

The FSA ID

Resources for Assisting Students,
Parents, and Borrowers to Create
and Use an FSA ID

Agenda

- Introduction
- FSA ID Advanced Placement 'EXAM'
- Resources
- Trouble Shooting
- Questions and Answers

FSA ID



The graphic shows two smartphone screens side-by-side. The left screen displays a login form with fields for NAME, DOB, SSN, and PIN (with four stars), and a LOGIN button. A red banner below it says 'OLD: PIN' and a red prohibition sign is overlaid on the screen. The right screen displays a login form with a profile icon, USERNAME, PASSWORD, and LOGIN button. A green banner below it says 'NEW: FSA ID' and a green checkmark is overlaid on the screen.

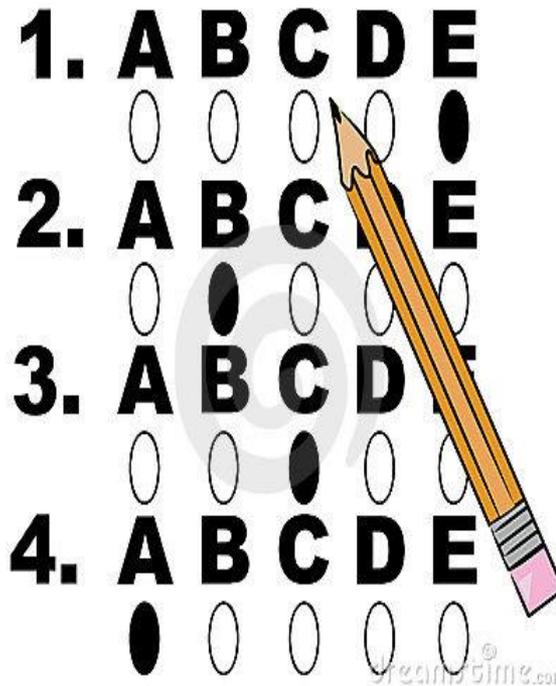
YOU NEED AN FSA ID TO SIGN YOUR FAFSA ONLINE.

If you're a dependent student, your parents will need one too.

FSA ID

- Since May 10, 2015
- 34+ million FSA IDs
- 180+ million logins
- Increases security of personal information such as SSN, DOB, and financial information
- Expands number of self-service options and options for future enhancements

FSA ID Advanced Placement FSA ID – AP ‘Exam’



FSA ID – AP ‘Exam’

- The PIN was in use for how many years before being replaced by the FSA ID?
- 3 years
- 7 years
- 13 years
- 17 years!!!!

FSA ID – AP ‘Exam’

- The PIN was in use for how many years before being replaced by the FSA ID?
- 3 years
- 7 years
- 13 years
- **17 years!!!!**

FSA ID – AP ‘Exam’

- Linking PIN information allows you to immediately transfer your Social Security match information to your FSA ID profile and start your renewal FAFSA® immediately.
- TRUE
- FALSE

FSA ID – AP ‘Exam’

- Linking PIN information allows you to immediately transfer your Social Security match information to your FSA ID profile and start your renewal FAFSA® immediately.

TRUE

This is one of the benefits of linking your PIN. If you link your PIN to your FSA ID, you can use it right away to submit a FAFSA correction, access your Student Aid Report online, sign a master promissory note, or perform any other task you used your PIN for.

FSA ID – AP ‘Exam’

- You must wait one to three days for your Social Security match before you can submit an original FAFSA®.
- TRUE
- FALSE

FSA ID – AP ‘Exam’

- You must wait one to three days after creating your FSA ID for your Social Security match before you can submit an original FAFSA®.

FALSE

You can create, sign, and submit a new FAFSA® immediately after creating an FSA ID.

FSA ID – AP ‘Exam’

- You will receive an e-mail with the results of your Social Security matching within one to three business days.
- TRUE
- FALSE

FSA ID – AP ‘Exam’

- You will receive an e-mail with the results of your Social Security matching within one to three business days.

TRUE

This is one of the benefits of entering your e-mail address.

FSA ID – AP ‘Exam’

- You must verify your e-mail before you can use your FSA ID.
- TRUE
- FALSE

FSA ID – AP ‘Exam’

- You must verify your e-mail before you can use your FSA ID.

FALSE

You are not required to verify your e-mail in order to use your FSA ID.

FSA ID – AP ‘Exam’

Students need to wait 30 minutes after they reset their FSA ID password before they can log in.

- Students only need to wait 30 minutes, if they use their Challenge Questions to reset their password
- Students only need to wait 30 minutes if they use their e-mail to reset their password

FSA ID – AP ‘Exam’

Students need to wait 30 minutes after they reset their FSA ID password before they can log in.

- Students only need to wait 30 minutes, if they use their Challenge Questions to reset their password
- Students only need to wait 30 minutes if they use their e-mail to reset their password

FSA ID – AP ‘Exam’

- Once an e-mail address has been verified, it can be used instead of the Username to log in to FSA websites for students, parents, or borrowers.
- TRUE
- FALSE

FSA ID – AP ‘Exam’

- Once an e-mail address has been verified, it can be used instead of the Username to log in to FSA websites for students, parents, or borrowers.

TRUE

This is one of the benefits of entering and verifying the e-mail address.

FSA ID – AP ‘Exam’

- A single e-mail address may be associated with only one FSA ID.
- TRUE
- FALSE

FSA ID – AP ‘Exam’

- A single e-mail address may be associated with only one FSA ID.

TRUE

Parents and children cannot share an e-mail address to create their own separate FSA IDs.

FSA ID – AP ‘Exam’

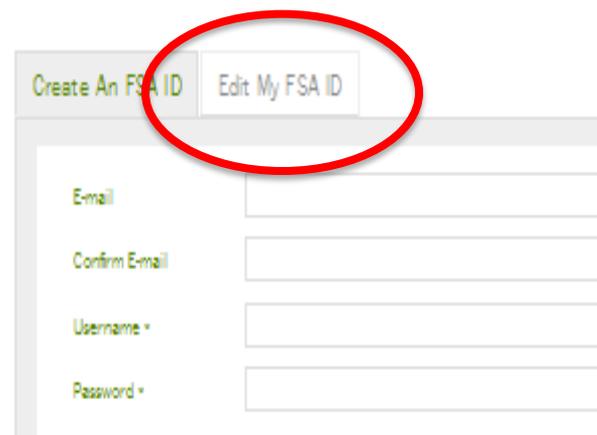
- Once you create an FSA ID, you can never update or change your contact information, e-mail address, challenge questions or username, and password.
- TRUE
- FALSE

FSA ID – AP ‘Exam’

- Once you create an FSA ID, you can never update or change your contact information, e-mail address, challenge questions or username, and password.

FALSE

By clicking the ‘Edit My FSA ID’ tab, this allows you to update all of this information, verify your e-mail address, and check your SSA Match!



The screenshot shows a web interface for managing an FSA ID. At the top, there are two tabs: 'Create An FSA ID' and 'Edit My FSA ID'. The 'Edit My FSA ID' tab is circled in red. Below the tabs, there are four input fields: 'Email', 'Confirm Email', 'Username *', and 'Password *'. The 'Email' field is currently empty.

FSA ID – AP ‘Exam’

A student didn't receive a confirmation e-mail from FSA when they created their account, what should they do next?

- Check their e-mail spam folder
- Refresh their e-mail to make sure it downloaded recent messages
- Log in to the ‘Edit My FSA ID’ tab and double check that the address was entered correctly
- All of the above

FSA ID – AP ‘Exam’

A student didn't receive a confirmation e-mail from FSA when they created their account, what should they do next?

- Check their e-mail spam folder
- Refresh their e-mail to make sure it downloaded recent messages
- Log in to the ‘Edit My FSA ID’ tab and double check that the address was entered correctly
- **All of the above**

FSA ID -- Resources

- StudentAid.gov/fsaid: Web page for Students, Parents, and Borrowers
 - Information on FSA ID, answers to FAQs, & easy to find “Create You FSA ID” link
 - Videos:
 - How to Create an FSA ID
 - FAFSA and FSA ID Tips for Parents

The screenshot displays the StudentAid.gov/fsaid website. At the top, it states: "The FSA ID is your electronic passport to federal student aid online. If you're ready, you can [create an FSA ID now](#)." Below this, a section explains that students, parents, and borrowers need an FSA ID to access U.S. Department of Education websites. A prominent green button says "Create an FSA ID Now". Below the button, a list of frequently asked questions (FAQs) is visible, including: "What is an FSA ID?", "What happened to the Federal Student Aid PIN?", "When can I lose my FSA ID?", "When should I get an FSA ID?", "How do I get an FSA ID?", "Do parents need FSA IDs?", "Can I create an FSA ID for my child, parent, or spouse?", "Can I lose my new FSA ID right away?", "After I get an FSA ID, will I still be required to use my Federal Student Aid PIN?", "I previously created a password when I started my FAFSA. Is that the same as this?", "Does my FSA ID expire?", and "What if I forget?".

To the right of the website screenshot is a graphic that says "Goodbye, Federal Student Aid PIN. Hello, FSA ID!". It features a green sign that reads "HELLO My name is" and a white sign that reads "FSA ID". Below this graphic, text explains that if you're a student, parent, or borrower logging in to a U.S. Department of Education (ED) website like fafsa.gov, the National Student Loan Data System (NSLDS) at www.nsls.ed.gov, StudentLoans.gov, StudentAid.gov, and Agreement to Serve (ATS) at ats.ed.gov, you will be asked to create new log-in credentials known as the FSA ID. It concludes that the FSA ID - a username and password - benefits you in four ways: it reduces the completion time of federal student aid applications by millions of hours, success with the FAFSA led to an extended career spanning the entire student aid life cycle, ranging from the aforementioned FAFSA and the IRS Data Retrieval Tool, entrance and exit counseling, and signing Master Promissory Notes, all the way to loan history services on the National Student Loan Data System.

FSA ID -- Resources

- Blog posts:
 - [Federal Student Aid PIN \(1998–2015\)](#)
 - [Goodbye, Federal Student Aid PIN. Hello, FSA ID!](#)
 - [The FSA ID: Your First Step to Getting Financial Aid for College](#)
 - [9 Myths about the FSA ID](#)
 - [Why Students and Parents Need to Create Their Own FSA IDs](#)



The FSA ID is your electronic passport to federal student aid online. If you're ready, you can [create an FSA ID now](#).

Students, parents, and borrowers are required to use an FSA ID, made up of a username and password, to access certain U.S. Department of Education websites. Your FSA ID is used to confirm your identity when accessing your financial aid information and electronically signing your federal student aid documents.

If you want to create an FSA ID now, go for it!

Create an FSA ID Now

If you'd like more information first, keep on reading...

- What is an FSA ID?
- What happened to the Federal Student Aid PIN?
- When can I lose my FSA ID?
- When should I get an FSA ID?
- How do I get an FSA ID?
- Do parents need FSA IDs?
- Can I create an FSA ID for my child, parent, or spouse?
- Can I lose my new FSA ID right away?
- After I get an FSA ID, will I still be required to use my Federal Student Aid PIN?
- I previously created a password when I started my FAFSA. Is that the same as this?
- Does my FSA ID expire?
- What if I forget?

Federal Student Aid PIN (1998-2015)



Federal Student Aid PIN, known as PIN to his many friends, was created in May 1998, after a long life of public service. Born in Washington, D.C. in 1938, PIN immediately made his presence known as he helped students complete their federal student aid applications by millions of hours. Success with the FAFSA led to an extended career spanning the entire student aid life cycle, ranging from the aforementioned FAFSA and the IRS Data Retrieval Tool, entrance and exit counseling, and signing Master Promissory Notes, all the way to loan history services on the National Student Loan Data System.

Goodbye, Federal Student Aid PIN. Hello, FSA ID!



If you're a student, parent, or borrower and you're logging in to a U.S. Department of Education (ED) website - like [fafsa.gov](#), the National Student Loan Data System (NSLDS®) at [www.nsls.ed.gov](#), [StudentLoans.gov](#), [StudentAid.gov](#), and [Agreement to Serve \(ATS\)](#) at [ats.ed.gov](#) - you will be asked to create new log-in credentials known as the FSA ID. The FSA ID - a username and password - benefits you in four ways:

FSA ID – Accessing Resources

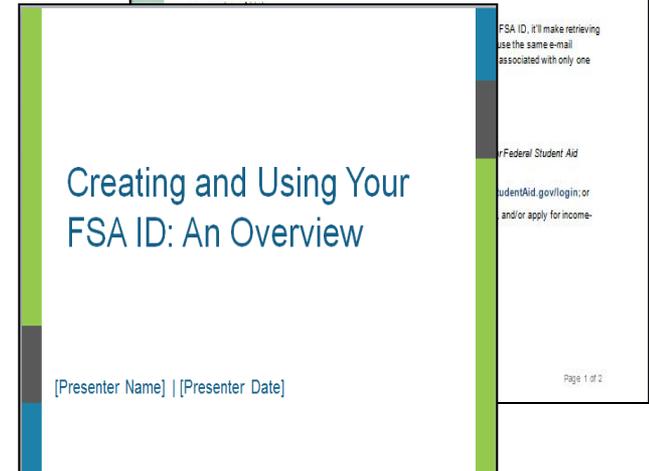
- For Students, Parents, and Borrowers
 - Send them to [StudentAid.gov/fsaid](https://studentaid.gov/fsaid) for info and to create their FSA IDs

FSA ID – Accessing Resources

- For Financial Aid Professionals:
 - FSA ID resources are available on the Financial Aid Toolkit’s Search Resources page at FinancialAidToolkit.ed.gov/resources (select “FSA ID” as the search topic)
 - The Financial Aid Toolkit is for professionals and shouldn’t be shared with students or parents

FSA ID -- Resources

- What's an FSA ID and Why Do I Need One? Fact Sheet
- Creating and Using Your FSA ID: An Overview Presentation
- FSA ID Digital and Social Outreach Resources



FSA ID -- Resources

- Other FAFSA-related Resources (FinancialAidToolkit.ed.gov/resources)
 - Videos:
 - How to Create an FSA ID
 - FAFSA and FSA ID Tips for Parents
 - Recorded FSA ID webinar
 - FAFSA Overview
 - How to Fill Out the FAFSA

FSA ID -- Resources

- Other FAFSA-related Resources (FinancialAidToolkit.ed.gov/resources)
 - Infographics:
 - The FAFSA Process
 - FAFSA Dependency Status
 - Who's My Parent When I Fill Out the FAFSA
 - Simple Steps to Transfer Tax Information Info to your FAFSA

FSA ID

- Trouble Shooting Demonstration
 - Forgot my password
 - Corrections to e-mail address, social security numbers, changing challenge questions, and profile information

Forgot Password

ENGLISH | ESPAÑOL HELP

Federal Student Aid
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Edit Your FSA ID

Enter your username and password and select LOGIN to edit your FSA ID information. If you do not have an FSA ID, select the Create An FSA ID tab.

* Required

Create An FSA ID Edit My FSA ID

Username (or Verified E-mail Address) * 
[Forgot My Username](#)

Password * 
[Forgot My Password](#)

- [Create An FSA ID](#)
- [Frequently Asked Questions](#)

This is a U.S. Federal Government owned computer system, for the use by authorized users only. Unauthorized access violates Title 18, U.S. Code Section 1030 and other applicable statutes. Violations are punishable by civil and criminal penalties. Use of this system implies consent to have all activities on this system monitored and recorded, which can be provided as evidence to law enforcement officials.

Forgot Password

ENGLISH | ESPAÑOL

HELP

Federal Student Aid
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the AMERICAN MIND®

Forgot Your Password

If you have forgotten your password, you may reset it. Enter your username below and select CONTINUE.

Username *

* Required

[Forgot My Username](#)

CANCEL

CONTINUE >

RETURN TO SAMPLEAPP

Reset Your Password

To reset your password, see the option(s) below.

1. E-mail

If you provided an e-mail address with your FSA ID, select E-MAIL SECURE CODE. We will send you a secure code that you will enter on the next page. If you're accessing your e-mail via the Web, make sure to open a separate browser window.

[E-MAIL SECURE CODE >](#)

2. Challenge Questions

Answer three of your five challenge questions to reset your password. Select CHALLENGE QUESTIONS for this option.

[CHALLENGE QUESTIONS >](#)

NOTE: For security purposes, if you reset your password using the challenge question option, you will not be able to use your new password for 30 minutes.

[CANCEL](#)

[RETURN TO SAMPLEAPP](#)

Reset Your Password Using E-mail

An e-mail was sent to your e-mail address on file containing a secure code. Enter the code from the e-mail into the Secure Code field and select CONTINUE. If you're accessing your e-mail via the Web, make sure to open a separate browser window. If you did not receive an email you can [have a new code e-mailed to you](#).

Note: It may take a few minutes for the e-mail to arrive. Some e-mail providers require that you add an e-mail address to your address book before you can receive any e-mail from that address. To ensure that our messages can be delivered to your inbox, enter our originating e-mail address, FSA-ID@ed.gov into your address book. Check your junk folder if you cannot find the message in your inbox.

Enter the code from the e-mail into the Secure Code field and select CONTINUE. * Required

Secure Code *



CANCEL

CONTINUE

RETURN TO SAMPLEAPP

Edit My FSA ID

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Edit Your FSA ID

Enter your username and password and select LOGIN to edit your FSA ID information. If you do not have an FSA ID, select the Create An FSA ID tab.

Create An FSA ID

Edit My FSA ID

* Required

Username (or Verified E-mail Address) *

Jane4567

[Forgot My Username](#)

Password *

[Forgot My Password](#)

- [Create An FSA ID](#)
- [Frequently Asked Questions](#)

LOGIN >

FSA ID Profile

FSA ID Profile

Your profile summary, status information and listing of name(s), date of birth(s), and Social Security number(s) associated with your FSA ID are listed below. You can make changes to your information by selecting the appropriate link.

[Edit My FSA ID](#) — Update your personal information, including e-mail address and username.

[Edit My Challenge Questions](#) — Update your challenge questions and answers.

[Change My Password](#) — Change your password.

*E-mail Me a Secure Code — Verify your e-mail address by entering a secure code that we send you.

*Disable/Enable My FSA ID — Disable your FSA ID if you want to restrict all access (including your own) to your Federal Student Aid information, or enable your FSA ID if you've previously disabled it.

*Note: The E-mail Me a Secure Code and Disable/Enable My FSA ID options are only available as links under the Status section if you have not already verified your e-mail address or if you disable your FSA ID while on this page.

PROFILE SUMMARY		Edit My FSA ID	Edit My Challenge Questions
Name:	Jane D. Intest		
Username:	jane4567		
E-mail:	janeintest-demo1@gmail.com		
Mailing Address:	830 First St. NE, Washington, CT, 20002		
Phone:	(212)867-5309	Alternate Phone:	

STATUS		
Last Successful Login:	01/28/2015 11:07:59 EST	
FSA ID Status:	Enabled	Disable My FSA ID
E-mail Verification:	Verified	
Password Expiration Date:	07/29/2016	Change My Password
Social Security Administration (SSA) Status:	Pending	

FSA ID Profile

FSA ID Profile

Your profile summary, status information and listing of name(s), date of birth(s), and Social Security number(s) associated with your FSA ID are listed below. You can make changes to your information by selecting the appropriate link.

[Edit My FSA ID](#) — Update your personal information, including e-mail address and username.

[Edit My Challenge Questions](#) — Update your challenge questions and answers.

[Change My Password](#) — Change your password.

*E-mail Me a Secure Code — Verify your e-mail address by entering a secure code that we send you.

*Disable/Enable My FSA ID — Disable your FSA ID if you want to restrict all access (including your own) to your Federal Student Aid information, or enable your FSA ID if you've previously disabled it.

*Note: The E-mail Me a Secure Code and Disable/Enable My FSA ID options are only available as links under the Status section if you have not already verified your e-mail address or if you disable your FSA ID while on this page.

FSA ID Profile

PROFILE SUMMARY		Edit My FSA ID Edit My Challenge Questions 
Name:	Jane D. Intest	
Username:	jane4567	
E-mail:	janeintest+demo1@gmail.com	
Mailing Address:	830 First St. NE, Washington, CT, 20002	
Phone:	(212)867-5309	Alternate Phone:

STATUS		
Last Successful Login:	01/28/2015 11:07:59 EST	
FSA ID Status:	Enabled	Disable My FSA ID 
E-mail Verification:	Verified	
Password Expiration Date:	07/29/2016	Change My Password 
Social Security Administration (SSA) Status:	Pending	

Edit Personal Information

Update your information below as needed. Select CONTINUE once completed.

* Required

Social Security Number * - - ⓘ
Show Text

Username * ⓘ

E-mail * ⓘ

Confirm E-mail ⓘ

First Name, Middle Initial, Last Name * ⓘ

Date of Birth * ⓘ

Are you 13 years of age or older?: I am 13 years of age or older.

Mailing Address ⓘ

City, State, Zip Code ⓘ ⓘ

Phone ⓘ

Alternate Phone ⓘ

Language Preference English Español ⓘ

Challenge Questions And Answers

Challenge questions and answers are used to retrieve your username or password if you forget them and to unlock your account. Provide the challenge questions and answers below and select CONTINUE.

Challenge Question 1 *

What was the name of your elementary school? 

Answer 1 *

..... 

Show Text

Challenge Question 2 *

What city were you born in? 

Answer 2 *

..... 

Show Text

Challenge Question 3 *

What is my favorite comic? 

Answer 3 *

..... 

Show Text

Challenge Question 4 *

Where is my favorite beach? 

Answer 4 *

..... 

Show Text

Challenge Question 5 (Used to access your information over the phone) *

Type a significant date in your life (MM/DD/YYYY) 

Answer 5 *

..... 

Show Text

CANCEL

CONTINUE



FSA ID Profile

PROFILE SUMMARY		Edit My FSA ID Edit My Challenge Questions 
Name:	Jane D. Intest	
Username:	jane4567	
E-mail:	janeintest+demo1@gmail.com	
Mailing Address:	830 First St. NE, Washington, CT, 20002	
Phone:	(212)867-5309	Alternate Phone:

STATUS		
Last Successful Login:	01/28/2015 11:07:59 EST	
FSA ID Status:	Enabled	Disable My FSA ID 
E-mail Verification:	Verified	
Password Expiration Date:	07/29/2016	Change My Password 
Social Security Administration (SSA) Status:	Pending	

Change Your Password

Enter your new password below. It may not include your name, date of birth or Social Security number. Do not use a password you've used before. Enter it again to confirm and select CONTINUE.

Current Password *



Show Text

New Password*



✓ Numbers ✓ Uppercase Letters ✓ Lowercase Letters ✓ Special Characters ✓ 8-30 Characters

Show Text

Confirm New Password *



Show Text

* Required

CANCEL

CONTINUE >

FSA ID – General Tips

- Have students access their e-mail account before starting to create an FSA ID
- Have students create an FSA ID before starting a FAFSA®
- Have list of common questions available for students
- Have list of suggestions for “additions” to usernames
 - Middle Initial or Name
 - Graduation year
 - Last four digits of phone number
 - House number

QUESTIONS?

