconciling, and accounting for all federal student aid funds that are delivered to students annually attending approximately 6,000 colleges and career schools;
- managing the outstanding federal student loan portfolio and securing repayment from borrowers;
- offering free assistance to students, parents, and borrowers regardless of whether they are applying for, receiving, or repaying federal student aid; and
- providing oversight and monitoring of all federal student aid program participants—schools, financial entities, and students—to ensure full compliance with the laws, regulations, and policies governing the programs.



Welcome

Financial Aid Professionals,

I am honored to welcome you to Atlanta for the 2018 Federal Student Aid Training Conference.

My colleagues and I at Federal Student Aid (FSA) are grateful for your dedication to helping students access federal financial aid for postsecondary education. The collaboration between FSA and your institutions is critical. With your partnership, FSA delivered more than \$120 billion in federal grants, loans, and work-study funds to approximately 13 million students at nearly 6,000 participating schools last year.

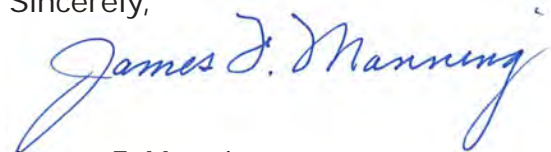
FSA offers the largest free annual training opportunity for financial aid professionals in the U.S. to help you better understand the federal student aid program laws and regulations. This year, we have planned more than 60 sessions covering the entire student aid life cycle from application to loan repayment. We are confident you will gain valuable information and insights that will enable you to better manage your school's participation in the federal student aid programs.

The 2018 FSA Training Conference (FSATC) combines informative training sessions with scheduled opportunities for you to meet with federal student aid subject matter experts and network with colleagues. If you have specific federal student aid program questions, we encourage you to stop by the Ask-a-Fed table in the Resource Center to speak with an experienced staff member. Additionally, you can ask questions by attending one of three Open Forums (Session #19) on Tuesday, Wednesday, or Thursday.

If you have not done so already, I encourage you to download the official training conference mobile app—2018 FSA Training Conference—from the Apple iOS App Store or on Google Play. To access real-time information and updates via social media, follow the FSATC on Twitter, @FSAconf, and join our conversation using #FSATC2018. For your convenience, conference questions can be submitted to FSAConferences@ed.gov.

We greatly appreciate your attendance and wish you a successful conference experience.

Sincerely,



James F. Manning
Acting Chief Operating Officer
Federal Student Aid
U.S. Department of Education





General Conference Information

- Georgia World Congress Center (GWCC) Building A, Levels 1, 3, & 4 is the “green building.” There is no level 2.
- Building A, Level 1: General Sessions, Exhibit Hall A3 (Overflow room is Sidney Marcus Auditorium)
- Building A, Level 1: Resource Center & Food Court, Exhibit Hall A2
- Building A, Level 3 & 4: Sidney Marcus Auditorium (Overflow room for General Sessions) along with A312 and A411
- Between GWCC Buildings A & B, Level 4: Registration Hall
- GWCC Building B, Levels 4 & 5 is the “red building.”
- Building B, Level 4: Hands-On B402
- Building B, Level 4: Breakout room B406
- Building B, Level 5: Breakout rooms for Thomas Murphy Ballroom 1 and 4
- CNN Omni Hotel breakout rooms are International Ballroom E, Grand Ballroom A, and Grand Ballroom D.

Registration Hours

Monday, Nov. 26	3 p.m. - 7 p.m.
Tuesday, Nov. 27	6:30 a.m. - 4 p.m.
Wednesday, Nov. 28	8 a.m. - 4 p.m. (<i>Main Entrance Lobby</i>)
Thursday, Nov. 29	8 a.m. - 4:30 p.m.
Friday, Nov. 30	8 a.m. - 11 a.m.

Resource Center Hours

Building A, Exhibit Hall A2

Monday, Nov. 26	<i>Closed</i>
Tuesday, Nov. 27	12 p.m. - 4 p.m.
Wednesday, Nov. 28	10 a.m. - 4 p.m.
Thursday, Nov. 29	8 a.m. - 4:30 p.m.
Friday, Nov. 30	8 a.m. - 11 a.m.



Snapshot Agenda

Monday, Nov. 26, 2018

3 p.m. – 7 p.m..... Registration open, GWCC Registration Hall A/B
Registration open, Westin & Hyatt Hotels

Tuesday, Nov. 27, 2018

6:30 a.m. – 4 p.m..... Registration open, GWCC Registration Hall A/B
7:30 a.m. – 8:30 a.m. Welcome to Your First FSA Training Conference,
Room A411
8:45 a.m. – 10:15 a.m.... *General Sessions 1 & 2: Welcome and Federal Update,
Exhibit Hall A3
10:45 a.m. – 12 p.m.....*General Session 3: Verification, Exhibit Hall A3
12 p.m. – 4:30 p.m. Resource Center open, Exhibit Hall A2
12:30 p.m. – 1:45 p.m. Breakout Sessions
12:45 p.m. – 2 p.m. Breakout Sessions
2:05 p.m. – 3:20 p.m. Breakout Sessions
2:20 p.m. – 3:35 p.m. Breakout Sessions
3:55 p.m. – 5:10 p.m. Birds of a Feather Sessions

Wednesday, Nov. 28, 2018

8 a.m. – 4 p.m..... Registration open, GWCC Main Entrance Lobby
8:45 a.m. – 9:15 a.m. *General Session 4: The Next Generation Update,
Exhibit Hall A3
9:15 a.m. – 10 a.m. *General Session 5: The Next Generation of FAFSA[®],
Exhibit Hall A3
10 a.m. – 4 p.m..... Resource Center open, Exhibit Hall A2
10:30 a.m. – 11:45 a.m..... Breakout Sessions
10:45 a.m. – 12 p.m. Breakout Sessions
12:05 p.m. – 1:20 p.m. Breakout Sessions
12:20 p.m. – 1:35 p.m. Breakout Sessions
1:40 p.m. – 2:55 p.m. Breakout Sessions
1:55 p.m. – 3:10 p.m. Breakout Sessions
3:30 p.m. – 4:45 p.m. Birds of a Feather Sessions

**Sidney Marcus Auditorium is the overflow room for General Sessions.*

Continued

Snapshot Agenda

Thursday, Nov. 29, 2018

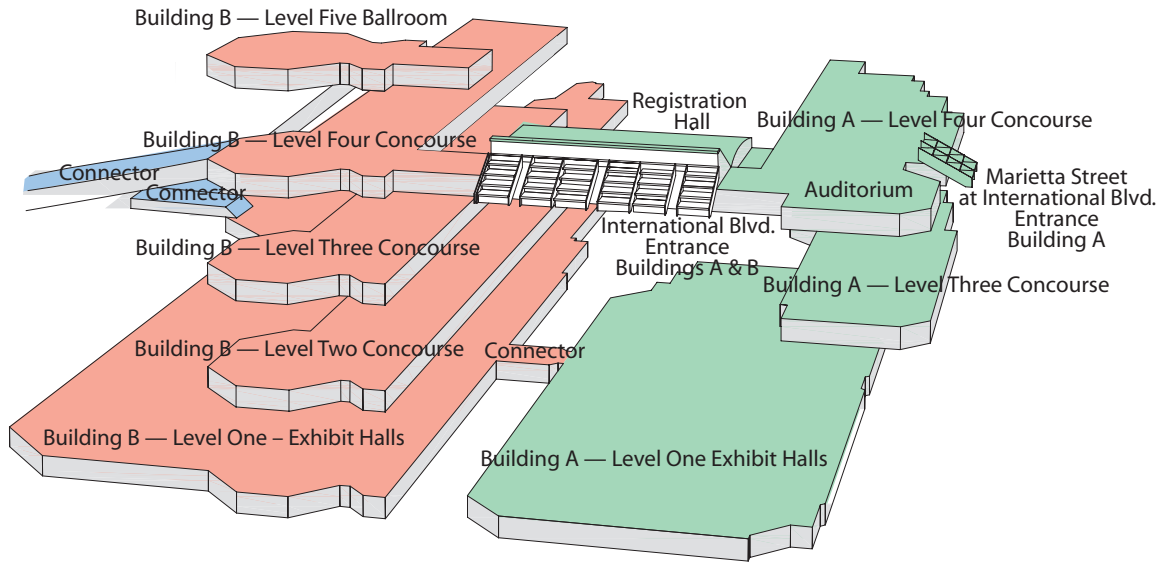
8 a.m. – 4:30 p.m.	Registration open, GWCC Main Entrance Lobby
8 a.m. – 4:30 p.m.	Resource Center open, Exhibit Hall A2
8:30 a.m. – 9:45 a.m.	Breakout Sessions
8:45 a.m. – 10 a.m.	Breakout Sessions
10:05 a.m. – 11:20 a.m.	Breakout Sessions
10:20 a.m. – 11:35 a.m.	Breakout Sessions
11:40 a.m. – 12:55 p.m.	Breakout Sessions
11:55 a.m. – 1:10 p.m.	Breakout Sessions
1:15 p.m. – 2:30 p.m.	Breakout Sessions
1:30 p.m. – 2:45 p.m.	Breakout Sessions
2:50 p.m. – 4:05 p.m.	Breakout Sessions
4:20 p.m. – 5:35 p.m.	Birds of a Feather Sessions

Friday, Nov. 30, 2018

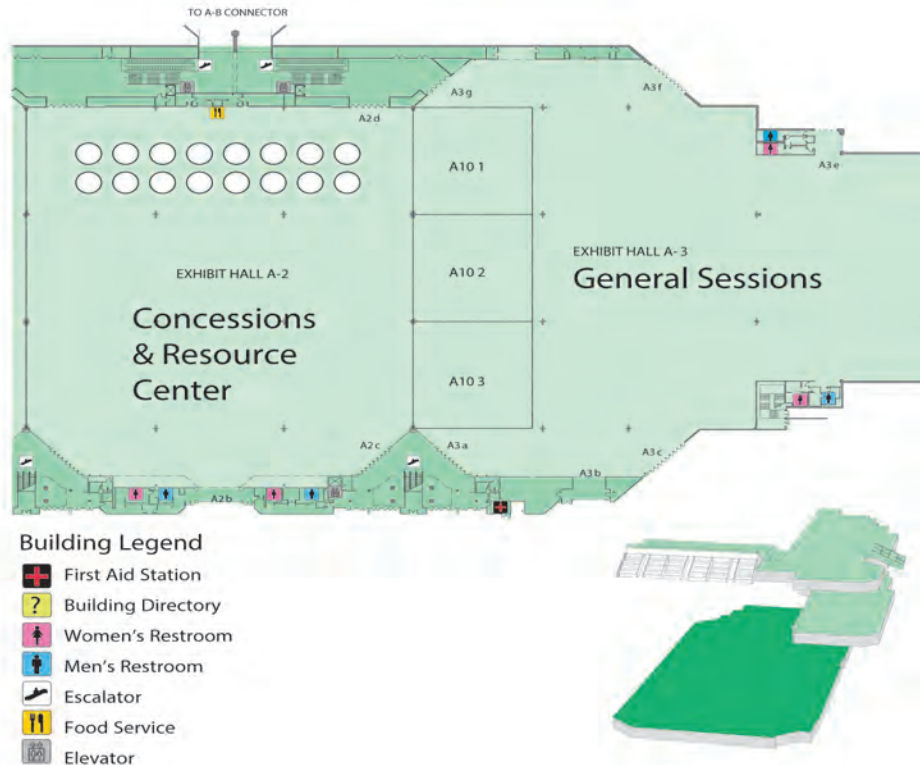
8 a.m. – 11 a.m.	Registration open, GWCC Main Entrance Lobby
8 a.m. – 11 a.m.	Resource Center open, Exhibit Hall A2
8:30 a.m. – 9:45 a.m.	Breakout Sessions
8:45 a.m. – 10 a.m.	Breakout Sessions
10:05 a.m. – 11:20 a.m.	Breakout Sessions
10:20 a.m. – 11:35 a.m.	Breakout Sessions

GWCC Map

Overall










Building A Level 1



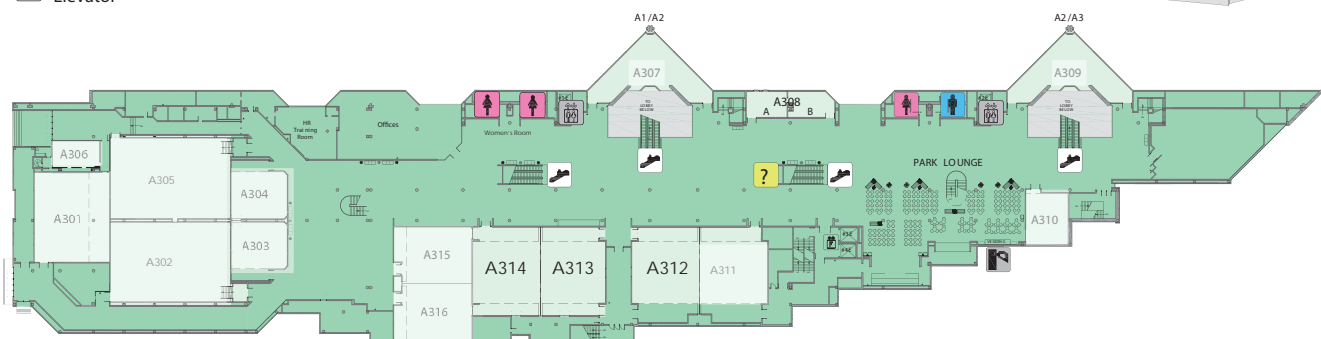
Emergency exits throughout the Convention Center are clearly marked with illuminated signs that are supported by the emergency power system and continue to function even during periods of power outage.

GWCC Map

Building Legend

-  First Aid Station
-  Building Directory
-  Women's Restroom
-  Men's Restroom
-  Escalator
-  Food Service
-  Elevator

Building A Level 3



Building A Level 4



Emergency exits throughout the Convention Center are clearly marked with illuminated signs that are supported by the emergency power system and continue to function even during periods of power outage.

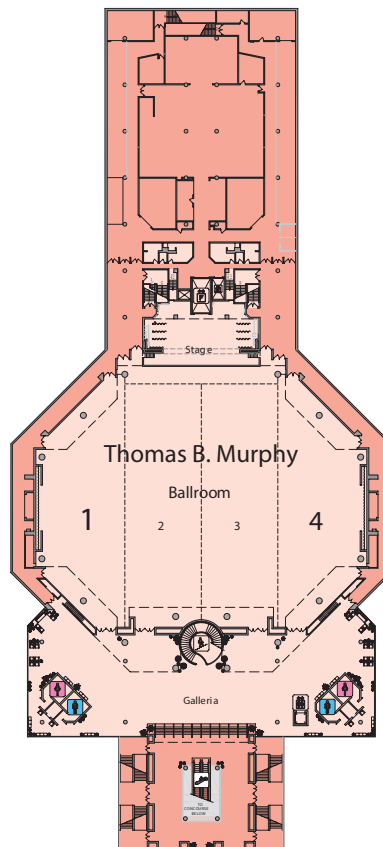
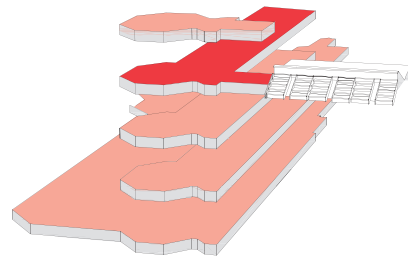
GWCC Map



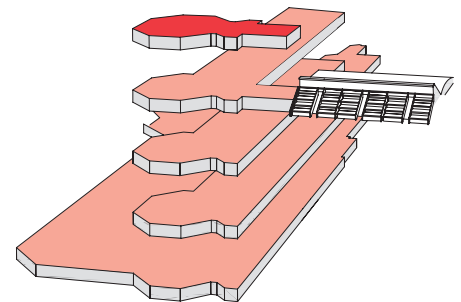
Building B Level 4

Building Legend

- First Aid Station
- Building Directory
- Women's Restroom
- Men's Restroom
- Escalator
- Food Service
- Elevator

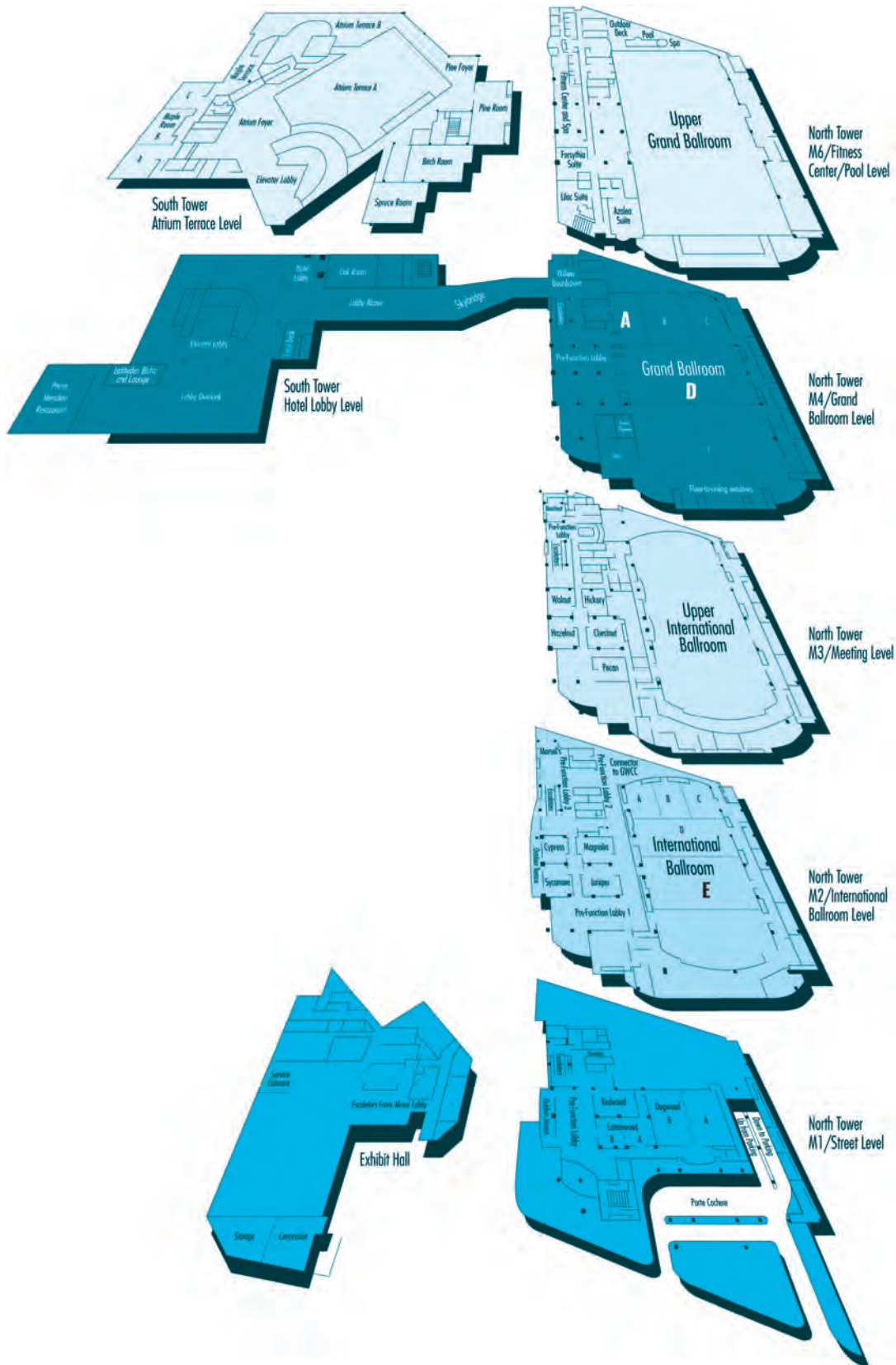


Building B Level 5



Emergency exits throughout the Convention Center are clearly marked with illuminated signs that are supported by the emergency power system and continue to function even during periods of power outage.

Omni Map



Emergency exits throughout the Convention Center are clearly marked with illuminated signs that are supported by the emergency power system and continue to function even during periods of power outage.

Shuttle Information

Complimentary transportation is being provided between area conference hotels and the Georgia World Congress Center Tuesday, November 27–Friday, November 30, 2018.

Location	Shuttle Pick-Up & Drop-Off Points
The Hilton Atlanta	On Baker Street on the corner of Baker and Courtland Street.
The Hyatt Regency Atlanta	On Baker Street on the corner of Peachtree and Baker Street.
The Westin Peachtree Plaza	Outside the Westin Motor Lobby on Andrew Young International Blvd.
The Marriott Atlanta Marquis	On Baker Street on the corner of Peachtree Center Avenue and Baker Street.
The Omni Atlanta Hotel CNN Center	The Andrew Young International Blvd. outside Morsel's <i>(Thursday & Friday mornings drop-off only. All pick-ups for over-flow hotels at the GWCC).</i>
Georgia World Congress Center	The Andrew Young International Blvd. entrance between Buildings A & B.

Each hotel will have dedicated buses shuttling to and from the conference. Please check bus signage to ensure you are being shuttled to the correct location.

Shuttle Service	Begin	End
Tuesday, Nov. 27	6:30 a.m.	6 p.m.
Wednesday, Nov. 28	7 a.m.	5:30 p.m.
Thursday, Nov. 29	7 a.m.	6:15 p.m.
Friday, Nov. 30	7 a.m.	12:30 p.m. (Hotel check-out 12:00 p.m.)



Please disable tethering, hotspots, and wireless routers from your electronic devices. To access Wi-Fi, connect to the "FSATC2018" wireless network from your list of available networks and input the password FSATC2018 when prompted.

FSA's Training Conference Mobile App

Be sure to use our mobile app to enhance your conference experience.

Key features include:

- Access to the full agenda, session descriptions, and presentations
- The ability to create personalized schedules with notifications
- Live updates about sessions (i.e. sessions full, room changes)
- Networking with other attendees
- Maps

And much more...

Get the App for Free

1. Go to the right store.

Access the App Store on iOS devices and the Google Play Store on Android.

If you're using a Blackberry or Windows phone, skip these steps. You'll need to use the web version of the app found here: <https://crowd.cc/2018fsatc>

2. Install the CrowdCompass AttendeeHub app.

Search for "AttendeeHub", tap either Download or Install.



3. Find and Download 2018 FSA Training Conference.

Once the AttendeeHub app has downloaded, click "SEARCH FOR EVENTS." Search for "**2018 FSA Training Conference**" and click "DOWNLOAD." Once the Conference has downloaded, login to unlock all the app's features!





General Sessions

GS1. Welcome and Keynote Address

Presenter:

Secretary Betsy DeVos U.S. Department of Education

Day 1, Tuesday, 8:45 a.m. – 10:15 a.m. Exhibit Hall A3

Overflow seating available in Sidney Marcus Auditorium

GS2. Federal Update

Session Description: Senior officials from the Department of Education (ED) will present information and updates about ED’s Title IV activities and initiatives, including information about ED’s regulatory efforts.

Presenters:

Lynn Mahaffie U.S. Department of Education

Jeff Appel U.S. Department of Education

Day 1, Tuesday, 8:45 a.m. – 10:15 a.m. Exhibit Hall A3

Overflow seating available in Sidney Marcus Auditorium

GS3. Verification (2018-19 and 2019-20)

Session Description: This session will include a discussion of the verification requirements for the 2019–20 Free Application for Federal Student Aid (FAFSA®) cycle and verification issues related to the 2018–19 FAFSA cycle.

Presenters:

Craig Munier U.S. Department of Education

Aaron Washington U.S. Department of Education

Day 1, Tuesday, 10:45 a.m. – 12 p.m. Exhibit Hall A3

Overflow seating available in Sidney Marcus Auditorium

General Sessions

GS4. Next Gen FSA Update

Session Description: Next Gen FSA is the future of financial aid. Next Gen FSA will create an improved, world-class customer experience for FSA's millions of customers, while creating a more agile, flexible model that will streamline FSA's existing operations. Next Gen FSA will improve the integrity of the Title IV programs and transform how we provide oversight of organizations that support our shared mission. Come join us for an update on Next Gen FSA!

Presenter:

Dr. A. Wayne Johnson U.S. Department of Education

Day 2, Wednesday, 8:45 a.m. – 9:15 a.m. Exhibit Hall A3

Overflow seating available in Sidney Marcus Auditorium

GS5. The Next Generation of FAFSA®

Session Description: The way applicants and parents interact with Federal Student Aid is changing, and you need to know about it. This session will provide an in-depth look into the evolving changes that are revolutionizing the process of understanding and applying for student aid. Session participants will learn about recent and upcoming FAFSA changes, including the fafsa.gov redesign and the myFAFSA feature in the myStudentAid mobile app.

Presenters:

Rachel Coghlan U.S. Department of Education

Misty Parkinson U.S. Department of Education

Day 2, Wednesday, 9:15 a.m. – 10 a.m. Exhibit Hall A3

Overflow seating available in Sidney Marcus Auditorium

Breakout Sessions

1. Welcome to Your First FSA Training Conference

Session Description: Are you new to the Federal Student Aid (FSA) Training Conference? This session will help you understand the conference by showing you how to navigate the four-day agenda and how to determine which sessions will best meet your educational needs. You will also learn who attends the conference, what services are available, and how to get answers to your questions.

Presenter:

Trevor Summers..... U.S. Department of Education

Day 1, Tuesday, 7:30 a.m. - 8:30 a.m.....A411

2. The Four R's – Review, Request, Record, and Report –An In-depth Focus on the FISAP

Session Description: This session will provide an in-depth focus into the importance of the Four R's – Review, Request, Record, and Report – to avoid the most common mistakes when requesting Campus-Based funds and reporting program expenditures on the FISAP.

Presenters:

Tamy Garofano..... U.S. Department of Education

Alanna Nelson..... U.S. Department of Education

Day 2, Wednesday, 1:40 p.m. - 2:55 p.m.Omni International Ballroom E

Day 3, Thursday, 8:45 a.m. - 10 a.m.Omni Grand Ballroom A

Day 3, Thursday, 1:30 p.m. - 2:45 p.m.Omni International Ballroom E

Breakout Sessions

3. SULA Misunderstandings & Misreporting

Session Description: This session will address common Subsidized Usage Limit Applies (SULA) misunderstandings and misreporting. We'll begin with an overview of concepts and the requirements of the 150% limit. We'll delve into how reporting mistakes and some processing shortcuts can impact a borrower's subsidized loan eligibility or result in a loss of subsidy. Included will be guidance on how to configure a loan when remaining subsidized eligibility is less than 1.0 year. The goal is clean SULA processing and no longer needing a prior award year re-opened to make necessary corrections.

Presenters:

Ian Foss U.S. Department of Education
Chuck Hirman U.S. Department of Education
Brent Madoo U.S. Department of Education

Day 2, Wednesday, 12:20 p.m. - 1:35 p.m. Sidney Marcus Auditorium
Day 3, Thursday, 1:15 p.m. - 2:30 p.m. Sidney Marcus Auditorium
Day 4, Friday, 8:30 a.m. - 9:45 a.m. B406

4. Professional Judgment: Did You Know?

Session Description: This session will explore our statutory allowances pertaining to a school's ability to provide professional judgment (PJ) to assist students seeking federal student aid support. We will explore school PJ policies to include what is and what is not PJ, documentation requirements, and how PJ interacts with verification. In addition, we will discuss the different kinds of professional judgment and related authorities afforded schools including COA adjustments, EFC data element considerations, dependency overrides, parent's refusal to complete FAFSA® forms, and provide support and denying or reducing Direct Loans. Examples, resources, and references will be provided.

Presenters:

Bruce Honer U.S. Department of Education
Annmarie Weisman U.S. Department of Education

Day 2, Wednesday, 10:30 a.m. - 11:45 a.m. Thomas Murphy Ballroom 4
Day 3, Thursday, 11:40 a.m. - 12:55 p.m. Exhibit Hall A3
Day 4, Friday, 8:30 a.m. - 9:45 a.m. Thomas Murphy Ballroom 1

Breakout Sessions

5. Administering Disbursements

Session Description: Come learn with Department officials as we explore the flexibilities and restrictions when handling Title IV funds. In this session we will discuss various aspects of properly disbursing Title IV funds including Title IV credit balances, early and late disbursements, post-withdrawal disbursements, and retroactive disbursements. In addition, we will review G5 drawdowns, G5 and COD interactions, and timely and accurate system reporting. We will also provide information regarding how to disburse or return funds if improper payments occur or if a student regains eligibility.

Presenter:

Bruce Honer U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m. Thomas Murphy Ballroom 4

Day 2, Wednesday, 1:55 p.m. - 3:10 p.m. A411

Day 3, Thursday, 8:45 a.m. - 10 a.m. Omni International Ballroom E

6. Administering Adds, Drops, and Withdrawals

Session Description: This session will address the activities a financial aid administrator must perform when a student adds or drops courses as well as when a student withdraws (excluding R2T4 calculation). Discussion and case scenarios will be provided concerning recalculation rules and census dates in various situations as students add and drop courses. This session will also provide an in-depth explanation concerning student withdrawals on such topics as school attendance, official and unofficial withdrawals, determining the date of withdrawal, and reporting deadlines.

Presenter:

Craig Rorie U.S. Department of Education

Day 1, Tuesday, 12:30 p.m. - 1:45 p.m. Thomas Murphy Ballroom 4

Day 2, Wednesday, 10:45 a.m. - 12 p.m. Exhibit Hall A3

Day 3, Thursday, 2:50 p.m. - 4:05 p.m. Sidney Marcus Auditorium

7. Basics of Determining Academic Calendars (Standard, Non-Standard, and Non-Term)

Session Description: This session will explain how different types of academic calendars affect the administration of federal student aid. Guidance will be provided on how to determine whether a program is structured as standard term, non-standard term, or non-term and how each calendar structure determines what Federal Pell Grant formula is required and how academic years are defined for Direct Loans.

Presenter:

Kevin Campbell U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m. Omni Grand Ballroom D

Day 2, Wednesday, 1:40 p.m. - 2:55 p.m. Omni Grand Ballroom A

Day 3, Thursday, 1:30 p.m. - 2:45 p.m. Omni Grand Ballroom D

Breakout Sessions

8. Title IV Reconciliation: What's in your Toolkit?

Session Description: Do you want to hone the tools in your Title IV reconciliation toolkit? Or do you need assistance to identify the right tool(s) for the job? Then this session is for you! We will discuss the key concepts for reconciliation of federal student aid program funds (Direct Loans, Federal Pell Grants, TEACH Grants, and the Campus-Based Programs), as well as end of year processing and closeout. Then, we will open our toolkit and explore tips, tools, and resources for use by Financial Aid and Business Office staff, including new and updated items you just don't want to miss.

Presenter:

Allison Richards..... U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m.....Omni International Ballroom E

Day 2, Wednesday, 1:40 p.m. - 2:55 p.m.Omni Grand Ballroom D

Day 3, Thursday, 10:20 a.m. - 11:35 a.m.....Thomas Murphy Ballroom 4

9. Administering Title IV Aid for Transfer Students

Session Description: This session will address various issues that arise when administering federal student aid for transfer students. Discussions will cover transfer monitoring and demonstrate how to correctly award and disburse both Federal Pell Grants and Direct Loans in standard term credit-hour, clock-hour, and non-term credit-hour programs. Additionally, we will provide example scenarios about what to do when a transfer student withdraws during overlapping payment periods for Federal Pell Grants and Direct Loans.

Presenter:

Zachary Goodwin..... U.S. Department of Education

Day 2, Wednesday, 10:30 a.m. - 11:45 a.m.....Omni Grand Ballroom D

Day 3, Thursday, 10:20 a.m. - 11:35 a.m.....Omni Grand Ballroom A

Day 4, Friday, 8:30 a.m. - 9:45 a.m.....Omni Grand Ballroom D

Breakout Sessions

10. National Student Loan Data System (NSLDS®) Update

Session Description: In this session, we will recap the changes made to the National Student Loan Data System (NSLDS®) website and reports for schools in 2018. This will include a high-level review of updates made to support Loan Data, Enrollment Reporting, and other NSLDS functionality.

Presenters:

Eric Hardy U.S. Department of Education
Helen Hidalgo U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m. Thomas Murphy Ballroom 1
Day 3, Thursday, 8:30 a.m. - 9:45 a.m. Exhibit Hall A3
Day 3, Thursday, 11:55 a.m. - 1:10 p.m. Thomas Murphy Ballroom 1

11. Common Origination and Disbursement (COD) System Update

Session Description: This session will provide an overview of recent modifications to the COD system for the 2018–19 processing cycle, including the new Children of Fallen Heroes Scholarship Act, and other changes impacting the Campus-Based, Direct Loan, and Grant Programs. This session will also include information about anticipated system enhancements and modifications for the upcoming 2019–20 award year.

Presenters:

Taneka Chialastri U.S. Department of Education
Marie Fitzpatrick U.S. Department of Education
Alanna Nelson U.S. Department of Education

Day 2, Wednesday, 10:30 a.m. - 11:45 a.m. Thomas Murphy Ballroom 1
Day 2, Wednesday, 12:20 p.m. - 1:35 p.m. Exhibit Hall A3
Day 3, Thursday, 11:55 a.m. - 1:10 p.m. Thomas Murphy Ballroom 4



**ON DAY 2, WEDNESDAY, FORGET THE BUSINESS CASUAL
ATTIRE, AND WEAR CLOTHING THAT REPRESENTS YOUR
SCHOOL! GET IN THE SPIRIT!!**

Breakout Sessions

12. Understanding Your Satisfactory Academic Progress (SAP) Policy

Session Description: At least once per year, institutions must assess whether students are making SAP. This session will offer instruction on how to evaluate SAP in accordance with applicable laws and regulations. We will provide an explanation of key concepts such as qualitative and quantitative (pace) measurements, maximum time frame, warning and probation periods, appeals, and academic plans. Where appropriate, examples will be provided to help demonstrate the elements that a school is required to include in its SAP policy.

Presenter:

David Bartnicki..... U.S. Department of Education

Day 1, Tuesday, 12:30 p.m. - 1:45 p.m.....Thomas Murphy Ballroom 1

Day 3, Thursday, 10:05 a.m. - 11:20 a.m..... Exhibit Hall A3

Day 4, Friday, 10:05 a.m. - 11:20 a.m.....Thomas Murphy Ballroom 4

13. Cash Management Regulations Overview – Back to Basics

Session Description: This session will provide policy and operational guidance on the cash management requirements set out in 668 Subpart K. The session will include information about: institutions that partner with banks and servicers; making disbursements; notices; authorizations; the advance, HCM1, HCM2 and reimbursement payment methods; returning funds; and books and supplies. This session will also explain the role played by the Department's systems (such as COD and G5) for disbursement, draw downs, and reconciliation of federal student aid funds.

Presenters:

Ashley Higgins U.S. Department of Education

David Musser U.S. Department of Education

Nautochia Webb U.S. Department of Education

Day 2, Wednesday, 1:40 p.m. - 2:55 p.m.....Thomas Murphy Ballroom 4

Day 3, Thursday, 8:30 a.m. - 9:45 a.m..... Sidney Marcus Auditorium

Day 3, Thursday, 1:30 p.m. - 2:45 p.m..... B406

Breakout Sessions

14. Modules and Title IV – Advanced Concepts

Session Description: It is strongly recommended that attendees view the presentation from the 2016 FSA Training Conference entitled How Modules Can Affect Title IV (Available on IFAP) BEFORE attending this presentation. This session will assume that attendees are knowledgeable about the basics of modules and their impact on federal student aid. This session will explore modules at a more advanced level, specifically the session will focus on Federal Pell Grant recalculations and how classes offered in modules can impact those recalculations. There will not be a discussion of Return of Title IV in a module environment in this session. If applicable: Session 18, Return of Title IV (R2T4) Funds: Essential Concepts will include a discussion of R2T4 and modules.

Presenters:

Kevin Campbell (Wed.-Fri.) U.S. Department of Education
Greg Martin (Thurs. & Fri.)..... U.S. Department of Education

Day 2, Wednesday, 12:05 p.m. – 1:20 p.m. Thomas Murphy Ballroom 4
Day 3, Thursday, 10:20 a.m. - 11:35 a.m. Omni Grand Ballroom D
Day 4, Friday, 10:20 a.m. - 11:35 a.m. Sidney Marcus Auditorium

15. Getting the Most out of Year-Round Federal Pell Grants

Session Description: Our most popular session from the 2017 FSA Training Conference is revised to fit your needs! This session will provide an overview of the provisions governing Year-round Federal Pell Grants. As Year-round Federal Pell Grants is no longer “new,” we will expand our focus this year to cover examples of calculations based on statutory provisions; the COD system data analysis of setting the Additional Eligibility Indicator (AEI), resulting consequences, and strategies for avoiding pitfalls; and a school representative shares how they implemented Year-round Federal Pell Grants at their institution and outreach strategies used to engage eligible students.

Presenters:

Marie Fitzpatrick U.S. Department of Education
Aaron Washington U.S. Department of Education

Day 1, Tuesday, 12:45 p.m. - 2 p.m. Exhibit Hall A3
Day 3, Thursday, 1:30 p.m. - 2:45 p.m. Thomas Murphy Ballroom 1
Day 4, Friday, 8:30 a.m. – 9:45 a.m. Thomas Murphy Ballroom 4

Breakout Sessions

16. What's Next Now that Perkins has Expired?

Session Description: This session will focus on the important information your institution needs to know about the Perkins Loan Program now that the program has expired. There will be detailed discussion on requirements for reporting (FISAP and on NSLDS®), assigning loans to the Department, distributing the assets from the Perkins Loan Revolving Fund, servicing your institution's portfolio, and more.

Presenter:

Tamy Garofano..... U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m..... Omni Grand Ballroom A

Day 3, Thursday, 11:55 a.m. - 1:10 p.m. Omni International Ballroom E

Day 4, Friday, 8:30 a.m. - 9:45 a.m..... Omni Grand Ballroom A

17. Income-Driven Repayment (IDR) Plans

Session Description: IDR plans provide alternative repayment options to help student loan borrowers manage the repayment of their loans. This session will provide an overview of the Department's income-driven repayment plans such as Revised Pay As You Earn Repayment Plan (REPAYE), Pay As You Earn Repayment Plan (PAYE), Income-Based Repayment Plan (IBR), and Income-Contingent Repayment Plan (ICR). This session will also discuss how IDR plans intersect with the Public Service Loan Forgiveness (PSLF) Program.

Presenter:

Ian Foss U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m..... B406

Day 2, Wednesday, 10:45 a.m. - 12 p.m..... A312

Day 3, Thursday, 11:40 a.m. - 12:55 p.m. Sidney Marcus Auditorium

Breakout Sessions

18. Return of Title IV (R2T4) Funds: Essential Concepts

Session Description: Whether you are new to R2T4 or have performed calculations for years, if you are interested in the R2T4 process, this session is for you. This presentation will discuss key definitions, provide a high-level overview of the actual R2T4 steps, and address important concepts and time frames that take place throughout the R2T4 calculation – withdrawal dates, dates of determination, post-withdrawal disbursements, grant overpayments, etc. This session will also address some of the most popular R2T4 topics, including modules, institutional charges, aid that could have been disbursed, and more!

Presenters:

Greg Martin	U.S. Department of Education
David Musser	U.S. Department of Education
Rick Renshaw	U.S. Department of Education

Day 1, Tuesday, 12:15 p.m. - 1:45 p.m.	Omni International Ballroom E
Day 2, Wednesday, 10:15 a.m. - 11:45 a.m.	Omni International Ballroom E
Day 4, Friday, 8:30 a.m. - 10 a.m.	Sidney Marcus Auditorium

19. Open Forum

Session Description: This question-and-answer session will give conference attendees an opportunity to ask questions and offer suggestions to Department of Education senior staff.

Presenters:

Jeff Appel	U.S. Department of Education
Pam Eliadis	U.S. Department of Education
Cynthia Hammond	U.S. Department of Education
Greg Martin	U.S. Department of Education
Robin Minor	U.S. Department of Education
Craig Munier	U.S. Department of Education
Misty Parkinson	U.S. Department of Education
Annmarie Weisman	U.S. Department of Education

Day 1, Tuesday, 2:20 p.m. - 3:35 p.m.	Exhibit Hall A3
Day 2, Wednesday, 1:55 p.m. - 3:10 p.m.	Exhibit Hall A3
Day 3, Thursday, 2:50 p.m. - 4:05 p.m.	Exhibit Hall A3

Breakout Sessions

20. Gainful Employment – Overview of 2019 and Beyond

Session Description: This session will provide comprehensive information on the Gainful Employment Final Rule and what schools need to do now.

Presenters:

Cynthia Hammond U.S. Department of Education
Greg Martin U.S. Department of Education

Day 2, Wednesday, 12:05 p.m. - 1:20 p.m. Omni International Ballroom E

Day 3, Thursday, 8:45 a.m. - 10 a.m. Omni Grand Ballroom D

Day 3, Thursday, 11:55 a.m. - 1:10 p.m. Omni Grand Ballroom D

21. Financial Aid Data Use and Student Privacy

Session Description: This session will provide an overview of the different laws governing the privacy and confidentiality of student aid data and how they apply to different data use scenarios. The laws discussed during this session will include the Higher Education Act of 1965, the Privacy Act of 1974, the Family Educational Rights and Privacy Act (FERPA), and the Consolidated Appropriations Act, 2018.

Presenters:

Jeff Appel U.S. Department of Education
Bruce Hughes U.S. Department of Education

Day 2, Wednesday, 12:05 p.m. - 1:20 p.m. Thomas Murphy Ballroom 1

Day 3, Thursday, 11:40 a.m. - 12:55 p.m. A411

Day 4, Friday, 8:45 a.m. - 10 a.m. A411

Breakout Sessions

22. Public Service Loan Forgiveness (PSLF) and Temporary Expanded PSLF (TEPSLF)

Session Description: This session will include discussions about the programmatic aspects and implementation of the Public Service Loan Forgiveness Program, updates to the Department's processes, and the recently enacted Temporary Expanded PSLF opportunity, which was created by the Consolidated Appropriations Act, 2018.

Presenter:

Ian Foss U.S. Department of Education

Day 1, Tuesday, 12:30 p.m. - 1:45 p.m. B406

Day 2, Wednesday, 1:55 p.m. - 3:10 p.m. A312

Day 3, Thursday, 10:05 a.m. - 11:20 a.m. Sidney Marcus Auditorium

23. Resolving Eligibility Issues for Citizens and Eligible Noncitizens

Session Description: A student has to be a citizen, a citizen of a freely associated state, or an eligible noncitizen to receive federal student aid. This session will describe the process for confirming eligibility via database matches, eligible immigration categories, and related documentation. This session will also describe the new electronic Systematic Alien Verification for Entitlements Program (SAVE) process used to complete third step verification of immigration status.

Presenters:

Marya Dennis U.S. Department of Education

Bruce Hughes U.S. Department of Education

Aaron Washington U.S. Department of Education

Day 2, Wednesday, 1:40 p.m. - 2:55 p.m. Thomas Murphy Ballroom 1

Day 3, Thursday, 10:05 a.m. - 11:20 a.m. A411

Day 4, Friday, 10:20 a.m. - 11:35 a.m. A411

Breakout Sessions

24. How to Calculate an EFC

Session Description: The Expected Family Contribution (EFC) is one of the cornerstones of a student's financial aid eligibility, so learning what is (or is not) included in the calculation is important. Knowing how the EFC is calculated can help inform conversations with applicants and parents and can sometimes provide insight into decisions about professional judgment. In this session, participants will learn the basics of what goes into calculating an EFC and will have an opportunity to learn how making changes to some of the data elements affects the calculation.

Presenters:

Kerri Moseley-Hobbs U.S. Department of Education
Craig Munier U.S. Department of Education

Day 1, Tuesday, 12:45 p.m. - 2 p.m. A411
Day 2, Wednesday, 12:20 p.m. - 1:35 p.m. A411
Day 3, Thursday, 10:20 a.m. - 11:35 a.m. B406

25. Program Review Essentials and the Top 10 Compliance Findings

Session Description: Would you like to learn about the program review process and the most common compliance findings? We will conduct a walk-through of the program review process, highlighting the areas with the current "Top 10 Program Review and Audit Findings." Learn what you can do to improve your school's program administration and to remain in compliance.

Presenters:

Michael Rhodes U.S. Department of Education
Jim Wyant U.S. Department of Education

Day 3, Thursday, 8:45 a.m. - 10 a.m. Thomas Murphy Ballroom 4
Day 3, Thursday, 1:15 p.m. - 2:30 p.m. A411
Day 4, Friday, 10:05 a.m. - 11:20 a.m. B406

Breakout Sessions

26. Maintaining Your Institutional Eligibility

Session Description: This session will cover what FAAs need to know about maintaining their school's eligibility to participate in the Title IV Programs. Topics include information about the recertification process focusing on the various requirements and preparations schools should be conducting in the three to six months prior to submitting their application; what events trigger the need to submit an updated eligibility application; the information a school needs to submit for different types of eligibility applications; and common errors and pitfalls to avoid while submitting eligibility applications.

Presenters:

Kai Kimbrough U.S. Department of Education
Renee Schultz U.S. Department of Education

Day 2, Wednesday, 12:05 p.m. - 1:20 p.m. Omni Grand Ballroom D
Day 3, Thursday, 8:45 a.m. - 10 a.m. Thomas Murphy Ballroom 1
Day 3, Thursday, 1:30 p.m. - 2:45 p.m. Thomas Murphy Ballroom 4

27. Clery Act - Sexual Assault Prevention and Emergency Response

Session Description: Whether your school has 50 students or 50,000, campus safety must be a priority. This session will not only cover the legal requirements of the *Clery Act*, but will provide strategies for developing and implementing vital policies, procedures, and programs. Sexual assault prevention and emergency response will be emphasized. We will also cover other important topics, including Title IX compliance and the Drug-Free Schools and Communities Act.

Presenter:

Jim Moore U.S. Department of Education

Day 3, Thursday, 8:30 a.m. - 9:45 a.m. A411
Day 3, Thursday, 1:30 pm. - 2:45 p.m. Omni Grand Ballroom A
Day 4, Friday, 10:05 a.m. - 11:20 a.m. Thomas Murphy Ballroom 1

Breakout Sessions

28. Protecting Financial Data through Cyber and Fraud Risk Identification

Session Description: The protection of a school's financial networks and student data is critical. The optimal starting point is identifying and prioritizing the risks, then determining the most cost-effective mitigations. This session will help you better understand how to detect cyber and fraud risks across your enterprise and present suggestions to identify them.

Presenters:

Dr. Michael Dean U.S. Department of Education
Linda Hall U.S. Department of Education
Dr. Linda Wilbanks U.S. Department of Education

Day 1, Tuesday, 12:30 p.m. - 1:45 p.m. Omni Grand Ballroom A
Day 2, Wednesday, 12:05 p.m. - 1:20 p.m. B406
Day 3, Thursday, 11:55 a.m. - 1:10 p.m. Omni Grand Ballroom A

29. What FAA's need to know about Cybersecurity Initiatives, Data Protection, Identity Theft, and School Breach Reporting

Session Description: This session, ideal for Financial Aid Administrators (FAAs) and Information Technology (IT) managers, will begin by providing a brief overview of federal IT security initiatives that impact postsecondary institutions (PSI). This session will identify best practices for data protection and identity theft, define what constitutes a breach, discuss common and not so common examples of breaches, describe how to report a breach to FSA, and the steps FSA will take to work with a PSI once a breach is reported. This session will close with a question and answer period by FSA experts in cybersecurity.

Presenter:

Dan Commons U.S. Department of Education

Day 1, Tuesday, 2:20 p.m. - 3:35 p.m. Sidney Marcus Auditorium
Day 3, Thursday, 1:15 p.m. - 2:30 p.m. Exhibit Hall A3
Day 4, Friday, 8:30 a.m. - 9:45 a.m. Omni International Ballroom E

Breakout Sessions

30. Skip Logic – What’s the Question?

Session Description: Have you ever wondered why applicants aren’t required to answer every FAFSA® question on fafsa.gov? Do you understand skip logic and how it affects the FAFSA form? In this session, participants will take an in-depth look at completing the FAFSA form on fafsa.gov and how skip logic shapes an applicant’s experience. After attending, participants will have a thorough understanding of how skip logic works, often times allowing applicants and parents to skip over multiple FAFSA questions and benefit from a much shorter application experience.

Presenters:

Rachel Coghlan U.S. Department of Education
Misty Parkinson U.S. Department of Education

Day 2, Wednesday, 10:45 a.m. - 12 p.m. Sidney Marcus Auditorium
Day 3, Thursday, 8:45 a.m. - 10 a.m. B406
Day 3, Thursday, 11:55 a.m. - 1:10 p.m. B406

31. Best Practices for Financial Literacy in Higher Education

Session Description: The Economic Growth, Regulatory Relief, and Consumer Protection Act stipulate the need to share best practices for institutes of higher education to teach financial literacy skills. This information must include methods to ensure that students have a clear sense of total borrowing obligations including monthly payment amounts and repayment options. Come hear from experts on effective practices and learn ways to improve the readability of financial aid information.

Presenter:

Elizabeth Coogan U.S. Department of Education

Day 1, Tuesday, 12:45 p.m. - 2 p.m. Sidney Marcus Auditorium
Day 2, Wednesday, 10:30 a.m. – 11:45 a.m. B406
Day 2, Wednesday, 1:55 p.m. - 3:10 p.m. Sidney Marcus Auditorium



**ON DAY 2, WEDNESDAY, FORGET THE BUSINESS CASUAL
ATTIRE, AND WEAR CLOTHING THAT REPRESENTS YOUR
SCHOOL! GET IN THE SPIRIT!!**

Breakout Sessions

32. How to Create an Effective Default Management Plan

Session Description: Many schools are dealing with an increasing cohort default rate due to a number of external factors, including the transition from a two-year to a three-year CDR, increased tuition, increased borrowing rates, as well as many other factors. Simply put, students are having difficulties staying financially solvent and repaying their debt. Case in point: a default prevention strategy is like gold these days. A major component of any default prevention strategy is a comprehensive analysis of defaulters. Schools need the answers to these questions to effectively improve or enhance their default prevention practices and initiatives.

Presenter:

Larry Eadie..... U.S. Department of Education

Day 1, Tuesday, 2:20 p.m. - 3:35 p.m.....	A411
Day 2, Wednesday, 10:45 a.m. - 12 p.m.....	A411
Day 2, Wednesday, 1:40 p.m. - 2:55 p.m.....	B406

33. Survey Says: Results from FSA Surveys of Financial Aid Administrators and Students

Session Description: We surveyed over 1,500 FAA's and over 2,200 students about financial aid and their experience working with FSA. Come find out what they said!

Presenter:

Ed Pacchetti..... U.S. Department of Education

Day 2, Wednesday, 12:05 p.m. - 1:20 p.m.	Omni Grand Ballroom A
Day 3, Thursday, 10:20 a.m. - 11:35 a.m.....	Omni International Ballroom E
Day 3, Thursday, 2:50 p.m. - 4:05 p.m.	A411

Breakout Sessions

34. Internal and External Threats Facing Title IV Institutions

Session Description: Special agents and analysts from the Office of Inspector General (OIG) will discuss internal and external financial aid fraud and cyber security threats currently facing institutions of higher education. The presenters will discuss real case examples of these threats, and how OIG's investigative mission to combat fraud and abuse in federal student aid programs can help your organization safeguard those programs by identifying and detecting fraud. The presenters will illustrate complex and common fraud schemes, brief you on indicators that can help you detect internal and external fraud, discuss the criminal and civil remedies sought by the OIG, and inform you concerning how to report potential fraud to the OIG. A question and answer period is planned as part of this presentation.

Presenters:

Aaron Jordan	U.S. Department of Education
Kori Smith	U.S. Department of Education
Thomas Harper	U.S. Department of Education
Nicole Eisenzopf	U.S. Department of Education

Day 1, Tuesday, 2:20 p.m. - 3:35 p.m.....	A312
Day 3, Thursday, 1:15 p.m. - 2:30 p.m.	A312
Day 4, Friday, 8:45 a.m. - 10 a.m.....	A312

35. OIG Proprietary School Audit Guide

Session Description: The Non-Federal Team from the Office of Inspector General will discuss frequently asked questions and future plans for updating the school audit guide.

Presenters:

Danny Jones	U.S. Department of Education
Mark Priebe	U.S. Department of Education

Day 1, Tuesday, 12:45 p.m. - 2 p.m.....	A312
Day 2, Wednesday, 10:30 a.m. - 11:45 a.m.....	Omni Grand Ballroom A
Day 3, Thursday, 8:30 a.m. - 9:45 a.m.	A312

Hands-On Sessions

Hands-On (HO) sessions provide attendees with practical, instructor-led, computer-based training where the attendee is actually using FSA systems and/or products and its features. The training room can accommodate 160 attendees in front of a computer, while another 85 attendees will have the option to observe.

HO1. Hands-On NSLDS®

Session Description: This session will introduce you to the basic functionality of the NSLDS Professional Access website and will provide an overview of the website's features, including loan and grant history, enrollment reporting, transfer monitoring, and reports.

Note: This room is set with 160 seats in front of laptops and another 85 seats behind to observe.

Presenters:

Lisa Walker U.S. Department of Education
Jim Yoder U.S. Department of Education

Day 2, Wednesday, 10:30 a.m. – 11:45 a.m.	B402
Day 3, Thursday, 8:45 a.m. – 10 a.m.	B402
Day 3, Thursday, 1:30 p.m. – 2:45 p.m.	B402

HO2. Hands-On COD Basics

Session Description: This basic session will take the user on a tour of the COD website and demonstrate functionality available for the successful processing of federal student aid. Bring your FSA user ID, password, and token and we will practice together using your school information. To maintain the privacy of student information, if you share a computer with a colleague that is not from your school, you will be using alternate practice sessions, instead of working with your school data.

Note: This room is set with 160 seats in front of laptops and another 85 seats behind to observe.

Presenter:

Jennifer Pattison U.S. Department of Education

Day 1, Tuesday, 12:30 p.m. – 1:45 p.m.	B402
Day 2, Wednesday, 12:05 p.m. – 1:20 p.m.	B402
Day 3, Thursday, 10:20 a.m. – 11:35 a.m.	B402

Hands-On Sessions

HO3. Hands-On COD Advanced

Session Description: This session will introduce the user to additional functionality within the Batch menu, Services menu, and review the plethora of data and reports available within the Person menu. Bring your FSA user ID, password, and token and we will practice together using your school information. To maintain the privacy of student information, if you share a computer with a colleague that is not from your school, you will be using alternate practice sessions, instead of working with your school data. Note: This room is set with 160 seats in front of laptops and another 85 seats behind to observe.

Presenter:

Jennifer Pattison..... U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. – 3:20 p.m.	B402
Day 2, Wednesday, 1:40 p.m. – 2:55 p.m.....	B402
Day 3, Thursday, 11:55 a.m. – 1:10 p.m	B402



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Birds of a Feather Networking Sessions

Birds of a Feather (BOF) Networking Sessions are informal gatherings of like-minded individuals who wish to discuss a certain topic without a pre-planned agenda. BOFs are a great place to meet other members of the community with similar interests.

Each session will have an institutional representative from the financial aid community to help facilitate the discussion. ED staff will be available as a resource during discussions in each session.

BOF1. Bursars and Business Officers

Session Description: In this session, bursars and other school staff will meet to discuss issues important to their business offices, including cash management rules and Title IV financial responsibility standards.

Presenter:

Margaret Glick U.S. Department of Education

Day 1, Tuesday, 3:55 p.m. – 5:10 p.m. A312

BOF2. Experimental Sites Initiative - Loan Counseling

Session Description: Schools participating in the Loan Counseling experiment will have the opportunity to share with institutional colleagues best practices, challenges and opportunities, provide feedback, and exchange ideas related to the experiment. This experiment is not currently accepting additional schools for participation but conference attendees interested in learning more about the Loan Counseling experiment may attend.

Presenters:

Michael Cagle..... U.S. Department of Education

Warren Farr U.S. Department of Education

Tamy Garofano..... U.S. Department of Education

David Rhodes..... U.S. Department of Education

Day 1, Tuesday, 3:55 p.m. – 5:10 p.m. A411

Birds of a Feather Networking Sessions

BOF3. Experimental Sites Initiative - Dual Enrollment

Session Description: Schools participating in the Dual Enrollment experiment will have the opportunity to share with institutional colleagues best practices, challenges and opportunities, provide feedback, and exchange ideas related to the experiment. This experiment is not currently accepting additional schools for participation but conference attendees interested in learning more about the Dual Enrollment experiment may attend.

Presenters:

Michael Cagle.....	U.S. Department of Education
Warren Farr	U.S. Department of Education
Bruce Hughes	U.S. Department of Education
David Rhodes.....	U.S. Department of Education

Day 2, Wednesday, 3:30 p.m. – 4:45 p.m..... A411

BOF4. Experimental Sites Initiative - Second Chance Pell

Session Description: Schools participating in the Second Chance Pell experiment will have the opportunity to share with institutional colleagues best practices, challenges and opportunities, provide feedback, and exchange ideas related to the experiment. This experiment is not currently accepting additional schools for participation but conference attendees interested in learning more about the Second Chance Pell experiment may attend.

Presenters:

Michael Cagle.....	U.S. Department of Education
Warren Farr	U.S. Department of Education
Kerri Moseley-Hobbs	U.S. Department of Education
David Rhodes.....	U.S. Department of Education

Day 3, Thursday, 4:20 p.m. – 5:35 p.m..... A411

Birds of a Feather Networking Sessions

BOF5. Minority-Serving Institutions: Historically Black Colleges and Universities (HBCUs) and Predominantly Black Institutions (PBIs)

Session Description: In this session, financial aid stakeholders at HBCUs and PBIs will meet and discuss best practices, current challenges and opportunities, provide feedback, and make suggestions for future initiatives. FSA's Minority-Serving and Under-Resourced Schools Division staff will monitor this session.

Presenters:

Larry Eadie U.S. Department of Education
James McMillan U.S. Department of Education

Day 1, Tuesday, 3:55 p.m. – 5:10 p.m. B406

BOF6. Minority-Serving Institutions: Tribal Colleges and Alaska Native and Native Hawaiian-Serving Institutions (ANNHSIs)

Session Description: In this session, financial aid stakeholders at Tribally-Controlled Colleges and Universities and Alaska Native and Native Hawaiian-Serving Institutions will meet and discuss best practices, current challenges and opportunities, provide feedback, and make suggestions for future initiatives. FSA's Minority-Serving and Under-Resourced Schools Division staff will monitor this session.

Presenter:

Alicia Harris U.S. Department of Education

Day 2, Wednesday, 3:30 p.m. – 4:45 p.m. Sidney Marcus Auditorium

BOF7. Minority-Serving Institutions: Hispanic-Serving (HSI) and Asian American and Native American Pacific Islander-Serving Institutions (AANAPISIs)

Session Description: In this session, financial aid stakeholders at Hispanic-Serving Institutions and Asian American and Native American Pacific Islander-Serving Institutions will meet and discuss best practices, current challenges and opportunities, provide feedback, and make suggestions for future initiatives. FSA's Minority-Serving and Under-Resourced Schools Division staff will monitor this session.

Presenter:

Raul Galvan U.S. Department of Education

Day 3, Thursday, 4:20 p.m. – 5:35 p.m. A312

Birds of a Feather Networking Sessions

BOF8. Community Colleges

Session Description: In this session, community college financial aid professionals will meet to discuss best practices, current challenges, and opportunities. FSA's School Experience staff will monitor this session.

Presenters:

Al Pratt U.S. Department of Education
ET Winzer..... U.S. Department of Education

Day 3, Thursday, 4:20 p.m. – 5:35 p.m. Sidney Marcus Auditorium

BOF9. Graduate and Professional Schools

Session Description: In this session, financial aid professionals from graduate institutions will meet to discuss best practices, current challenges, and opportunities. FSA's School Experience staff will monitor this session.

Presenters:

Joel Harrell U.S. Department of Education
Annmarie Weisman..... U.S. Department of Education

Day 2, Wednesday, 3:30 p.m. – 4:45 p.m..... B406

BOF10. Proprietary Institutions

Session Description: This session will provide an opportunity for financial aid professionals from proprietary institutions to meet collectively to discuss best practices, current challenges, and opportunities.

Presenter:

Cynthia Hammond..... U.S. Department of Education

Day 1, Tuesday, 3:55 p.m. – 5:10 p.m. Sidney Marcus Auditorium

Birds of a Feather Networking Sessions

BOF11. ED OIG – Audit Guide

Session Description: Program staff and the OIG Non-Federal Team will invite schools and auditors to discuss the audit guide. The goal is to have an open dialogue and to come away with some actionable items.

Presenters:

Danny Jones	U.S. Department of Education
Chris Miller	U.S. Department of Education
Mark Priebe	U.S. Department of Education

Day 2, Wednesday, 3:30 p.m. – 4:45 p.m.....	A312
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Resource Center

The FSA Training Conference Resource Center is where attendees can go to get one-on-one help with issues specifically related to their school. Often, breakout sessions do not have the time to cover very specific issues and/or address unique school questions. The Resource Center is the place to go to get these issues addressed and your questions answered.

Resource Center Hours

Building A, Exhibit Hall A2

Monday, Nov. 26	<i>Closed</i>
Tuesday, Nov. 27	12 p.m. - 4 p.m.
Wednesday, Nov. 28	10 a.m. - 4 p.m.
Thursday, Nov. 29	8 a.m. - 4:30 p.m.
Friday, Nov. 30	8 a.m. - 11 a.m.

Ask-a-Fed

If you would like to discuss Title IV-related questions, such as policy guidance, administrative procedures, operational requirements, etc., stop by the Ask-a-Fed table to talk with one of our experienced Department of Education staff members. If an answer cannot be determined immediately, every effort will be made to provide an answer via email, during, or shortly after the conference.

Ask-a-Fed for Foreign Schools

The staff members stationed at this desk are best equipped to respond to questions from foreign school attendees regarding general Title IV topics.

Clery Act

Clery Crime Specialist/Enforcement Staff will be available to answer questions about your policies and procedures. The Department wants to help your institution refine and strengthen the tools you have in place.

Cohort Default Rate Operations Team

Federal Student Aid staff will be available to offer guidance about how to accurately compile and submit cohort default rate appeals/challenges/adjustments for draft and official rates. Specifically, staff will provide information regarding the types of data and documentation required for all applicable appeals/challenges/adjustments including key deadlines.

Common Origination and Disbursement (COD) System

Conference attendees will receive individual attention from COD staff members, who will address questions regarding Federal Loan and Grant processing, the Campus-Based Programs, and FISAP submissions as well as reconciliation questions and concerns.

Resource Center

Default Prevention

Federal Student Aid staff will be available to answer questions about creating or revising an effective Default Prevention plan and how to use the NSLDS School Portfolio and Delinquent Borrower Reports to optimize the development of various approaches for borrowers.

ECSI – Federal Perkins Loan Servicer

If you have any questions about ECSI's servicing Federal Perkins Loans or the steps and process for assigning your institution's Federal Perkins Loans to the Department, ECSI is available to discuss your options.

Electronic Application for Approval (E-App) to Participate in the Federal Student Financial Aid Programs and School Eligibility

Institutions use the Electronic Application for Approval (E-App) to participate in the Federal Student Financial Aid Programs to apply for initial participation, recertification, to get approval after a change in ownership, expansion of institutional eligibility, and to report any updates to the institution's current information. Expansions include adding new programs or new locations. Updates include changes to the name, address, or officials of the institution. The E-App is also the place to report your institution's emergency contact information. Stop by, let us confirm that your school information is current, and, if needed, assist in preparing your application. Staff members will be available to assist with any questions you have regarding the E-App.

Experimental Sites Initiative

FSA staff will be available to answer questions about the Experimental Sites Initiative.

FAFSA® Demo, FSA ID, and myStudentAid Application

FSA staff will be available to demonstrate and answer questions about the 2017–18 *Free Application for Federal Student Aid* (FAFSA®), the FSA ID.

Federal Loan Servicers

Bring your servicing-related questions to the Resource Center where representatives from the federal loan servicing team will be available to assist you.

FSA E-Training Website

Federal Student Aid staff will be available to demonstrate the new website features that include developing learning plans for your staff members, tracking their training successes, objectives, and establishing competencies. You can learn how to create your own learning plan as well. A short online feedback survey will be available along with any additional training you may need. Stop by and give us your ideas on training!

Resource Center

National Student Loan Data System (NSLDS®)

Department of Education staff will show you how to use the NSLDS website to access valuable student financial aid information and make your daily work easier. NSLDS experts will be available to offer you one-on-one assistance with any question about NSLDS including the latest enhancements to enrollment reporting and 150% loan eligibility data. You will be able to get information on Gainful Employment (GE) functions, including GE reporting.

OIG — Fraud Awareness

Office of Inspector General (OIG) special agents will be available to assist with questions concerning fraud. If you have questions discover what you can do to address and respond to any identified instances of fraud.

Return of Title IV (R2T4) Funds: Office Hours

Only open Wednesday 12:30 p.m. - 1:30 p.m. and Thursday 11 a.m. - 12 p.m.

Federal Student Aid staff will be available to answer questions about advanced concepts or unique situations related to the Return of Title IV (R2T4) Funds process.

SAIG Enrollment, EDE Express, PM, and FAA Access to CPS Online

Student Aid Internet Gateway (CPS/SAIG Technical Support) enrollment specialists will be available to assist with questions concerning your SAIG Enrollment. If you have questions about your current enrollment status, how to modify or add new services, or perform yearly active confirmation, please visit us. We also will feature the EDESuite of software products—a free package of financial aid data management software provided by FSA—as well as a demonstration of our Central Processing System (CPS) web products.

Subsidized Usage Limit Applies (SULA)

Subject matter experts will be available to address questions and concerns regarding the awarding, adjusting, and reporting for SULA.





Food & Beverage Options

The GWCC Food Court is located in Exhibit Hall A2, Building A, Level 1 and concessions are sold throughout the GWCC. Other dining options include the CNN Center Food Court and area restaurants.

GWCC Food Court

Exhibit Hall A2

Hours of Operation:

Tuesday, November 27 10 a.m. – 3 p.m.
 Wednesday, November 28 10 a.m. – 3 p.m.
 Thursday, November 29 10 a.m. – 3 p.m.

Food Court Vendors: Asia, Chick-fil-A, JDs BBQ, Papa John's, Pita Hut, Subway, Googie Burger (open at 7:00 a.m.) and Cappuccino Express (open at 6:30 a.m.)

Other Vendors	Locations	Hours of Operation	
Southern Roots	Building A, Lobby	Monday: Tuesday - Thursday: Friday:	8 a.m. - 4 p.m. 6:30 a.m. - 3:30 p.m. 7 a.m. - 1:30 p.m.
Outtakes A	Building A, Level 4	Tuesday - Thursday: Friday:	6:30 a.m. - 3 p.m. 7 a.m. - 1 p.m.
Social Table	Building B, Lobby	Tuesday - Thursday: Friday:	7 a.m. - 3 p.m. 7 a.m. - 1 p.m.
Cappuccino Express	Building A, Level 3	Tuesday - Thursday: Friday:	6:30 a.m. - 3 p.m. 7 a.m. - 1 p.m.
Cappuccino Express #3	Between Bldgs. A & B	Tuesday - Thursday:	6:30 a.m. - 3 p.m.
Vending Machines	Located throughout	Tuesday - Friday:	12 a.m. - 12 p.m.

Omni Atlanta Hotel at CNN Center

Vendors	Locations	Hours of Operation	
Morsel's	North Tower, Level 2	Monday - Friday:	6 a.m. - 3 p.m.
Morsel's - satellite station	North Tower, Level 2	Monday - Friday:	6 a.m. - 3 p.m.

CNN Center Food Court

The CNN Center Food Court offers everything from fast food to affordable-upscale. It is located on Andrew Young International Blvd., across the street from GWCC Building A.

Food & Beverage Options

Downtown Atlanta Dining Guide

Restaurants	Number on Map	Phone Number	Restaurants	Number on Map	Phone Number
Asian			Dinner Theatre		
Pacific Rim Bistro \$\$	1	404.893.0018	Aqatha's- A Taste of Mystery \$\$\$	41	404.584.2255
MF Sushi \$\$\$	7	678-575-7890			
American/New American			European		
Big Kahuna \$	2	404.644.0909	Der Biergarten \$\$	42	404.521.2337
BLT Steak (W Hotel Downtown) \$\$\$	3	404.577.7601			
Braves All Star Grill \$\$	4	404.205.5257	Food Courts		
Collage (Sheraton Hotel) \$	5	404.659.6500	CNN Center \$	43	404.827.2491
Dantanna's \$\$	6	404.522.8873	Peachtree Center \$	48	404.654.1265
Fandangles Restaurant & Martini Bar (Sheraton) \$\$	5	404.659.6500			
Glenn's Kitchen (Glenn Hotel) \$\$	9	404.469.0700	Indian		
Gus's Fried Chicken \$	72	770.480.3142	Havell Indian Cuisine \$	44	404.522.4545
Hard Rock Café \$	12	404.688.7625			
Hudson Grille \$	14	404.221.0102	Irish Pub		
Max Lager's American Grill & Brewery \$	15	404.525.4400	Meehan's Public House \$\$	45	404.214.9821
Metro Café Diner \$	16	404.577.1420			
Polaris (Hyatt Regency) \$\$	17	404.640.6425	Italian & Northern Italian		
Pulse (Marriott Marquis) \$	18	404.521.0000	Noni's Bar and Deli \$	46	404.343.1808
Rathbun's \$\$\$	19	404.524.8280	Sotto Sotto \$\$	47	404.523.6678
Serpas True Food \$\$	20	404.688.0040			
Southern Elements (Hilton Atlanta) \$\$	22	404.659.2000	International		
Staplehouse \$\$\$	8	404-524-5005	Nikolai's Roof (Hilton Hotel) \$\$\$	22	404.221.6362
STATS \$\$	23	404.885.1472	Prime Meridian (Omni Hotel) \$\$	31	404.818.4450
Sun Dial (Westin Peachtree Plaza) \$\$\$	24	404.589.7506	Terraces Restaurant & Lounge (GWCC) \$\$	50	404.223.4539
Taco Mac (Philips Arena) \$	25	404.835.1192			
Ted's Montana Grill \$\$	26	404.521.9796	Japanese		
The Terrace (Ellis Hotel) \$\$	27	404.523.5155	Benihana Restaurant \$\$	51	404.522.9627
Thrive Restaurant \$\$	28	404.389.1000			
TWO. urban licks \$\$	29	404.522.4622	Mediterranean		
			Truva \$\$	52	404.577.8788
Bar/Lounge					
Bar 210 (Westin Peachtree Plaza) \$\$	24	404.659.1400	Mexican		
GAME X \$\$	30	404.525.0728	Alma Cocina \$\$	53	404.815.4700
High Velocity (Marriott Marquis) \$	18	404.586.6017	No Mas! Hacienda & Cantina \$\$	54	404.574.5678
Latitudes Bistro & Lounge (Omni Hotel)	31	404.818.4452	Superica \$\$	11	678-791-1310
Livingroom (W Hotel Downtown) \$\$	3	404.582.5800	Tin Lizzy's Cantina \$	13	678-362-1976
Park Bark \$\$	32	404.524.0444			
Nikolai's Roof Lounge (Hilton Atlanta) \$	22	404.659.2000	Pizza		
Porter Beer Bar, The \$	33	404.223.0393	Fritti Restaurant \$\$	55	404.880.9559
Sidebar \$\$	10	404-588-1850	Max's \$	56	404.974.2941
SkyLounge (Glenn Hotel) \$\$	9	404.521.2250	Amalfi Pizza \$\$	21	404-228-7528
Suite Food Lounge \$\$	34	404.577.1021			
Twenty-Two Storys (Hyatt Regency) \$\$	17	404.577.1234	Seafood		
			Legal Sea Foods \$\$	58	678.500.3700
Bakery			McCormick & Schmick's \$\$	59	404.521.1236
Highland Bakery \$	35	678.904.2146	Ray's in the City \$\$	60	404.524.9224
Sweet Auburn Bread Company \$	36	404.221.1157			
			Soul Food		
			Busy Bee Café \$	61	404.525.9212
Barbecue			Southern/New Southern		
Fox Bros. Bar-B-Q \$	37	404.577.4030	Paschal's Restaurant \$\$	62	404.525.2023
Smoke Ring \$	38	404.228.6377	Pittypat's Porch \$\$	63	404.525.8228
Twin Smokers Bar-B-Q \$\$	39	404.698.4707	Sway (Hyatt Regency) \$\$	17	404.577.1234
			Sweet Georgia's Juke Joint \$\$	64	404.209.0907
Caribbean			White Oak Kitchen & Cocktails \$\$	65	404.524.7200
Trader Vic's (Hilton Atlanta) \$\$	22	404.221.6339			
			Steakhouse		
Coffee Shop/Desserts/Wine Bar			Atlanta Grill (Ritz-Carlton) \$\$\$	66	404.221.6550
Market Café (AmericasMart) \$	40	404.220.2268	Cuts Steakhouse \$\$	67	404.525.3399
Marketplace (Hilton Atlanta) \$	22	404.659.2000	Kevin Rathbun Steak \$\$\$	68	404.524.5600
The Market (Hyatt Regency) \$	17	404.577.1234	Morton's Steakhouse \$\$\$	69	404.577.4366
			Room at Twelve Hotel \$\$\$	70	404.418.1250
			Ruth's Chris Steak House \$\$\$	71	404.223.6500
			Sear (Marriott Marquis) \$\$\$	18	404.586.6134

Average Entrée Price Legend

Casual Dining (\$): Up to \$15, Midpoint (\$\$): \$15-\$35, Fine Dining (\$\$\$): \$35+

Food & Beverage Options





Facility Information

Conference Facility Information:

- **Georgia World Congress Center (GWCC)** is the conference location and where the majority of the meeting rooms are located for the FSA Training Conference. The address is 285 Andrew Young International Blvd., Atlanta, GA 30313.
- **Meeting Rooms** are located in Buildings A and B. The signs in Building A are "green" and the signs in Building B are "red." Buildings are connected by walkways.
- **Guest Services Help Desks** are located at the entrance to each building with staff to help you find locations within the building. Wheelchairs are also available here.
- **Monitors** are strategically placed throughout the GWCC buildings. The rotating slides on these monitors provide directions for sessions taking place in the GWCC.
- **Vending Machines** are located throughout the GWCC. Snacks start at \$1.50, and beverages range from \$3 to \$4, depending on size.
- The **Omni Atlanta Hotel at CNN Center's** meeting space is located at 100 CNN Center NW, Atlanta, GA 30303. The Omni is next to the GWCC and is connected by a covered walk way.

Business Center:

The FedEx Office Business Center is located in the entrance lobby for Buildings B and C.

Phone: 404-223-4660 or 404-221-0000

Fax: 404-223-4776

Email: usa1065@fedex.com

ATMs:

ATMs are located in the lobbies of GWCC Buildings A, B, & C. The ATMs accept Avail, Plus, Honor, Discover, MasterCard, Visa, Cirrus, and Alert cards.

Facility Information

<i>Lost & Found:</i>	The lost and found is located at the FSA registration desk. If you find a lost item, you can take it to the registration desk or give to a "Red Shirt" for assistance.
<i>First Aid:</i>	The First Aid room is located in Building A on Level 1 in the A3 First Aid Room.
<i>GWCC and Omni Wi-Fi Access:</i>	<p><i>Please disable tethering, hotspots, and wireless routers from your electronic devices.</i></p> <p>To access Wi-Fi in the GWCC, connect to the "FSATC2018" wireless network from your list of available networks and input the password FSATC2018 when prompted.</p>
<i>Luggage Storage/Bag Check:</i>	Bag check is available on Friday, Nov. 30, in Registration Hall A. If you check out of your hotel on Friday and want to store your luggage during the conference, space will be available from 7:30 a.m. – 1:30 p.m. The cost to store each piece of luggage is \$5 - credit or debit card only.
<i>Mother's Room:</i>	A Mother's Room will be provided for new mothers requiring extra privacy. To access the Mother's Room, please visit the FSA registration desk, or ask a "Red Shirt" for assistance.
<i>Charging Stations:</i>	Stations are located in Exhibit Hall A2 by the Resource Center and Food & Beverage area.

Online Evaluations

Attendees can evaluate sessions in real-time during the conference by using the FSA Training Conference mobile app. Once you download the app, look for the “session evaluation” icon.

At the conclusion of the conference on Nov. 30, you will receive an email with the link to the “overall” 2018 FSA Training Conference evaluation, which also offers the opportunity to evaluate individual sessions.





Notes

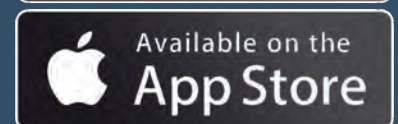
Notes

myStudentAid mobile app

myStudentAid app allows people to fill out and submit the FAFSA form right on their phone or mobile device

The mobile app was downloaded more than 27,000 times on Oct. 1, 2018 (the day it launched).

100,000th download on Oct. 10, 2018.



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