

2018 FSATC General Sessions

GS1. Welcome and Keynote Address

Presenter:

Secretary Betsy DeVos

U.S. Department of Education

Overflow seating available in Sidney Marcus Auditorium

Day 1, Tuesday, 8:45 a.m. – 10:15 a.m.

Exhibit Hall A3

GS2. Federal Update

Session Description: Senior officials from the Department of Education (ED) will present information and updates about ED's Title IV activities and initiatives, including information about ED's regulatory efforts.

Presenters:

Lynn Mahaffie

U.S. Department of Education

Jeff Appel

U.S. Department of Education

Day 1, Tuesday, 8:45 a.m. - 10:15 a.m.

Exhibit Hall A3

Overflow seating available in Sidney Marcus Auditorium

GS3. Verification (2018–19 and 2019–20)

Session Description: This session will include a discussion of the verification requirements for the 2019–20 *Free Application for Federal Student Aid* (FAFSA®) cycle and verification issues related to the 2018–19 FAFSA cycle.

Presenters:

Craig Munier

U.S. Department of Education

Aaron Washington

U.S. Department of Education

Day 1, Tuesday, 10:45 a.m. – 12 p.m.

Exhibit Hall A3

Overflow seating available in Sidney Marcus Auditorium

GS4. Next Gen FSA Update

Session Description: Next Gen FSA is the future of financial aid. Next Gen FSA will create an improved, world-class customer experience for FSA's millions of customers, while creating a more agile, flexible model that will streamline FSA's existing operations. Next Gen FSA will improve the integrity of the Title IV programs and transform how we provide oversight of organizations that support our shared mission. Come join us for an update on Next Gen FSA!

Presenter:

Dr. A. Wayne Johnson

U.S. Department of Education

Day 2, Wednesday, 8:45 a.m. – 9:15 a.m.

Exhibit Hall A3

Overflow seating available in Sidney Marcus Auditorium

GS5. The Next Generation of FAFSA®

Session Description: The way applicants and parents interact with Federal Student Aid is changing, and you need to know about it. This session will provide an in-depth look into the evolving changes that are revolutionizing the process of understanding and applying for student aid. Session participants will learn about recent and upcoming FAFSA changes, including the fafsa.gov redesign and the myFAFSA feature in the myStudentAid mobile app.

Presenters:

Rachel Coghlan
Misty Parkinson

U.S. Department of Education
U.S. Department of Education

Day 2, Wednesday, 9:15 a.m. – 10 a.m.

Exhibit Hall A3

Overflow seating available in Sidney Marcus Auditorium

Breakout Sessions

1. Welcome to Your First FSA Training Conference

Session Description: Are you new to the Federal Student Aid (FSA) Training Conference? This session will help you understand the conference by showing you how to navigate the four-day agenda and how to determine which sessions will best meet your educational needs. You will also learn who attends the conference, what services are available, and how to get answers to your questions.

Presenter:

Trevor Summers

U.S. Department of Education

Day 1, Tuesday, 7:30 a.m. - 8:30 a.m.

A411

2. The Four R's – Review, Request, Record, and Report –An In-depth Focus on the FISAP

Session Description: This session will provide an in-depth focus into the importance of the Four R's – Review, Request, Record, and Report – to avoid the most common mistakes when requesting Campus-Based funds and reporting program expenditures on the FISAP.

Presenters:

Tamy Garofano
Alanna Nelson

U.S. Department of Education
U.S. Department of Education

Day 2, Wednesday, 1:40 p.m. - 2:55 p.m.

Omni International Ballroom E

Day 3, Thursday, 8:45 a.m. - 10 a.m.

Omni Grand Ballroom A

Day 3, Thursday, 1:30 p.m. - 2:45 p.m.

Omni International Ballroom E

3. SULA Misunderstandings & Misreporting

Session Description: This session will address common Subsidized Usage Limit Applies (SULA) misunderstandings and misreporting. We'll begin with an overview of concepts and the requirements of the 150% limit. We'll delve into how reporting mistakes and some processing shortcuts can impact a borrower's subsidized loan eligibility or result in a loss of subsidy. Included will be guidance on how to configure a loan when remaining subsidized eligibility is less than 1.0 year. The goal is clean SULA processing and no longer needing a prior award year re-opened to make necessary corrections.

Presenters:

Ian Foss

U.S. Department of Education

Chuck Hirman

U.S. Department of Education

Brent Madoo

U.S. Department of Education

Day 2, Wednesday, 12:20 p.m. - 1:35 p.m.

Sidney Marcus Auditorium

Day 3, Thursday, 1:15 p.m. - 2:30 p.m.

Sidney Marcus Auditorium

Day 4, Friday, 8:30 a.m. - 9:45 a.m.

B406

4. Professional Judgment: Did You Know?

Session Description: This session will explore our statutory allowances pertaining to a school's ability to provide professional judgment (PJ) to assist students seeking federal student aid support. We will explore school PJ policies to include what is and what is not PJ, documentation requirements, and how PJ interacts with verification. In addition, we will discuss the different kinds of professional judgment and related authorities afforded schools including COA adjustments, EFC data element considerations, dependency overrides, parent's refusal to complete FAFSA forms, and provide support and denying or reducing Direct Loans. Examples, resources, and references will be provided.

Presenters:

Bruce Honer

U.S. Department of Education

Annmarie Weisman

U.S. Department of Education

Day 2, Wednesday, 10:30 a.m. - 11:45 a.m.

Thomas Murphy Ballroom 4

Day 3, Thursday, 11:40 a.m. - 12:55 p.m.

Exhibit Hall A3

Day 4, Friday, 8:30 a.m. - 9:45 a.m.

Thomas Murphy Ballroom 1

5. Administering Disbursements

Session Description: Come learn with Department officials as we explore the flexibilities and restrictions when handling Title IV funds. In this session we will discuss various aspects of properly disbursing Title IV funds including Title IV credit balances, early and late disbursements, post-withdrawal disbursements, and retroactive disbursements. In addition, we will review G5 drawdowns, G5 and COD interactions, and timely and accurate system reporting. We will also provide information regarding how to disburse or return funds if improper payments occur or if a student regains eligibility.

Presenter:

Bruce Honer

U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m.

Thomas Murphy Ballroom 4

Day 2, Wednesday, 1:55 p.m. - 3:10 p.m.

A411

Day 3, Thursday, 8:45 a.m. - 10 a.m.

Omni International Ballroom E

6. Administering Adds, Drops, and Withdrawals

Session Description: This session will address the activities a financial aid administrator must perform when a student adds or drops courses as well as when a student withdraws (excluding R2T4 calculation). Discussion and case scenarios will be provided concerning recalculation rules and census dates in various situations as students add and drop courses. This session will also provide an in-depth explanation concerning student withdrawals on such topics as school attendance, official and unofficial withdrawals, determining the date of withdrawal, and reporting deadlines.

Presenter:

Craig Rorie

U.S. Department of Education

Day 1, Tuesday, 12:30 p.m. - 1:45 p.m.

Thomas Murphy Ballroom 4

Day 2, Wednesday, 10:45 a.m. – 12 p.m.

Exhibit Hall A3

Day 3, Thursday, 2:50 p.m. - 4:05 p.m.

Sidney Marcus Auditorium

7. Basics of Determining Academic Calendars (Standard, Non-Standard, and Non-Term)

Session Description: This session will explain how different types of academic calendars affect the administration of federal student aid. Guidance will be provided on how to determine whether a program is structured as standard term, non-standard term, or non-term and how each calendar structure determines what Federal Pell Grant formula is required and how academic years are defined for Direct Loans.

Presenter:

Kevin Campbell

U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m.

Omni Grand Ballroom D

Day 2, Wednesday, 1:40 p.m. - 2:55 p.m.

Omni Grand Ballroom A

Day 3, Thursday, 1:30 p.m. - 2:45 p.m.

Omni Grand Ballroom D

8. Title IV Reconciliation: What's in your Tool kit?

Session Description: Do you want to hone the tools in your Title IV reconciliation toolkit? Or do you need assistance to identify the right tool(s) for the job? Then this session is for you! We will discuss the key concepts for reconciliation of federal student aid program funds (Direct Loans, Federal Pell Grants, TEACH Grants, and the Campus-Based Programs), as well as end of year processing and closeout. Then, we will open our toolkit and explore tips, tools, and resources for use by Financial Aid and Business Office staff, including new and updated items you just don't want to miss.

Presenter:

Allison Richards

U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m.

Omni International Ballroom E

Day 2, Wednesday, 1:40 p.m. - 2:55 p.m.

Omni Grand Ballroom D

Day 3, Thursday, 10:20 a.m. - 11:35 a.m.

Thomas Murphy Ballroom 4

9. Administering Title IV Aid for Transfer Students

Session Description: This session will address various issues that arise when administering federal student aid for transfer students. Discussions will cover transfer monitoring and demonstrate how to correctly award and disburse both Federal Pell Grants and Direct Loans in standard term credit-hour, clock-hour, and non-term credit-hour programs. Additionally, we will provide example scenarios about what to do when a transfer student withdraws during overlapping payment periods for Federal Pell Grants and Direct Loans.

Presenter:

Zachary Goodwin

U.S. Department of Education

Day 2, Wednesday, 10:30 a.m. - 11:45 a.m.

Omni Grand Ballroom D

Day 3, Thursday, 10:20 a.m. - 11:35 a.m.

Omni Grand Ballroom A

Day 4, Friday, 8:30 a.m. - 9:45 a.m.

Omni Grand Ballroom D

10. National Student Loan Data System (NSLDS®) Update

Session Description: In this session, we will recap the changes made to the National Student Loan Data System (NSLDS®) website and reports for schools in 2018. This will include a high-level review of updates made to support Loan Data, Enrollment Reporting, and other NSLDS functionality.

Presenters:

Eric Hardy

U.S. Department of Education

Helen Hidalgo

U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m.

Thomas Murphy Ballroom 1

Day 3, Thursday, 8:30 a.m. - 9:45 a.m.

Exhibit Hall A3

Day 3, Thursday, 11:55 a.m. - 1:10 p.m.

Thomas Murphy Ballroom 1

11. Common Origination and Disbursement (COD) System Update

Session Description: This session will provide an overview of recent modifications to the COD system for the 2018–19 processing cycle, including the new Children of Fallen Heroes Scholarship Act, and other changes impacting the Campus-Based, Direct Loan, and Grant Programs. This session will also include information about anticipated system enhancements and modifications for the upcoming 2019–20 award year.

Presenters:

Taneka Chialastri

U.S. Department of Education

Marie Fitzpatrick

U.S. Department of Education

Alanna Nelson

U.S. Department of Education

Day 2, Wednesday, 10:30 a.m. - 11:45 a.m.

Thomas Murphy Ballroom 1

Day 2, Wednesday, 12:20 p.m. - 1:35 p.m.

Exhibit Hall A3

Day 3, Thursday, 11:55 a.m. - 1:10 p.m.

Thomas Murphy Ballroom 4

12. Understanding Your Satisfactory Academic Progress (SAP) Policy

Session Description: At least once per year, institutions must assess whether students are making SAP. This session will offer instruction on how to evaluate SAP in accordance with applicable laws and regulations. We will provide an explanation of key concepts such as qualitative and quantitative (pace) measurements, maximum time frame, warning and probation periods, appeals, and academic plans. Where appropriate, examples will be provided to help demonstrate the elements that a school is required to include in its SAP policy.

Presenter:

David Bartnicki

U.S. Department of Education

Day 1, Tuesday, 12:30 p.m. - 1:45 p.m.

Thomas Murphy Ballroom 1

Day 3, Thursday, 10:05 a.m. - 11:20 a.m.

Exhibit Hall A3

Day 4, Friday, 10:05 a.m. – 11:20 a.m.

Thomas Murphy Ballroom 4

13. Cash Management Regulations Overview – Back to Basics

Session Description: This session will provide policy and operational guidance on the cash management requirements set out in 668 Subpart K. The session will include information about: institutions that partner with banks and servicers; making disbursements; notices; authorizations; the advance, HCM1, HCM2 and reimbursement payment methods; returning funds; and books and supplies. This session will also explain the role played by the Department’s systems (such as COD and G5) for disbursement, draw downs, and reconciliation of federal student aid funds.

Presenters:

Ashley Higgins

U.S. Department of Education

David Musser

U.S. Department of Education

Nautochia Webb

U.S. Department of Education

Day 2, Wednesday, 1:40 p.m. - 2:55 p.m.

Thomas Murphy Ballroom 4

Day 3, Thursday, 8:30 a.m. - 9:45 a.m.

Sidney Marcus Auditorium

Day 3, Thursday, 1:30 p.m. - 2:45 p.m.

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14. Modules and Title IV – Advanced Concepts

Session Description: It is strongly recommended that attendees view the presentation from the 2016 FSA Training Conference entitled *How Modules Can Affect Title IV* (Available on IFAP) *BEFORE* attending this presentation. This session will assume that attendees are knowledgeable about the basics of modules and their impact on federal student aid. This session will explore modules at a more advanced level, specifically the session will focus on Federal Pell Grant recalculations and how classes offered in modules can impact those recalculations. There will not be a discussion of Return of Title IV in a module environment in this session. ***If applicable:*** Session 18, Return of Title IV (R2T4) Funds: Essential Concepts will include a discussion of R2T4 and modules.

Presenters:

Kevin Campbell (Wed.-Fri.)

U.S. Department of Education

Greg Martin (Thurs. & Fri.)

U.S. Department of Education

Day 2, Wednesday, 12:05 p.m. – 1:20 p.m.

Thomas Murphy Ballroom 4

Day 3, Thursday, 10:20 a.m. - 11:35 a.m.

Omni Grand Ballroom D

Day 4, Friday, 10:20 a.m. - 11:35 a.m.

Sidney Marcus Auditorium

15. Getting the Most out of Year-Round Federal Pell Grants

Session Description: Our most popular session from the 2017 FSA Training Conference is revised to fit your needs! This session will provide an overview of the provisions governing Year-round Federal Pell Grants. As Year-round Federal Pell Grants is no longer “new,” we will expand our focus this year to cover examples of calculations based on statutory provisions; the COD system data analysis of setting the Additional Eligibility Indicator (AEI), resulting consequences, and strategies for avoiding pitfalls; and a school representative shares how they implemented Year-round Federal Pell Grants at their institution and outreach strategies used to engage eligible students.

Presenters:

Marie Fitzpatrick
Aaron Washington

U.S. Department of Education
U.S. Department of Education

Day 1, Tuesday, 12:45 p.m. - 2 p.m.
Day 3, Thursday, 1:30 p.m. - 2:45 p.m.
Day 4, Friday, 8:30 a.m. – 9:45 a.m.

Exhibit Hall A3
Thomas Murphy Ballroom 1
Thomas Murphy Ballroom 4

16. What’s Next Now that Perkins has Expired?

Session Description: This session will focus on the important information your institution needs to know about the Perkins Loan Program now that the program has expired. There will be detailed discussion on requirements for reporting (FISAP and on NSLDS), assigning loans to the Department, distributing the assets from the Perkins Loan Revolving Fund, servicing your institution’s portfolio, and more.

Presenter:

Tamy Garofano

U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m.
Day 3, Thursday, 11:55 a.m. - 1:10 p.m.
Day 4, Friday, 8:30 a.m. - 9:45 a.m.

Omni Grand Ballroom A
Omni International Ballroom E
Omni Grand Ballroom A

17. Income-Driven Repayment (IDR) Plans

Session Description: IDR plans provide alternative repayment options to help student loan borrowers manage the repayment of their loans. This session will provide an overview of the Department’s income-driven repayment plans such as Revised Pay As You Earn Repayment Plan (REPAYE), Pay As You Earn Repayment Plan (PAYE), Income-Based Repayment Plan (IBR), and Income-Contingent Repayment Plan (ICR). This session will also discuss how IDR plans intersect with the Public Service Loan Forgiveness (PSLF) Program.

Presenter:

Ian Foss

U.S. Department of Education

Day 1, Tuesday, 2:05 p.m. - 3:20 p.m.
Day 2, Wednesday, 10:45 a.m. – 12 p.m.
Day 3, Thursday, 11:40 a.m. - 12:55 p.m.

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A312
Sidney Marcus Auditorium

18. Return of Title IV (R2T4) Funds: Essential Concepts

Session Description: Whether you are new to R2T4 or have performed calculations for years, if you are interested in the R2T4 process, this session is for you. This presentation will discuss key definitions, provide a high-level overview of the actual R2T4 steps, and address important concepts and time frames that take place throughout the R2T4 calculation – withdrawal dates, dates of determination, post-withdrawal disbursements, grant overpayments, etc. This session will also address some of the most popular R2T4 topics, including modules, institutional charges, aid that could have been disbursed, and more!

Presenters:

Greg Martin	U.S. Department of Education
David Musser	U.S. Department of Education
Rick Renshaw	U.S. Department of Education

Day 1, Tuesday, 12:15 p.m. - 1:45 p.m.	Omni International Ballroom E
Day 2, Wednesday, 10:15 a.m. - 11:45 a.m.	Omni International Ballroom E
Day 4, Friday, 8:30 a.m. - 10 a.m.	Sidney Marcus Auditorium

19. Open Forum

Session Description: This question-and-answer session will give conference attendees an opportunity to ask questions and offer suggestions to Department of Education senior staff.

Presenters:

Jeff Appel	U.S. Department of Education
Cynthia Hammond	U.S. Department of Education
Pam Eliadis	U.S. Department of Education
Greg Martin	U.S. Department of Education
Robin Minor	U.S. Department of Education
Craig Munier	U.S. Department of Education
Misty Parkinson	U.S. Department of Education
Annmarie Weisman	U.S. Department of Education

Day 1, Tuesday, 2:20 p.m. - 3:35 p.m.	Exhibit Hall A3
Day 2, Wednesday, 1:55 p.m. - 3:10 p.m.	Exhibit Hall A3
Day 3, Thursday, 2:50 p.m. - 4:05 p.m.	Exhibit Hall A3

20. Gainful Employment – Overview of 2019 and Beyond

Session Description: This session will provide comprehensive information on the Gainful Employment Final Rule and what schools need to do now.

Presenters:

Cynthia Hammond	U.S. Department of Education
Greg Martin	U.S. Department of Education

Day 2, Wednesday, 12:05 p.m. - 1:20 p.m.	Omni International Ballroom E
Day 3, Thursday, 8:45 a.m. - 10 a.m.	Omni Grand Ballroom D
Day 3, Thursday, 11:55 a.m. - 1:10 p.m.	Omni Grand Ballroom D

21. Financial Aid Data Use and Student Privacy

Session Description: This session will provide an overview of the different laws governing the privacy and confidentiality of student aid data and how they apply to different data use scenarios. The laws discussed during this session will include the *Higher Education Act of 1965*, the Privacy Act of 1974, the Family Educational Rights and Privacy Act (FERPA), and the Consolidated Appropriations Act, 2018.

Presenters:

Jeff Appel
Bruce Hughes

U.S. Department of Education
U.S. Department of Education

Day 2, Wednesday, 12:05 p.m. - 1:20 p.m.

Thomas Murphy Ballroom 1

Day 3, Thursday, 11:40 a.m. - 12:55 p.m.

A411

Day 4, Friday, 8:45 a.m. - 10 a.m.

A411

22. Public Service Loan Forgiveness (PSLF) and Temporary Expanded PSLF (TEPSLF)

Session Description: This session will include discussions about the programmatic aspects and implementation of the Public Service Loan Forgiveness Program, updates to the Department's processes, and the recently enacted Temporary Expanded PSLF opportunity, which was created by the Consolidated Appropriations Act, 2018.

Presenter:

Ian Foss

U.S. Department of Education

Day 1, Tuesday, 12:30 p.m. - 1:45 p.m.

B406

Day 2, Wednesday, 1:55 p.m. - 3:10 p.m.

A312

Day 3, Thursday, 10:05 a.m. - 11:20 a.m.

Sidney Marcus Auditorium

23. Resolving Eligibility Issues for Citizens and Eligible Noncitizens

Session Description: A student has to be a citizen, a citizen of a freely associated state, or an eligible noncitizen to receive federal student aid. This session will describe the process for confirming eligibility via database matches, eligible immigration categories, and related documentation. This session will also describe the new electronic Systematic Alien Verification for Entitlements Program (SAVE) process used to complete third step verification of immigration status.

Presenters:

Marya Dennis
Bruce Hughes
Aaron Washington

U.S. Department of Education
U.S. Department of Education
U.S. Department of Education

Day 2, Wednesday, 1:40 p.m. - 2:55 p.m.

Thomas Murphy Ballroom 1

Day 3, Thursday, 10:05 a.m. - 11:20 a.m.

A411

Day 4, Friday, 10:20 a.m. - 11:35 a.m.

A411

24. How to Calculate an Expected Family Contribution (EFC)

Session Description: The Expected Family Contribution (EFC) is one of the cornerstones of a student's financial aid eligibility, so learning what is (or is not) included in the calculation is important. Knowing how the EFC is calculated can help inform conversations with applicants and parents and can sometimes provide insight into decisions about professional judgment. In this session, participants will learn the basics of what goes into calculating an EFC and will have an opportunity to learn how making changes to some of the data elements affects the calculation.

Presenters:

Kerri Moseley-Hobbs
Craig Munier

U.S. Department of Education
U.S. Department of Education

Day 1, Tuesday, 12:45 p.m. - 2 p.m.

A411

Day 2, Wednesday, 12:20 p.m. - 1:35 p.m.

A411

Day 3, Thursday, 10:20 a.m. - 11:35 a.m.

B406

25. Program Review Essentials and the Top 10 Compliance Findings

Session Description: Would you like to learn about the program review process and the most common compliance findings? We will conduct a walk-through of the program review process, highlighting the areas with the current "Top 10 Program Review and Audit Findings." Learn what you can do to improve your school's program administration and to remain in compliance.

Presenters:

Michael Rhodes
Jim Wyant

U.S. Department of Education
U.S. Department of Education

Day 3, Thursday, 8:45 a.m. - 10 a.m.

Thomas Murphy Ballroom 4

Day 3, Thursday, 1:15 p.m. - 2:30 p.m.

A411

Day 4, Friday, 10:05 a.m. - 11:20 a.m.

B406

26. Maintaining Your Institutional Eligibility

Session Description: This session will cover what FAAs need to know about maintaining their school's eligibility to participate in the Title IV Programs. Topics include information about the recertification process focusing on the various requirements and preparations schools should be conducting in the three to six months prior to submitting their application; what events trigger the need to submit an updated eligibility application; the information a school needs to submit for different types of eligibility applications; and common errors and pitfalls to avoid while submitting eligibility applications.

Presenters:

Kai Kimbrough
Renee Schultz

U.S. Department of Education
U.S. Department of Education

Day 2, Wednesday, 12:05 p.m. - 1:20 p.m.

Omni Grand Ballroom D

Day 3, Thursday, 8:45 a.m. - 10 a.m.

Thomas Murphy Ballroom 1

Day 3, Thursday, 1:30 p.m. - 2:45 p.m.

Thomas Murphy Ballroom 4

27. Clery Act - Sexual Assault Prevention and Emergency Response

Session Description: Whether your school has 50 students or 50,000, campus safety must be a priority. This session will not only cover the legal requirements of the *Clery Act*, but will provide strategies for developing and implementing vital policies, procedures, and programs. Sexual assault prevention and emergency response will be emphasized. We will also cover other important topics, including Title IX compliance and the Drug-Free Schools and Communities Act.

Presenter:

Jim Moore

U.S. Department of Education

Day 3, Thursday, 8:30 a.m. - 9:45 a.m.

A411

Day 3, Thursday, 1:30 pm. – 2:45 p.m.

Omni Grand Ballroom A

Day 4, Friday, 10:05 a.m. - 11:20 a.m.

Thomas Murphy Ballroom 1

28. Protecting Financial Data through Cyber and Fraud Risk Identification

Session Description: The protection of a school's financial networks and student data is critical. The optimal starting point is identifying and prioritizing the risks, then determining the most cost-effective mitigations. This session will help you better understand how to detect cyber and fraud risks across your enterprise and present suggestions to identify them.

Presenters:

Dr. Michael Dean

U.S. Department of Education

Linda Hall

U.S. Department of Education

Dr. Linda Wilbanks

U.S. Department of Education

Day 1, Tuesday, 12:30 p.m. - 1:45 p.m.

Omni Grand Ballroom A

Day 2, Wednesday, 12:05 p.m. - 1:20 p.m.

B406

Day 3, Thursday, 11:55 a.m. - 1:10 p.m.

Omni Grand Ballroom A

29. What FAA's need to know about Cybersecurity Initiatives, Data Protection, Identity Theft, and School Breach Reporting

Session Description: This session, ideal for Financial Aid Administrators (FAAs) and Information Technology (IT) managers, will begin by providing a brief overview of federal IT security initiatives that impact postsecondary institutions (PSI). This session will identify best practices for data protection and identity theft, define what constitutes a breach, discuss common and not so common examples of breaches, describe how to report a breach to FSA, and the steps FSA will take to work with a PSI once a breach is reported. This session will close with a question and answer period by FSA experts in cybersecurity.

Presenter:

Dan Commons

U.S. Department of Education

Day 1, Tuesday, 2:20 p.m. - 3:35 p.m.

Sidney Marcus Auditorium

Day 3, Thursday, 1:15 p.m. - 2:30 p.m.

Exhibit Hall A3

Day 4, Friday, 8:30 a.m. - 9:45 a.m.

Omni International Ballroom E

30. Skip Logic – What’s the Question?

Session Description: Have you ever wondered why applicants aren’t required to answer every FAFSA® question on fafsa.gov? Do you understand skip logic and how it affects the FAFSA form? In this session, participants will take an in-depth look at completing the FAFSA form on fafsa.gov and how skip logic shapes an applicant’s experience. After attending, participants will have a thorough understanding of how skip logic works, often times allowing applicants and parents to skip over multiple FAFSA questions and benefit from a much shorter application experience.

Presenters:

Rachel Coghlan
Misty Parkinson

U.S. Department of Education
U.S. Department of Education

Day 2, Wednesday, 10:45 a.m. – 12 p.m.
Day 3, Thursday, 8:45 a.m. - 10 a.m.
Day 3, Thursday, 11:55 a.m. - 1:10 p.m.

Sidney Marcus Auditorium
B406
B406

31. Best Practices for Financial Literacy in Higher Education

Session Description: The Economic Growth, Regulatory Relief, and Consumer Protection Act stipulate the need to share best practices for institutes of higher education to teach financial literacy skills. This information must include methods to ensure that students have a clear sense of total borrowing obligations including monthly payment amounts and repayment options. Come hear from experts on effective practices and learn ways to improve the readability of financial aid information.

Presenter:

Elizabeth Coogan

U.S. Department of Education

Day 1, Tuesday, 12:45 p.m. - 2 p.m.
Day 2, Wednesday, 10:30 a.m. – 11:45 a.m.
Day 2, Wednesday, 1:55 p.m. - 3:10 p.m.

Sidney Marcus Auditorium
B406
Sidney Marcus Auditorium

32. How to Create an Effective Default Management Plan

Session Description: Many schools are dealing with an increasing cohort default rate due to a number of external factors, including the transition from a two-year to a three-year CDR, increased tuition, increased borrowing rates, as well as many other factors. Simply put, students are having difficulties staying financially solvent and repaying their debt. Case in point: a default prevention strategy is like gold these days. A major component of any default prevention strategy is a comprehensive analysis of defaulters. Schools need the answers to these questions to effectively improve or enhance their default prevention practices and initiatives.

Presenter:

Larry Eadie

U.S. Department of Education

Day 1, Tuesday, 2:20 p.m. - 3:35 p.m.
Day 2, Wednesday, 10:45 a.m. – 12 p.m.
Day 2, Wednesday, 1:40 p.m. - 2:55 p.m.

A411
A411
B406

33. Survey Says: Results from FSA Surveys of Financial Aid Administrators and Students

Session Description: We surveyed over 1,500 FAA's and over 2,200 students about financial aid and their experience working with FSA. Come find out what they said!!

Presenter:

Ed Pacchetti

U.S. Department of Education

Day 2, Wednesday, 12:05 p.m. - 1:20 p.m.

Omni Grand Ballroom A

Day 3, Thursday, 10:20 a.m. - 11:35 a.m.

Omni International Ballroom E

Day 3, Thursday, 2:50 p.m. - 4:05 p.m.

A411

34. Internal and External Threats Facing Title IV Institutions

Session Description: Special agents and analysts from the Office of Inspector General (OIG) will discuss internal and external financial aid fraud and cyber security threats currently facing institutions of higher education. The presenters will discuss real case examples of these threats, and how OIG's investigative mission to combat fraud and abuse in federal student aid programs can help your organization safeguard those programs by identifying and detecting fraud. The presenters will illustrate complex and common fraud schemes, brief you on indicators that can help you detect internal and external fraud, discuss the criminal and civil remedies sought by the OIG, and inform you concerning how to report potential fraud to the OIG. A question and answer period is planned as part of this presentation.

Presenters:

Aaron Jordan

U.S. Department of Education

Nicole Eisenzopf

U.S. Department of Education

Thomas Harper

U.S. Department of Education

Kori Smith

U.S. Department of Education

Day 1, Tuesday, 2:20 p.m. - 3:35 p.m.

A312

Day 3, Thursday, 1:15 p.m. - 2:30 p.m.

A312

Day 4, Friday, 8:45 a.m. - 10 a.m.

A312

35. OIG Proprietary School Audit Guide

Session Description: The Non-Federal Team from the Office of Inspector General will discuss frequently asked questions and future plans for updating the school audit guide.

Presenters:

Danny Jones

U.S. Department of Education

Mark Priebe

U.S. Department of Education

Day 1, Tuesday, 12:45 p.m. - 2 p.m.

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Day 2, Wednesday, 10:30 a.m. - 11:45 a.m.

Omni Grand Ballroom A

Day 3, Thursday, 8:30 a.m. - 9:45 a.m.

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