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Learning Symposium

Thursday, October 8, 2015

FSA Training Conference Track

Organizational Learning Track

Individual Development Track

| | Session Title | Presenters | Location |
|-------------|---|------------------------------------|-------------|
| 9:00-10:00 | Registration | | Lobby – UCP |
| 10:00-10:15 | Welcome and Opening Remarks | Chief Operating Officer Jim Runcie | UCP 1102A/B |
| 10:15-11:00 | Federal Update-What YOU Need to Know Now! | Jeff Baker & Cynthia Hammond | UCP 1102A/B |

11:00 - 11:15 - Break

| Session 2 | Session Title | Presenters | Location |
|-------------|---|--|--------------|
| 11:15-12:00 | What is the OPR? | Performance Improvement Officer Mark Washington | UCP 1102A /B |
| | FSA Key Systems Update – Panel Discussion | Sandi McCabe, Wanda Broadus, Kaegy Pabulos and Carole Kuriatnikova | UCP LL320 |
| | Leading from Where You Stand | Quentin Currie and Donna Oti | UCP 112B1 |

12:00 - 1:00 - Lunch

| Session 3 | Session Title | Presenters | Location |
|-----------|--|--|-------------|
| 1:00-1:45 | CE's Data Driven Approach to Customer Satisfaction & Engagement | Jessica Simpson and Sandra Vuong | UCP 1102A/B |
| | The Big Payback: Income Driven Repayment and Public Service Loan Forgiveness | Ian Foss | UCP LL320 |
| | Building a Learning Culture | Carolyn Craddock, Leslie Lloyd and Donna Oti | UCP 112B1 |

1:45 – 2:00 - Break

| Session 4 | Session Title | Presenters | Location |
|-----------|--|---------------------------------|-------------|
| 2:00-2:45 | Take Charge of Your Career | Renee Young and Donna Oti | UCP 1102A/B |
| | Basics of the Title IV Federal Student Aid Programs | Scot Davisson and Amber Johnson | UCP LL320 |
| | The Next Step in School Compliance-VAWA and CLERY Acts | Jim Moore | UCP 112B1 |

2:45 – 3:00 - Break



Learning Symposium

Thursday, October 8, 2015 (Continued)

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Organizational Learning Track

| Session 5 | Session Title | Presenters | Location |
|-----------|-----------------------|----------------|-------------|
| 3:00-3:45 | FAFSA 101 | Rachel Coghlan | UCP 1102A/B |
| | FSA Technology Update | Cheng Tang | UCP 112B1 |

| | Session Title | Presenters | Location |
|-----------|---------------|------------|----------|
| 3:45-4:00 | Closing | | 1102A/B |