

Federal Student Aid

An OFFICE of the U.S. DEPARTMENT of EDUCATION



2014

FSA Training Conference
for Financial Aid Professionals

Georgia World Congress Center, Atlanta, GA
December 2-5, 2014

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Photos: U.S. Department of Education



About Federal Student Aid

Federal Student Aid, a part of the U.S. Department of Education, is the largest provider of student financial aid in the nation. At the office of Federal Student Aid, our 1,200 employees help make college education possible for every dedicated mind by providing approximately \$150 billion in federal grants, loans, and work-study funds each year to nearly 13 million students paying for college or career school. We are proud to sponsor millions of American minds pursuing their educational dreams.

Federal Student Aid is responsible for managing the student financial assistance programs authorized under Title IV of the Higher Education Act of 1965. These programs provide grants, loans, and work-study funds to students attending college or career school.

We ensure students and their families can benefit from these programs by:

- Informing students and families of the availability of the federal student aid programs and on the process for applying for and receiving aid from those programs;
- Developing the *Free Application for Federal Student Aid* (FAFSA®) and processing more than 21 million FAFSA submissions each year;
- Accurately disbursing, reconciling, and accounting for all federal student aid funds that are delivered to students each year through more than 6,100 colleges and career schools;
- Managing the outstanding federal student loan portfolio and securing repayment from federal student loan borrowers;
- Offering free assistance to students, parents, and borrowers throughout the entire financial aid process; and
- Providing oversight and monitoring of all program participants—schools, financial entities, and students—to ensure compliance with the laws, regulations, and policies governing the federal student aid programs.



Welcome

Dear Federal Student Aid Training Conference Attendee:

It is my pleasure to welcome you to Atlanta for Federal Student Aid's 2014 Training Conference.

Let me begin by thanking you for your commitment to students and helping them access federal financial aid on your campus. These funds make postsecondary education a reality for millions of Americans across the country. In fact, Federal Student Aid provided approximately \$150 billion of federal Title IV funds in grants, loans, and work-study programs to nearly 13 million students at more than 6,100 participating schools this past year.

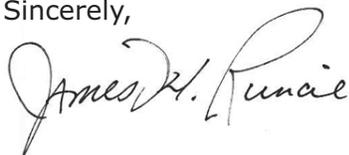
We want to support you in administering these funds and meeting the requirements of the Title IV federal financial aid programs, which are subject to change with new laws and regulations. Federal Student Aid's Training Conference is the largest free training opportunity for financial aid professionals in the country with more than 50 sessions covering the entire student aid lifecycle from application to loan repayment. We believe you will be better equipped to administer the federal financial aid programs on your campus, and thus helping to ensure the protection of taxpayer dollars from fraud, waste, and abuse.

This year, we are highlighting our Basics Sessions, which are designed for financial aid administration beginners or veterans who may want a refresher on standard sessions. Topics on the Basics Sessions include new changes to the *Free Application for Federal Student Aid (FAFSA®)*, verification, and Pell Grants, as well as sessions on cash management and loan reconciliation.

In addition to the training offered through the sessions, you will be able to interact with federal subject matter experts and network with peers and colleagues at Birds of a Feather sessions to share industry best practices. If you have questions, I encourage you to visit the Ask-a-Fed desk in the Resource Center or come to one of the three Open Forums held at 3:30 p.m. on Tuesday, Wednesday, and Thursday. There truly is something for everyone!

For real-time updates and information, please follow us on Twitter @FSAconf and join in the conversation using #FSATC2014. You also may submit questions to Conferencequestions@ed.gov. Once again, welcome, and thank you for your participation.

Sincerely,



James W. Runcie
Chief Operating Officer
Federal Student Aid
U.S. Department of Education



Facility Information

GWCC BUILDING A, LEVELS 1, 3, & 4

- Building A, Level 1: General Sessions held in Exhibit Hall A3; Overflow room is Exhibit Hall A103, Food Court located in Exhibit Hall A2
- Building A, Level 3: Resource Center
- Building A, Levels 3 & 4: Breakout Sessions; Sidney Marcus Auditorium; Food & Drinks

Resource Center Hours

Building A, Level 3, Open Foyer

Monday, December 1	<i>Closed</i>
Tuesday, December 2	10:30 a.m. to 6:00 p.m.
Wednesday, December 3	10:30 a.m. to 6:00 p.m.
Thursday, December 4	10:30 a.m. to 6:00 p.m.
Friday, December 5	10:30 a.m. to 3:15 p.m.

Food Court Hours

Building A, Level 1, Exhibit Hall A2

Monday, December 1	<i>Closed</i>
Tuesday, December 2	10:00 a.m. to 5:00 p.m.
Wednesday, December 3	10:00 a.m. to 5:00 p.m.
Thursday, December 4	10:00 a.m. to 5:00 p.m.
Friday, December 5	10:00 a.m. to 2:00 p.m.

GWCC BUILDING B, LEVELS 3 & 4

- Building B, Level 3: Breakout Sessions
- Building B, Level 4: Breakout Sessions; Hands-on Sessions located in room B401

Registration Hours

Between Buildings A & B, Level 4, Lobby

Monday, December 1	1:00 p.m. to 7:00 p.m.
Tuesday, December 2	6:30 a.m. to 5:00 p.m.
Wednesday, December 3	8:00 a.m. to 5:00 p.m.
Thursday, December 4	8:00 a.m. to 5:00 p.m.
Friday, December 5	8:00 a.m. to 2:00 p.m.



Snapshot Agenda

Monday, December 1, 2014

1:00 p.m. – 7:00 p.m.Registration open, GWCC Registration Hall (between Buildings A & B)
1:00 p.m. – 7:00 p.m. Remote Registration at the Hyatt Regency Atlanta on Peachtree Street

Tuesday, December 2, 2014

6:30 a.m. – 5:00 p.m.Registration open, GWCC Registration Hall (between Buildings A & B)
7:30 a.m. – 8:15 a.m. First-time Attendee Orientation to the FSATC
7:30 a.m. – 8:15 a.m. Foreign Schools Orientation to the FSATC
8:30 a.m. – 10:15 a.m. GS1 Welcome & Federal Update, GWCC Building A,
Level 1 Exhibit Hall A3
10:30 a.m. – 6:00 p.m.Resource Center open, GWCC Building A, Level 3 Open Foyer
10:30 a.m. – 11:45 a.m. Breakout Sessions
11:00 a.m. – 12:15 p.m. Breakout Sessions
12:00 p.m. – 1:15 p.m. Breakout Sessions
12:30 p.m. – 1:45 p.m. Breakout Sessions
1:30 p.m. – 2:45 p.m. Breakout Sessions
2:00 p.m. – 3:15 p.m. Breakout Sessions
3:00 p.m. – 4:15 p.m. Breakout Sessions
3:30 p.m. – 4:45 p.m. Breakout Sessions
5:00 p.m. – 6:00 p.m. Birds of a Feather Networking Sessions

Wednesday, December 3, 2014

8:00 a.m. – 5:00 p.m.Registration open, GWCC Registration Hall (between Buildings A & B)
8:30 a.m. – 10:15 a.m. GS2 FAFSA® & Application Processing Update, GWCC Building A,
Level 1 Exhibit Hall A3
8:30 a.m. – 10:15 a.m..... GS4 Overview of 150% Direct Subsidized Loan Limits,
GWCC Building A, Level 1 Exhibit Hall A103
10:30 a.m. – 6:00 p.m.Resource Center open, GWCC Building A, Level 3 Open Foyer
10:30 a.m. – 11:45 a.m. Breakout Sessions
11:00 a.m. – 12:15 p.m. Breakout Sessions
12:00 p.m. – 1:15 p.m. Breakout Sessions
12:30 p.m. – 1:45 p.m. Breakout Sessions
1:30 p.m. – 2:45 p.m. Breakout Sessions
2:00 p.m. – 3:15 p.m. GS3 Verification, Exhibit Hall A3 & Breakout Sessions
3:00 p.m. – 4:15 p.m. Breakout Sessions
3:30 p.m. – 4:45 p.m. Breakout Sessions
5:00 p.m. – 6:00 p.m. Birds of a Feather Networking Sessions
5:00 p.m. – 6:00 p.m. Foreign Schools Update & Q&A

CONTINUED >>

Snapshot Agenda

Thursday, December 4, 2014

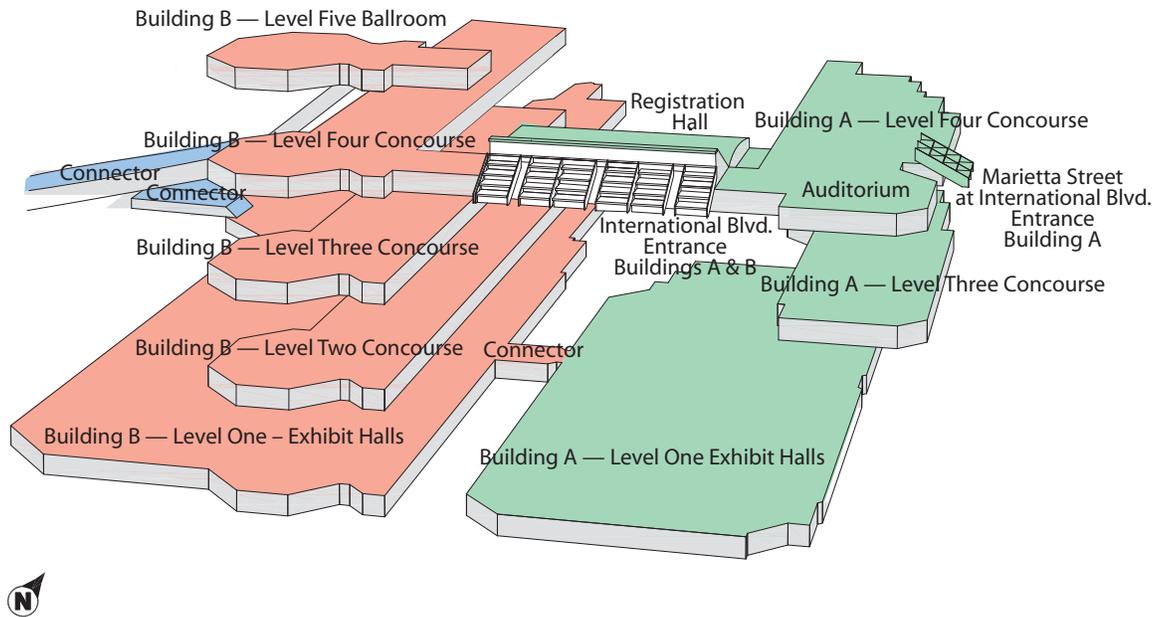
- 8:00 a.m. – 5:00 p.m.Registration open, GWCC Registration Hall (between Buildings A & B)
- 8:30 a.m. – 10:15 a.m..... GS4 Overview of 150% Direct Subsidized Loan Limits, GWCC Building A, Level 1 Exhibit Hall A3
- 8:30 a.m. – 10:15 a.m..... GS2 FAFSA® & Application Processing Update, GWCC Building A, Level 1 Exhibit Hall A103
- 10:30 a.m. – 6:00 p.m.Resource Center open, GWCC Building A, Level 3 Open Foyer
- 10:30 a.m. – 11:45 a.m. Breakout Sessions
- 11:00 a.m. – 12:15 p.m. Breakout Sessions
- 12:00 p.m. – 1:15 p.m. Breakout Sessions
- 12:30 p.m. – 1:45 p.m. Breakout Sessions
- 1:30 p.m. – 2:45 p.m. Breakout Sessions
- 2:00 p.m. – 3:15 p.m. Breakout Sessions
- 3:00 p.m. – 4:15 p.m. Breakout Sessions
- 3:30 p.m. – 4:45 p.m. Breakout Sessions
- 5:00 p.m. – 6:00 p.m. Birds of a Feather Networking Sessions

Friday, December 5, 2014

- 8:00 a.m. – 2:00 p.m.Registration open, GWCC Registration Hall (between Buildings A & B)
- 8:30 a.m. – 10:15 a.m. GS3 Verification, Exhibit Hall A3 & Breakout Sessions
- 10:30 a.m. – 3:15 p.m.Resource Center open, GWCC Building A, Level 3 Open Foyer
- 10:30 a.m. – 11:45 a.m. Breakout Sessions
- 11:00 a.m. – 12:15 p.m. Breakout Sessions
- 12:00 p.m. – 1:15 p.m. Breakout Sessions
- 12:30 p.m. – 1:45 p.m. Breakout Sessions
- 1:30 p.m. – 2:45 p.m. Breakout Sessions
- 2:00 p.m. – 3:15 p.m. Breakout Sessions

GWCC Maps

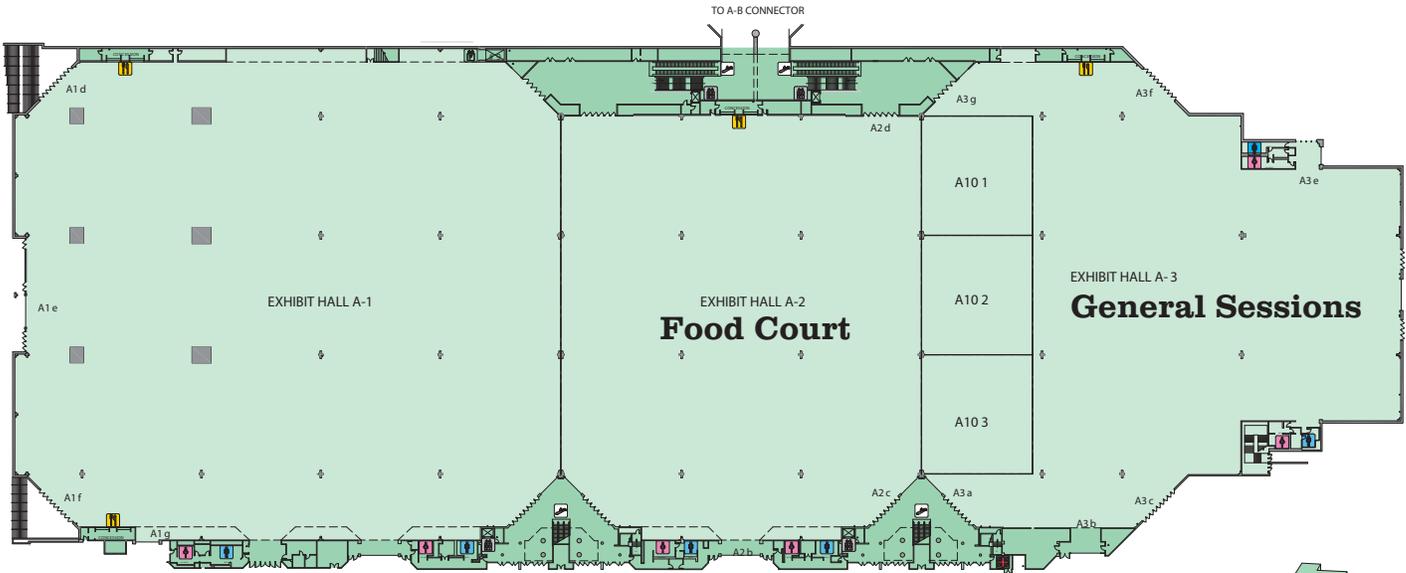
OVERVIEW



Emergency exits throughout the Convention Center clearly are marked with illuminated signs that are supported by the emergency power system and continue to function even during periods of power outage.

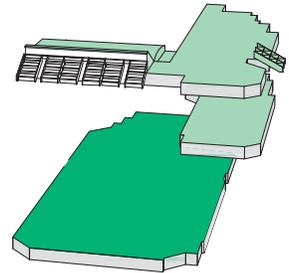
GWCC Maps

BUILDING A - LEVEL ONE



Building Legend

-  First Aid Station
-  Building Directory
-  Women's Restroom
-  Men's Restroom
-  Escalator
-  Food Service
-  Elevator



	<p>Charging Station</p> <p>Exhibit Hall A2 has outlets available for recharging mobile devices.</p>
<p>Neither the Department of Education nor the GWCC is responsible for theft or damage to any personal property.</p>	

Emergency exits throughout the Convention Center clearly are marked with illuminated signs that are supported by the emergency power system and continue to function even during periods of power outage.

GWCC Maps

BUILDING A - LEVEL THREE

Building Legend

-  First Aid Station
-  Building Directory
-  Women's Restroom
-  Men's Restroom
-  Escalator
-  Food Service
-  Elevator



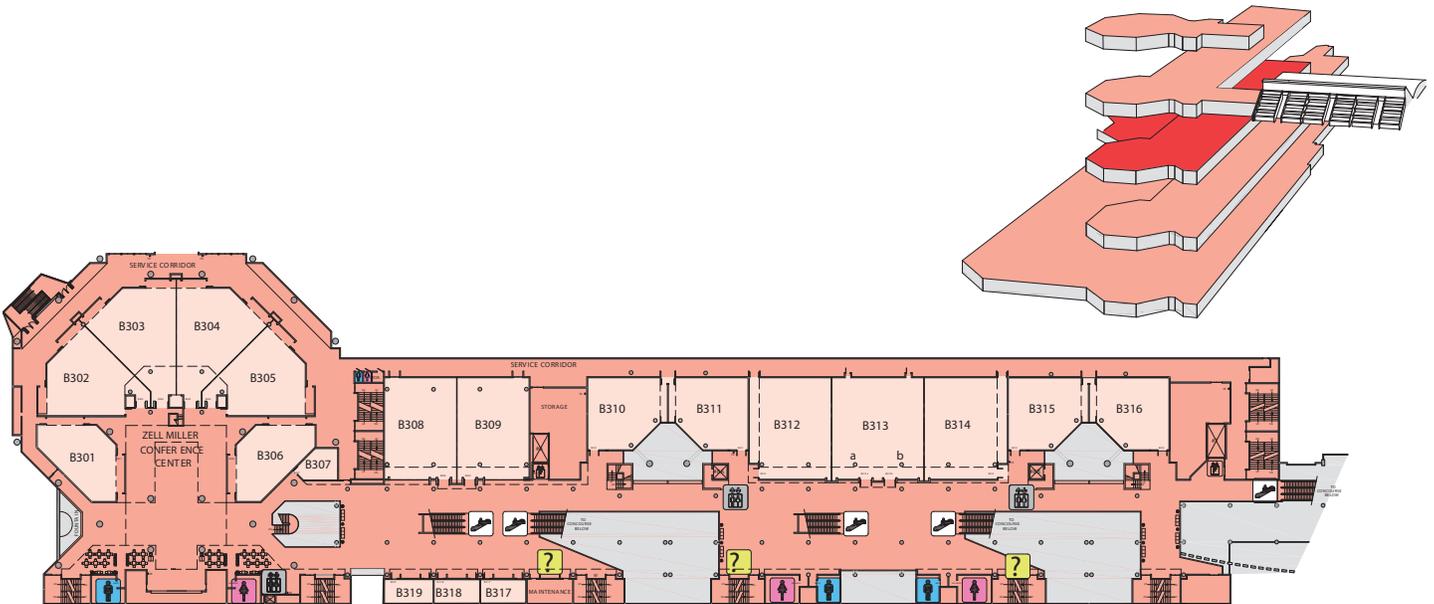
BUILDING A - LEVEL FOUR



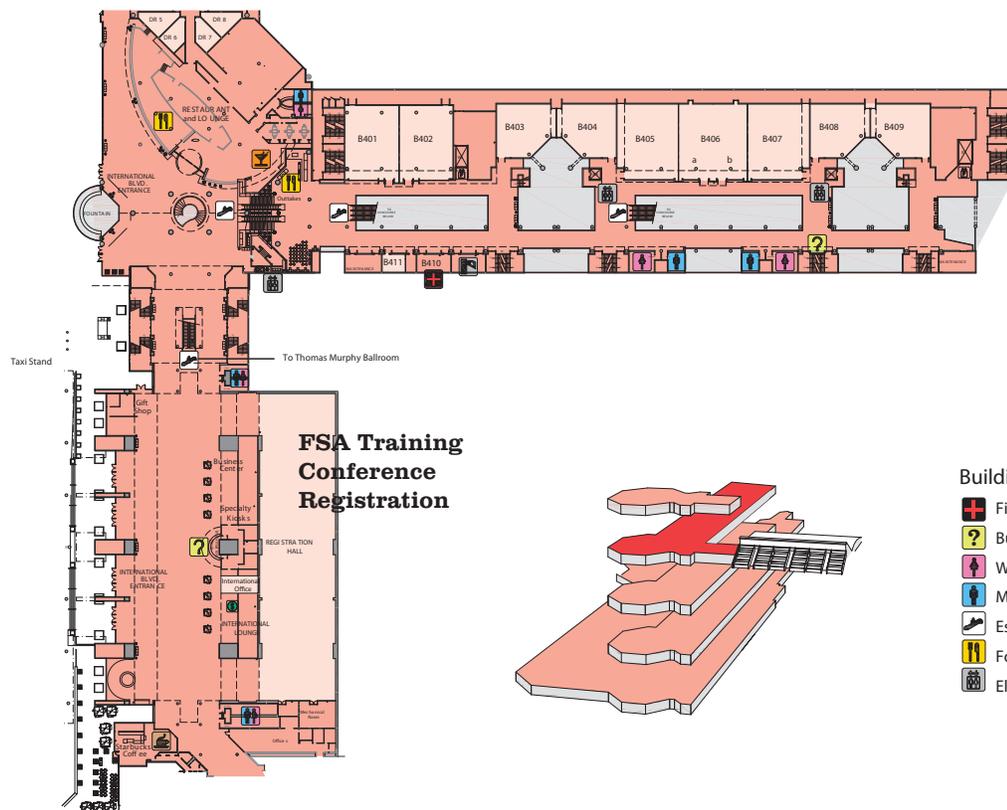
Emergency exits throughout the Convention Center clearly are marked with illuminated signs that are supported by the emergency power system and continue to function even during periods of power outage.

GWCC Maps

BUILDING B - LEVEL THREE



BUILDING B - LEVEL FOUR (LOBBY)



**FSA Training
Conference
Registration**

Building Legend

-  First Aid Station
-  Building Directory
-  Women's Restroom
-  Men's Restroom
-  Escalator
-  Food Service
-  Elevator

Shuttle Information

The conference hotels listed below will provide shuttle service to and from the Georgia World Congress Center (GWCC) Tuesday, December 2 through Friday, December 5.

Shuttles will loop continuously to and from each hotel to the GWCC during the timeframes noted under "shuttle service." Please check shuttle signs to ensure you board the correct shuttle from the GWCC to your hotel.

Location	Shuttle Pick-Up & Drop-Off Points
The Hilton Atlanta	Outside main lobby on Courtland Street
The Hyatt Regency Atlanta	On Baker Street at the intersection of Peachtree & Baker Streets
The Westin Peachtree Plaza	Outside the Westin Motor Lobby on Andrew Young International Blvd.
Georgia World Congress Center	Andrew Young International Blvd. entrance between Buildings A & B

Shuttle Service	Begin	End
Tuesday, December 2	6:30 a.m.	6:30 p.m.
Wednesday, December 3	7:00 a.m.	6:30 p.m.
Thursday, December 4	7:00 a.m.	6:30 p.m.
Friday, December 5*	7:00 a.m.	12:00 p.m.

***Luggage Storage Available.** *If you check out of your hotel on Friday, December 5 and want to store your luggage during the conference, luggage storage space will be available from 7:30 a.m. to 3:30 p.m. in Georgia World Conference Center Building A, Level 4, Room A402. The cost to store each piece of luggage is \$3 - cash only.*



To access Wi-Fi in the GWCC, connect to the "FSATC2014" wireless network from your list of available networks.

Please note: Exhibit Hall A3 and A103 do not have Wi-Fi service.

How to Fill Out the Schedule Builder

Fill out the Schedule Builder on page 17 & 18 to plan your conference schedule and to select back-up sessions, in case your first-choice sessions reach capacity.

1. Circle the time slot for your first-choice session, or cross out the time that you are not selecting.
2. In the first column, write the number and title of your first-choice session.
3. Write the location of the session in the light blue "Room" bar immediately underneath.
4. In the next two columns, write your second- and third-choice sessions.

*Please note that session start times are staggered, and there are no designated lunch periods or break times.

The Schedule Builder is for planning purposes only. Completing this form does not guarantee a slot in your preferred sessions. Sessions fill quickly; please arrive a few minutes early to secure a seat. Standing in the back of the room or in the aisles is not permitted.

Schedule Builder

TUE, DAY 1

	1st Choice	2nd Choice	3rd Choice
10:30-11:45 or 11:00-12:15 ROOM			
12:00-1:15 or 12:30-1:45 ROOM			
1:30-2:45 or 2:00-3:15 ROOM			
3:00-4:15 or 3:30-4:45 ROOM			

WED, DAY 2

	1st Choice	2nd Choice	3rd Choice
8:30-10:15 ROOM			
10:30-11:45 or 11:00-12:15 ROOM			
12:00-1:15 or 12:30-1:45 ROOM			
1:30-2:45 or 2:00-3:15 ROOM			
3:00-4:15 or 3:30-4:45 ROOM			

Schedule Builder

THUR, DAY 3

8:30-10:15	1st Choice	2nd Choice	3rd Choice
ROOM			
10:30-11:45 or 11:00-12:15			
ROOM			
12:00-1:15 or 12:30-1:45			
ROOM			
1:30-2:45 or 2:00-3:15			
ROOM			
3:00-4:15 or 3:30-4:45			
ROOM			

FRI, DAY 4

8:30-10:15	1st Choice	2nd Choice	3rd Choice
ROOM			
10:30-11:45 or 11:00-12:15			
ROOM			
12:00-1:15 or 12:30-1:45			
ROOM			
1:30-2:45 or 2:00-3:15			
ROOM			

Types of Sessions Offered

General sessions are for all attendees.

Breakout sessions are designed for the majority of attendees and focus on updates to current Federal Student Aid policies, products, and services.

Basic sessions are designed for attendees new to financial aid administration or anyone who wants a refresher on the basics. These sessions offer a good overview of financial aid terminology and processes.

Foreign School sessions are for attendees from Foreign Schools.

Hands-on sessions are for all attendees looking to increase skills and experience in a computer-lab setting. These sessions are designed to provide the opportunity to work "hands-on" with an expert on a specific system or product.

Birds-of-a-Feather Networking sessions are geared toward similar types of schools joining peers to openly discuss issues, network, and share ideas with each other.

General Sessions

GS1. Welcome & Federal Update

Session Description: Senior Department of Education officials will present information on current issues for Title IV student aid programs. The session will include updates on the Department's Title IV activities and initiatives, including the Department's on going and upcoming regulatory efforts.

Presenters:

Ted MitchellU.S. Department of Education
James Runcie.....U.S. Department of Education
Jeff Baker.....U.S. Department of Education
Lynn MahaffieU.S. Department of Education

Day 1, 8:30 a.m. – 10:15 a.m. Exhibit Hall A3 and Exhibit Hall A103

GS2. FAFSA® & Application Processing Update

Session Description: This session will provide an overview of the 2015-16 *Free Application for Federal Student Aid* (FAFSA) and an update of related application processing changes.

Presenters:

Gregory FortelnyU.S. Department of Education
Misty ParkinsonU.S. Department of Education

Day 2, 8:30 a.m. – 10:15 a.m. Exhibit Hall A3
Day 3, 8:30 a.m. – 10:15 a.m. Exhibit Hall A103

GS3. Verification and Unusual Enrollment History

Session Description: This session will cover verification requirements for 2015-16. We will also discuss Unusual Enrollment History (UEH), common issues, and key trends in verification selection.

Presenters:

Rachel CoghlanU.S. Department of Education
Gregory FortelnyU.S. Department of Education
Carney McCulloughU.S. Department of Education

Day 2, 2:00 p.m. – 3:15 p.m. Exhibit Hall A3
Day 4, 8:30 a.m. – 10:15 a.m. Exhibit Hall A3

General Sessions

GS4. Overview of 150% Direct Subsidized Loan Limits

Session Description: This session will provide an overview of the requirements for limiting the timeframe for Direct Subsidized Loan eligibility to 150% of a student's academic program length. It will outline Department of Education and institutional requirements for tracking, monitoring, awarding/originating, and reporting Direct Loans. Presenters will suggest ways for schools to warn students who are approaching the 150% borrowing limit and will discuss the expected timeframes for implementation of the requirements for award years 2013-14 and 2014-15.

Presenters:

Nathan Arnold.....U.S. Department of Education
 Jeff Baker.....U.S. Department of Education
 Ian Foss.....U.S. Department of Education

Day 2, 8:30 a.m. – 10:15 a.m. Exhibit Hall A103
 Day 3, 8:30 a.m. – 10:15 a.m. Exhibit Hall A3

	<p>Charging Station Exhibit Hall A2 has outlets available for recharging mobile devices.</p>
<p>Neither the Department of Education nor the GWCC is responsible for theft or damage to any personal property.</p>	

Key: Day 1 = Tuesday, Day 2 = Wednesday, Day 3 = Thursday, Day 4 = Friday

Breakout Sessions

1. Welcome to Your First FSA Training Conference

Session Description: Are you new to the FSA Training Conference? This session will help you navigate the four-day program and determine which sessions will best meet your needs. We will provide an overview of the different categories of conference attendees and services offered at the conference, and we will answer any conference-related questions you may have.

Presenter:

Trevor Summers.....U.S. Department of Education

Day 1, 7:30 a.m. – 8:15 a.m.Sidney Marcus Auditorium

2. Basics of Student Eligibility

Session Description: The administration of the Federal Student Aid (FSA) Programs is an institutional responsibility. One key area where offices outside financial aid are involved is in the accurate determination of student eligibility. This session will discuss requirements determined by the school and by federal systems and database matches.

Presenters:

Aaron WashingtonU.S. Department of Education

Kimberly WellsU.S. Department of Education

Day 1, 10:30 a.m. – 11:45 a.m..... B405

Day 2, 12:00 p.m. – 1:15 p.m.A312

3. Basics of Satisfactory Academic Progress

Session Description: Satisfactory Academic Progress (SAP) is a school-determined criterion for student eligibility for Title IV aid. At least once per year, institutions must assess whether students are making Satisfactory Academic Progress. This session offers instruction on how to evaluate SAP in accordance with applicable laws and regulations. It also will include an explanation of key concepts, such as qualitative and quantitative assessments, pace of completion, and maximum time frame, as well as warning and probation periods, appeals and academic plans. In addition, the session will cover the elements schools are required to include in SAP policy.

Presenters:

David Bartnicki.....U.S. Department of Education

Amy WilsonU.S. Department of Education

Day 1, 12:30 p.m. – 1:45 p.m.A411

Day 2, 10:30 a.m. – 11:45 a.m.....A312

Breakout Sessions

4. Basics of Direct Loans: Credit-Hours and Standard Terms

Session Description: Federal Direct Loans are the most commonly-awarded type of Title IV federal student aid. The rules for awarding Direct Loans are different from other FSA programs and are impacted by the academic calendar at a school. In this session we will discuss the requirements for awarding Direct Loans for programs offered in credit-hours.

Presenter:

Craig RorieU.S. Department of Education

Day 1, 11:00 a.m. – 12:15 p.m.....A314

Day 2, 1:30 p.m. – 2:45 p.m.A312

5. Basics of Direct Loans: Clock-Hours

Session Description: Federal Direct Loans are the most commonly-awarded type of Title IV federal student aid. The rules for awarding Direct Loans are different from other FSA programs and are impacted by the academic calendar at a school. In this session we will discuss the requirements for awarding Direct Loans for programs offered in clock-hours.

Presenter:

Bruce HonerU.S. Department of Education

Day 1, 11:00 a.m. – 12:15 p.m.....A312

Day 2, 12:30 p.m. – 1:45 p.m.A412

6. Basics of Campus-Based Programs

Session Description: This session will provide an overview of the three Campus-Based FSA programs: the Federal Supplemental Educational Opportunity Grant (FSEOG), Federal Work-Study (FWS), and the Perkins Loan. The application process for Campus-Based funding, the transfer of funds between programs, and the required institutional match will be covered. Information regarding the rules for awarding and disbursing these funds, which are unique among the Title IV programs, will be discussed.

Presenters:

Zachary Goodwin.....U.S. Department of Education

Ashley HigginsU.S. Department of Education

Day 1, 2:00 p.m. – 3:15 p.m.A312

Day 2, 11:00 a.m. – 12:15 p.m.....A314

Breakout Sessions

7. Basics of R2T4 Using Credit-Hour Calendar

Session Description: Return of Title IV (R2T4) funds can be a complex process. This session will focus on the R2T4 funds provisions for students enrolled in credit-hour programs.

Presenters:

Dan Klock.....U.S. Department of Education
David MusserU.S. Department of Education

Day 1, 1:30 p.m. – 2:45 p.m. B312
Day 2, 3:00 p.m. – 4:15 p.m. B312

8. Basics of R2T4 Using Clock-Hour Calendar

Session Description: Return of Title IV (R2T4) funds can be a complex process. This session will focus on the R2T4 funds provisions for students enrolled in clock-hour programs.

Presenters:

Dan Klock.....U.S. Department of Education
David MusserU.S. Department of Education

Day 1, 3:00 p.m. – 4:15 p.m. B312
Day 2, 1:30 p.m. – 2:45 p.m. Sidney Marcus Auditorium

9. Basics of Determining Academic Calendars (Standard, Non-Standard, and Non-Term)

Session Description: This session will explain how different types of academic calendars affect the administration of Title IV aid. Guidance will be provided on how to determine whether a program is structured as standard term, non-standard term, or non-term, as well as how each calendar structure determines what Pell formula is required and how academic years are defined for Direct Loans.

Presenters:

Kevin CampbellU.S. Department of Education
Greg MartinU.S. Department of Education

Day 1, 2:00 p.m. – 3:15 p.m. Exhibit Hall A103
Day 2, 1:30 p.m. – 2:45 p.m. B405

Breakout Sessions

10. Calculating Pell Grants: Credit-Hour Programs

Session Description: Learn to calculate Pell Grants for programs offered in credit hours. We will discuss Pell payment schedules, Pell formulas one and three, crossover payment periods, and the effect of the Lifetime Eligibility Used (LEU) calculation on awards.

Presenters:

Greg MartinU.S. Department of Education
Carney McCulloughU.S. Department of Education

Day 2, 10:30 a.m. – 11:45 a.m. B312
Day 3, 11:00 a.m. – 12:15 p.m. Exhibit Hall A103

11. Calculating Pell Grants: Clock-Hour and Non-Term Programs

Session Description: Learn to calculate Pell Grants for programs offered in clock hour and non-term programs. We will discuss Pell payment schedules, Pell formula four, crossover payment periods, and the effect of the Lifetime Eligibility Used (LEU) calculation on awards.

Presenters:

Greg MartinU.S. Department of Education
Carney McCulloughU.S. Department of Education

Day 2, 12:00 p.m. – 1:15 p.m. B312
Day 3, 2:00 p.m. – 3:15 p.m. A412

12. FSA Information Systems – The Big Picture

Session Description: Federal Student Aid hosts a number of information systems, software products, and websites to deliver student aid and manage the delivery process. This session presents a high-level interconnected view of the FSA information technology applications used by schools, students, parents, and servicers throughout the student aid life cycle. Topics include a functional overview of each major FSA system, linkages between FSA systems, self-service features of major systems, and user access requirements. Sources of system documentation and call center support for each major system also will be discussed.

Presenter:

Patrick KennedyU.S. Department of Education

Day 1, 11:00 a.m. – 12:15 p.m. A411
Day 2, 2:00 p.m. – 3:15 p.m. A411

Breakout Sessions

13. R2T4 Funds – Programs of Study Taught in Modules

Session Description: This session will focus on the Return of Title IV (R2T4) funds when a student withdraws from a program that is either taught within modules or has modules in the program. Examples will be discussed for both clock- and credit-hour scenarios.

Presenters:

Dan Klock.....U.S. Department of Education
David MusserU.S. Department of Education

Day 1, 10:30 a.m. – 11:45 a.m..... A412
Day 3, 12:30 p.m. – 1:45 p.m. A412

14. Managing Title IV Funds: Follow the Money

Session Description: This session will provide an overview of the updated funding process in the Common Origination and Disbursement System (COD) for Direct Loans, TEACH Grants, Pell Grants, and Iraq and Afghanistan Service Grants (IASG), as well as for Campus-Based programs in the eCampus-Based system. It also will touch on some of the operational cash management requirements, including the move to all electronic refunds and the updates to the revised Blue Book.

Presenter:

Anthony (Tony) Laing.....U.S. Department of Education

Day 1, 1:30 p.m. – 2:45 p.m. B405
Day 2, 12:30 p.m. – 1:45 p.m. Exhibit Hall A3
Day 3, 11:00 a.m. – 12:15 p.m..... A305
Day 4, 11:00 a.m. – 12:15 p.m..... Exhibit Hall A103

15. Loan Counseling Tools

Session Description: A one-stop shop for all loan counseling needs is available on StudentLoans.gov! There are entrance, exit, and financial awareness counseling web-based interactive modules that offer tips and tools to help students understand their financial aid obligations, manage their finances, and choose the best repayment plan for their circumstances. This session will provide an overview of the counseling tools and of the Loan Estimator tool available on StudentLoans.gov.

Presenter:

Chuck HirmanU.S. Department of Education

Day 1, 3:00 p.m. – 4:15 p.m. A314
Day 2, 12:30 p.m. – 1:45 p.m. A314
Day 3, 12:30 p.m. – 1:45 p.m. A305

Breakout Sessions

16. Common Origination and Disbursement (COD) System Update

Session Description: This session will provide current information about the COD system for the 2014-15 processing cycle, including information about system enhancements implemented as a result of recent legislation and overview of enhancements, and upcoming changes.

Presenter:

Wood MasonU.S. Department of Education

Day 1, 11:00 a.m. – 12:15 p.m.....	Exhibit Hall A103
Day 2, 11:00 a.m. – 12:15 p.m.....	B304
Day 3, 10:30 a.m. – 11:45 a.m.....	B405
Day 4, 12:00 p.m. – 1:15 p.m.	B304

17. Federal Loan Servicing Update

Session Description: Hear how FSA manages change and measures performance in a multi-servicer environment. We will provide updates to many of the servicing issues and challenges that schools and borrowers have faced in the past, as well as discuss key servicing improvements and decisions regarding process standardization.

Presenters:

Cynthia BattleU.S. Department of Education
Sue O’FlahertyU.S. Department of Education

Day 2, 10:30 a.m. – 11:45 a.m.....	B405
Day 3, 2:00 p.m. – 3:15 p.m.	Exhibit Hall A103
Day 4, 12:30 p.m. – 1:45 p.m.	A305



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Breakout Sessions

18. Title IV Reconciliation: Agreement, Accountability, and Action

Session Description: This session will focus on the three A's of reconciliation: Agreement, Accountability, and Action. You will learn the action needed to make your school's internal records (both Financial Aid and Business Office) consistent with FSA systems, as required by regulation. The session is intended for both business and financial aid office personnel and will cover end-of-year processing and closeout for all Title IV aid programs.

Presenter:

Barbara DavisU.S. Department of Education

Day 1, 3:00 p.m. – 4:15 p.m.	B405
Day 2, 2:00 p.m. – 3:15 p.m.	Exhibit Hall A103
Day 3, 1:30 p.m. – 2:45 p.m.	B312
Day 4, 12:30 p.m. – 1:45 p.m.	B312

19. Direct Loan Processing: Making COD Work for You

Session Description: This session will focus on fully using COD to help manage, monitor, and enhance your Direct Loan operations. Strategies and processing considerations are presented to help you get the most out of the COD system. A wide range of practical tips will be presented, including approaches to managing loan origination edits, using COD reports, setting school-specific processing options, and how to get the most value out of COD funding and disbursement information.

Presenter:

Chuck HirmanU.S. Department of Education

Day 1, 10:30 a.m. – 11:45 a.m.	Sidney Marcus Auditorium
Day 2, 2:00 p.m. – 3:15 p.m.	A314
Day 3, 2:00 p.m. – 3:15 p.m.	A314
Day 4, 12:00 p.m. – 1:15 p.m.	A314



To access Wi-Fi in the GWCC, connect to the "FSATC2014" wireless network from your list of available networks.

Please note: Exhibit Hall A3 and A103 do not have Wi-Fi service.

Breakout Sessions

20. PLUS Processing A to Z

Session Description: Do you have questions about Direct PLUS Loan processing? The purpose of this session is to help you originate and disburse PLUS Loans for borrowers successfully and efficiently. Learn who can obtain a PLUS Loan, how the Direct PLUS Loan process differs from the subsidized or unsubsidized loan process, what happens in COD when you originate a Direct PLUS Loan, and how the credit check and/or appeals process can affect you, the borrower, and the borrower's endorser. We also will explain how to find PLUS Loan information related to the borrower in COD.

Presenter:

Wood MasonU.S. Department of Education

Day 1, 3:00 p.m. – 4:15 p.m.	A412
Day 2, 3:30 p.m. – 4:45 p.m.	Sidney Marcus Auditorium
Day 3, 1:30 p.m. – 2:45 p.m.	B405
Day 3, 3:30 p.m. – 4:45 p.m.	A305

21. All About Modules

Session Description: Any course in a program that does not span the entire length of a payment period or period of enrollment is considered to be a module. This session will explain how to administer Title IV aid when your standard term academic calendar contains modules. Modules may be included exclusively or in conjunction with full-term courses, year-round, or only during a summer term. We will discuss all of these scenarios. Note: This session does NOT include a discussion of R2T4 with modules, which is covered in session 13, Return of Title IV Funds – Programs of Study Taught in Modules.

Presenters:

Kevin CampbellU.S. Department of Education
Greg MartinU.S. Department of Education

Day 1, 3:30 p.m. – 4:45 p.m.	Exhibit Hall A103
Day 2, 3:30 p.m. – 4:45 p.m.	A314
Day 3, 3:30 p.m. – 4:45 p.m.	Sidney Marcus Auditorium



SCHOOL SPIRIT DAY!



ON DAY 2, WEDNESDAY, FORGET THE BUSINESS CASUAL ATTIRE AND WEAR CLOTHING THAT REPRESENTS YOUR SCHOOL! GET IN THE SPIRIT!!

Breakout Sessions

22. NSLDS® Update

Session Description: In this session, we will recap the changes National Student Loan Data System (NSLDS) made in 2014 to its websites, reports for schools, and enrollment reporting changes. NSLDS also will inform schools of changes planned for 2015.

Presenters:

Eric HardyU.S. Department of Education
Valerie Sherrer.....U.S. Department of Education

Day 1, 12:30 p.m. – 1:45 p.m.Exhibit Hall A3
Day 2, 1:30 p.m. – 2:45 p.m.B312
Day 3, 10:30 a.m. – 11:45 a.m.....Sidney Marcus Auditorium
Day 4, 11:00 a.m. – 12:15 p.m.....B312

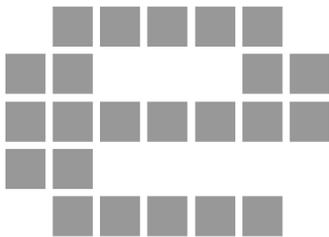
23. NSLDS® 2014 Enrollment Reporting

Session Description: In 2014, many changes were made to enrollment reporting for all schools. This session will review the campus-and program-level reporting now required by NSLDS, including situational examples and guidance on how to prevent common errors. NSLDS will review the 150% Direct Subsidized Loan Limit impacts now tied to enrollment reporting and the impacts to students. NSLDS will highlight 2015 enhancements that will focus on improving completion data for schools in NSLDS.

Presenters:

Randy BowmanU.S. Department of Education
Valerie Sherrer.....U.S. Department of Education

Day 1, 2:00 p.m. – 3:15 p.m.Exhibit Hall A3
Day 2, 3:30 p.m. – 4:45 p.m. Exhibit Hall A103
Day 3, 12:30 p.m. – 1:45 p.m.A314
Day 4, 12:30 p.m. – 1:45 p.m. Exhibit Hall A103



Need a question answered during the conference? Simply e-mail or text your questions to: conferencequestions@ed.gov

Breakout Sessions

24. School Tools for Aversion and Default Management

Session Description: The prevention and management of student loan default is a school-wide effort. In this session, we will explain why schools need a comprehensive default prevention plan. Staff will suggest strategies and describe tools that schools can use to identify defaulters and work collaboratively with federal loan servicers to reduce institutional cohort default rates.

Presenters:

David Hammond.....U.S. Department of Education
Patrick KennedyU.S. Department of Education

Day 1, 2:00 p.m. – 3:15 p.m.	A411
Day 2, 3:30 p.m. – 4:45 p.m.	A411
Day 3, 1:30 p.m. – 2:45 p.m.	A411
Day 4, 11:00 a.m. – 12:15 p.m.....	A412

25. Understanding and Managing the CDR Challenge and Appeal Process

Session Description: This session explores the Cohort Default Rate (CDR) challenge, adjustment, and appeal process. Presenters also will discuss and provide specific examples of special circumstances that may impact the CDR calculation. Participants will learn how to interpret and leverage the Loan Record Detail Report (LRDR) and critical aspects of NSLDS reporting during the challenge and appeal process. Participants also will receive important tips on how to successfully submit a challenge or appeal and will have an opportunity to ask questions regarding CDR management.

Presenters:

Donna BellflowerU.S. Department of Education
Franka Dennis.....U.S. Department of Education

Day 1, 11:00 a.m. – 12:15 p.m.....	B304
Day 2, 12:00 p.m. – 1:15 p.m.	B405
Day 3, 1:30 p.m. – 2:45 p.m.	A312
Day 4, 10:30 a.m. – 11:45 a.m.....	A314

Breakout Sessions

26. FSA Assessments: A Tool to Enhance Compliance

Session Description: This session will show schools how to use the web-based FSA Assessment tool to identify a compliance issue, develop a plan to fix the issue, monitor implementation of the plan, and ultimately, be better prepared for audits and program reviews. We will walk through the process using the assessments and identified compliance issues related to verification, conflicting data, Return of Title IV funds, and institutional eligibility.

Presenters:

Michael Cagle.....U.S. Department of Education
 Holly Langer-Evans.....U.S. Department of Education

Day 1, 2:00 p.m. – 3:15 p.m. B304
 Day 2, 11:00 a.m. – 12:15 p.m..... A411

27. 150% – A Life Cycle View

Session Description: This session presents an integrated systems life cycle overview of 150% processing. Three major FSA systems are used to implement Subsidized Usage Limit Applies (SULA) requirements – COD, NSLDS, and CPS. While each system has a unique role in receiving, evaluating, monitoring, storing, and reporting SULA data, all of the systems are linked and are mutually dependent. The session will focus on the beginning-to-end flow and use of SULA-related data between schools, FSA systems, and FSA loan servicers.

Presenters:

Eric HardyU.S. Department of Education
 Patrick KennedyU.S. Department of Education

Day 2, 11:00 a.m. – 12:15 p.m..... Exhibit Hall A3
 Day 3, 12:00 p.m. – 1:15 p.m. Sidney Marcus Auditorium
 Day 4, 8:30 a.m. – 10:15 a.m. B304



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[HTTP://FSACONFERENCES.ED.GOV/MOBILE](http://fsaconferences.ed.gov/mobile)
 Type in the URL or use a scanner app to scan the QR code with your phone.



Breakout Sessions

28. Income-Driven Repayment Plans and Public Service Loan Forgiveness

Session Description: Income-driven repayment plans can provide critical relief for federal student loan borrowers who owe more in federal student loans than they earn annually and for those who work in public service. This session will provide an overview of FSA's income-driven repayment plans, including borrower eligibility criteria and loan forgiveness provisions. We will also explain the relationship between income-driven repayment plans and Public Service Loan Forgiveness.

Presenters:

Nathan Arnold.....U.S. Department of Education
Ian Foss.....U.S. Department of Education

Day 1, 12:00 p.m. – 1:15 p.m.Sidney Marcus Auditorium
Day 2, 2:00 p.m. – 3:15 p.m. B304
Day 3, 2:00 p.m. – 3:15 p.m. B304
Day 4, 2:00 p.m. – 3:15 p.m. Exhibit Hall A103

29. Open Forum

Session Description: This question and answer session will give financial aid administrators an opportunity to ask questions of and offer comments and suggestions to Education Department staff.

Presenters:

Jeff Appel.....U.S. Department of Education
Jeff Baker.....U.S. Department of Education
Bill Leith.....U.S. Department of Education
Lynn Mahaffie.....U.S. Department of Education
Carney McCullough.....U.S. Department of Education
Robin Minor.....U.S. Department of Education

Day 1, 3:30 p.m. – 4:45 p.m.Exhibit Hall A3
Day 2, 3:30 p.m. – 4:45 p.m.Exhibit Hall A3
Day 3, 3:30 p.m. – 4:45 p.m.Exhibit Hall A3

Breakout Sessions

30. Gainful Employment Disclosures

Session Description: This session will provide information on the Gainful Employment disclosure requirements currently in effect, as well as an overview of what will be required in the future based on new regulations published before November 1, 2014.

Presenters:

Cynthia HammondU.S. Department of Education
Greg MartinU.S. Department of Education

Day 1, 11:00 a.m. – 12:15 p.m. Exhibit Hall A3
Day 3, 12:30 p.m. – 1:45 p.m. Exhibit Hall A3
Day 4, 10:30 a.m. – 11:45 a.m. Sidney Marcus Auditorium
Day 4, 2:00 p.m. – 3:15 p.m. Sidney Marcus Auditorium

31. Consumer Disclosure Requirements and Tools

Session Description: This session will focus on the consumer disclosure requirements that have generated the most attention and questions over the last several years, such as the net price calculator and textbook disclosures, as well as a subset of disclosures that commonly are cited in program reviews. In addition to reviewing the requirements, Department officials will discuss the tools and resources that are available to help institutions comply with consumer information provisions.

Presenter:

Ashley HigginsU.S. Department of Education

Day 1, 10:30 a.m. – 11:45 a.m. B312
Day 2, 3:00 p.m. – 4:15 p.m. A312
Day 3, 2:00 p.m. – 3:15 p.m. A305

32. Complying with the Clery Act: Practical Advice for Financial Aid Professionals

Session Description: Is your school ready for the new campus safety and crime prevention rules? This session will provide a clear explanation of the crime awareness and drug and alcohol abuse prevention requirements that apply to all schools that participate in FSA programs, including new provisions added under the Violence Against Women Reauthorization Act. Learn how to avoid common mistakes and steps you can take to improve compliance at your school.

Presenter:

James MooreU.S. Department of Education

Day 1, 12:00 p.m. – 1:15 p.m. B312
Day 2, 11:00 a.m. – 12:15 p.m. A412
Day 3, 3:00 p.m. – 4:15 p.m. A312
Day 4, 10:30 a.m. – 11:45 a.m. B405

Breakout Sessions

33. Program Review Essentials & Top 10 Compliance Findings

Session Description: Would you like to learn about the program review process and the most common compliance findings? We will conduct a walk-through of the program review process, highlighting the areas with the current “Top 10 Program Review and Audit Findings.” Learn what you can do to improve your school’s program administration and to remain in compliance with Title IV regulations and statutes.

Presenters:

Effie BarnettU.S. Department of Education
Cassandra WeemsU.S. Department of Education

Day 1, 3:30 p.m. – 4:45 p.m.Sidney Marcus Auditorium
Day 2, 12:00 p.m. – 1:15 p.m.Sidney Marcus Auditorium
Day 3, 3:00 p.m. – 4:15 p.m. B405
Day 4, 10:30 a.m. – 11:45 a.m.....A411

34. How FAAs Report Changes Impacting Institutional Eligibility

Session Description: The Eligibility and Certification Approval Report (ECAR) displays institutional information upon which Title IV eligibility is based. This session will cover changes that would impact an institution’s eligibility for Title IV, particularly the addition of new locations and educational programs. Presenters will explain when and how schools should report such changes to maintain their eligibility.

Presenters:

Susan BowderU.S. Department of Education
Laura Hall.....U.S. Department of Education

Day 1, 12:30 p.m. – 1:45 p.m. B304
Day 3, 3:00 p.m. – 4:15 p.m. B312
Day 4, 11:00 a.m. – 12:15 p.m.....A305

35. Plug & Play: FSA’s Easy-to-Use Resources to Effectively Engage Students & Families

Session Description: This session will showcase the customizable plug-and-play resources available on StudentAid.gov, FSA’s Financial Aid Toolkit, and social media that help simplify the financial aid process and engage students in a meaningful way. We will show you examples of how schools easily and effectively are leveraging FSA print and online content to reach students, parents, and borrowers.

Presenters:

Cindy Forbes CameronU.S. Department of Education
Nicole CallahanU.S. Department of Education
Sarah MusgraveMarshall University

Day 1, 3:30 p.m. – 4:45 p.m. B304
Day 3, 11:00 a.m. – 12:15 p.m.....A411
Day 4, 1:30 p.m. – 2:45 p.m. B304

Breakout Sessions

36. Creating a Successful Student Loan Experience

Session Description: What can colleges do to improve the chances that student borrowers will have a successful student loan experience? We will discuss how to make successful student loan repayment everybody's business by identifying and monitoring early indicators of repayment issues, addressing potentially risky school business practices, and understanding the characteristics of borrowers who have defaulted on student loans and those who are successfully managing their loans. We also will share feedback FSA has received from its borrower outreach campaigns.

Presenters:

Larry EadieU.S. Department of Education
David Hammond.....U.S. Department of Education
ET Winzer.....U.S. Department of Education

Day 1, 12:00 p.m. – 1:15 p.m. A412
Day 2, 12:30 p.m. – 1:45 p.m. Exhibit Hall A103
Day 3, 3:00 p.m. – 4:15 p.m. A411

37. Financial Literary Resources and Updates: What Student Borrowers Need to Know

Session Description: College is a period of time when many critical financial decisions are made. Because these decisions can have a lifelong impact, students need help making the best choices. During this session, we will share ideas on how to promote financial literacy awareness at your school and suggest new resources and ideas to support such efforts. Data from borrower surveys will illustrate what information students want to know.

Presenters:

Elizabeth Coogan.....U.S. Department of Education
Jessica Barrett SimpsonU.S. Department of Education

Day 1, 12:00 p.m. – 1:15 p.m. B405
Day 2, 3:00 p.m. – 4:15 p.m. A412
Day 3, 11:00 a.m. – 12:15 p.m..... A412



ON DAY 2, WEDNESDAY, FORGET THE BUSINESS CASUAL ATTIRE AND WEAR CLOTHING THAT REPRESENTS YOUR SCHOOL! GET IN THE SPIRIT!!

Breakout Sessions

38. Understanding Federal Aid Policy and Practice for Unaccompanied Homeless Youth

Session Description: Unaccompanied homeless youth face the challenges of higher education on their own and without basic needs, such as food and housing. Many also struggle with histories of abuse or neglect and deep poverty. This session will explore the unique needs of this population and how to implement financial aid policies and practices on their behalf. It also will provide information about the education and human service professionals with whom financial aid administrators can collaborate to help these students navigate the postsecondary education system.

Presenters:

Aaron WashingtonU.S. Department of Education
Cyekeia Lee National Association for the Education of Homeless Children and Youth
Barbara Duffield ... National Association for the Education of Homeless Children and Youth

Day 1, 12:30 p.m. – 1:45 p.m. Exhibit Hall A103
Day 2, 3:00 p.m. – 4:15 p.m. B405
Day 3, 12:30 p.m. – 1:45 p.m. B304

39. Demonstrating Expected Family Contribution (EFC) Hand-Calculations

Session Description: Have you ever wondered how the data elements reported on the FAFSA are used to calculate the EFC? Bring paper, pencil, and a calculator to this session to compute a sample EFC. Information about eligibility for the simplified needs test, the automatic zero EFC, and the impact to the EFC calculation also will be discussed.

Presenters:

Rachel CoghlanU.S. Department of Education
Misty ParkinsonU.S. Department of Education

Day 1, 3:30 p.m. – 4:45 p.m. A411
Day 3, 12:00 p.m. – 1:15 p.m. A312
Day 4, 1:30 p.m. – 2:45 p.m. B405

Breakout Sessions

40. Computers, Privacy, and Data Protection

Session Description: Over seven months this year, Russian hackers stole more than 1.2 billion username and password combinations in a series of internet heists affecting more than 420,000 websites. In the first six months of this year, eight major data loss incidents occurred at postsecondary educational institutions, potentially compromising the personal data of parents, students, faculty, and alumni. Everyone has data that could be the target of the next data breach. Are you protected? This session will define a data breach involving Personally Identifiable Information (PII) and the sensitivities a breach presents. We will also discuss how to identify possible mitigation strategies to avoid a data breach and the steps schools should take if a data breach occurs.

Presenter:

Ross HughesU.S. Department of Education

Day 1, 12:30 p.m. – 1:45 p.m. A314
Day 3, 10:30 a.m. – 11:45 a.m. A312
Day 3, 3:30 p.m. – 4:45 p.m. A412

41. Experimental Sites **By Invitation Only**

Session Description: This session will provide information about the four new experiments announced in the Federal Register on July 31, 2014. We will provide an update on implementation, review the requirements for each experiment, share information on reporting and evaluation, and discuss schools’ implementation plans. Limited to schools that have been notified of their selection as participants in at least one of the new experiments.

Presenters:

Jeff BakerU.S. Department of Education
Warren FarrU.S. Department of Education
David MusserU.S. Department of Education

Day 3, 11:00 a.m. – 12:15 p.m. A314

42. State Authorization Requirements

Session Description: This session will cover the state authorization requirements with which an institution must comply to be eligible for Title IV funding. Both policy and operational considerations will be addressed.

Presenters:

Michelle JohnsonU.S. Department of Education
Sophia McArdleU.S. Department of Education

Day 1, 3:30 p.m. – 4:45 p.m. A312
Day 2, 11:00 a.m. – 12:15 p.m. Exhibit Hall A103
Day 3, 12:00 p.m. – 1:15 p.m. B312

Breakout Sessions

43. What You Need to Know About Education Tax Benefits

Session Description: Learn how tax credits and deductions can help students and parents save money on the cost of higher education. Specific topics will include the American Opportunity Tax Credit, the tax treatment of Pell grants and scholarships, and Form 1098-T.

Presenter:

Kelsey Merrick.....National Economic Counsel

Day 3, 10:30 a.m. – 11:45 a.m.....B312

Day 3, 1:30 p.m. – 2:45 p.m.Sidney Marcus Auditorium

44. Direct Loan Consolidation Update

Session Description: Direct Consolidation Loans allow borrowers to combine two or more of their federal education loans into a new loan, which offers several advantages. But are consolidations right for all borrowers? What criteria should a borrower consider before applying for a consolidation loan? This session is an overview of the Direct Consolidation Loan process and will include a detailed walk-through of the enhanced application process on StudentLoans.gov. We also will discuss borrower eligibility criteria and what a borrower should consider before applying for a consolidation loan.

Presenter:

Cynthia BattleU.S. Department of Education

Day 1, 1:30 p.m. – 2:45 p.m.Sidney Marcus Auditorium

Day 2, 12:30 p.m. – 1:45 p.m.B304

Day 3, 12:30 p.m. – 1:45 p.m. Exhibit Hall A103

Day 4, 2:00 p.m. – 3:15 p.m.A305

45. FISAP/Campus-Based Update

Session Description: This session will focus on common misconceptions and errors in completing the FISAP. We will cover frequently asked questions about Campus-Based Programs, Tentative and Final Awards, Supplemental Funding, the Underuse Waiver process, the Community Service Waiver process, and the Title III/V Waiver process.

Presenters:

Tamy Garofano.....U.S. Department of Education

Pat StephensonU.S. Department of Education

Day 1, 1:30 p.m. – 2:45 p.m.A412

Day 2, 12:30 p.m. – 1:45 p.m.A411

Day 3, 12:00 p.m. – 1:15 p.m.B405

Day 4, 1:30 p.m. – 2:45 p.m.A411

Breakout Sessions

46. Hands-On FSA Assessments on the Web

Session Description: In this hands-on session, participants will complete guided activities to learn how to use the FSA Assessments tool to enhance program compliance.

Presenter:

Byron ScottU.S. Department of Education

Day 1, 12:00 p.m. – 1:15 p.m. B401

Day 2, 1:30 p.m. – 2:45 p.m. B401

Day 3, 10:30 a.m. – 11:45 a.m. B401

47. Hands-On NSLDS®

Session Description: This session is an introduction to the basic functionality of the NSLDS Professional Access website and will provide an overview of the website’s features, including loan and grant history, enrollment reporting, transfer monitoring, and reports.

Presenters:

Erik MelisU.S. Department of Education

Randy BowmanU.S. Department of Education

Day 1, 10:30 a.m. – 11:45 a.m. B401

Day 2, 12:00 p.m. – 1:15 p.m. B401

Day 3, 3:00 p.m. – 4:15 p.m. B401

Day 4, 11:00 a.m. – 12:15 p.m. B401

48. Hands-On COD

Session Description: This session will offer hands-on experience resolving some of the top school processing issues and will introduce you to several new COD enhancements for the 2014-15 award year. Bring your FSA user ID, password, and token, and we will practice using your school information. Note: To maintain privacy of student information, if you share a computer with a session participant that is not from your school, you will be using the COD CBT to practice instead of working with your school data.

Presenters:

Barbara DavisU.S. Department of Education

Wood MasonU.S. Department of Education

Day 1, 1:30 p.m. – 2:45 p.m. B401

Day 2, 10:30 a.m. – 11:45 a.m. B401

Day 3, 12:00 p.m. – 1:15 p.m. B401

Day 4, 8:30 a.m. – 10:15 a.m. B401

Breakout Sessions

49. What You Need to Know about the IRS Tax Return Transcript Process

Session Description: The IRS is continuing to enhance the process for requesting a tax return transcript, which can be used in the federal student aid verification process. Learn more about the IRS Data Retrieval Tool, "Get Transcript Online," the IRS2GO mobile app, the use of third parties to obtain tax transcripts, and the transcript request process for victims of IRS identity theft.

Presenter:

Tracey Martin Internal Revenue Service

Day 2, 3:30 p.m. – 4:45 p.m. B304

Day 4, 12:30 p.m. – 1:45 p.m. A412

50. Orientation to the FSA Training Conference and Foreign Schools Staff

Session Description: Members of the Department of Education will open the 2014 FSA Training Conference Foreign Schools track by offering session recommendations and identifying the Resource Center information stations that attendees from foreign schools can utilize throughout the conference. Also, Foreign Schools Program Compliance Office representatives will provide an overview of their office functions.

Presenters:

Marcia Fediw U.S. Department of Education

Pam Gilligan U.S. Department of Education

Patrick Kennedy U.S. Department of Education

Day 1, 7:30 a.m. – 8:15 a.m. A305

51. Foreign Schools: Awarding Loans

Session Description: This session will cover the key concepts involved in determining Cost of Attendance (COA), determining Estimated Financial Assistance (EFA), and awarding Direct Loans. Information on calculating loan amounts for student and parent borrowers will be covered.

Presenter:

Nautochia Webb U.S. Department of Education

Day 1, 10:30 a.m. – 11:45 a.m. A305

Breakout Sessions

52. Foreign Schools: Program Integrity

Session Description: This session will cover various topics to assist international schools with successfully understanding and meeting compliance requirements. Topics will include compliance audit procedures, types of letters of credit, circumstances under which a school would need to post a letter of credit with the U.S. Department of Education, how to resolve Institutional Student Information Records (ISIR), and returning funds through G5 for International schools that do not have a U.S. bank account. Beginning January 1, 2015, funds may not be returned via paper checks.

Presenters:

Marcia Fediw.....U.S. Department of Education
Mike SteinU.S. Department of Education
Trevor Summers.....U.S. Department of Education

Day 1, 3:00 p.m. – 4:15 p.m.A305

53. Foreign Schools: Reconciliation

Session Description: All institutions that participate in Direct Loans are required to complete reconciliation on a monthly basis. This process ensures accurate accounting of Direct Loan funds between institutions and the U.S. Department of Education’s Common Origination and Disbursement (COD) System. The process of reconciliation will be discussed from the perspective of the needed school procedures and ensuring accurate electronic records between the school and COD.

Presenter:

David BartlettU.S. Department of Education

Day 2, 10:30 a.m. – 11:45 a.m.....A305

54. Foreign Schools: Direct Loans and the COD System

Session Description: The Common Origination and Disbursement (COD) System is integral to processing Direct Loan awards for U.S. students. This session will highlight originating Direct Loan awards with the Direct Loan Origination Tool and online via the COD Reporting website, tracking accepted and rejected data via the COD batch screens, and reconciliation tips using COD Reporting Website financial screens and COD-generated reports.

Presenter:

Wood MasonU.S. Department of Education

Day 2, 12:30 p.m. – 1:45 p.m.A305

Breakout Sessions

55. Foreign Schools: Medical, Veterinary, & Nursing Programs Update

Session Description: This session will offer a review of various topics pertinent to the administration of foreign medical, veterinary, and nursing programs. Topics will include guidance for obtaining U.S. Medical Licensing Examination data from the Education Commission for Foreign Medical Graduates, submitting student level participation data and consumer information, constructing proper clinical agreements, and new veterinary eligibility requirements/deadlines.

Presenters:

Barbara HemeltU.S. Department of Education
Mike SteinU.S. Department of Education

Day 2, 3:00 p.m. – 4:15 p.m.A305

56. Foreign Schools Update and Q&A

Session Description: This session will provide an opportunity for foreign school participants to ask questions of Education Department policy and operations staff.

Presenters:

Jeff BakerU.S. Department of Education
Barbara HemeltU.S. Department of Education
Greg MartinU.S. Department of Education
Lynn MahaffieU.S. Department of Education
Mike SteinU.S. Department of Education

Day 2, 5:00 p.m. – 6:00 p.m.A305

57. Introducing the FSA ID - The FSA PIN Replacement

Session Description: Protecting personal information for students, parents, and borrowers begins when they first log into any FSA website. Learn about the new FSA ID that will replace the current FSA PIN in Spring 2015 for logging into FSA customer-facing systems. This session will include a demonstration of the new functionality for creating and managing an FSA ID, as well as demonstrations of how to log into FAFSA, Studentloans.gov, and NSLDS.

Presenter:

Catherine MetcalfU.S. Department of Education

Day 1, 12:30 p.m. – 1:45 p.m.A312

Day 3, 10:30 a.m. – 11:45 a.m.B304

Day 4, 12:00 p.m. – 1:15 p.m.Sidney Marcus Auditorium

Breakout Sessions

58. Gainful Employment Reporting to NSLDS®

Session Description: The 2014 Gainful Employment regulations include new reporting requirements for schools. This session will review the new requirements and will offer an opportunity for attendees to ask questions regarding this recently published regulation.

Presenters:

Cynthia HammondU.S. Department of Education
Erik MelisU.S. Department of Education

Day 2, 10:30 a.m. – 11:45 a.m.....Sidney Marcus Auditorium
Day 3, 11:00 a.m. – 12:15 p.m.....Exhibit Hall A3
Day 3, 2:00 p.m. - 3:15 p.m.....Exhibit Hall A3

	Charging Station Exhibit Hall A2 has outlets available for recharging mobile devices.
Neither the Department of Education nor the GWCC is responsible for theft or damage to any personal property.	



Access the conference agenda and session presentations on your mobile device at:
[HTTP://FSACONFERENCES.ED.GOV/MOBILE](http://fsaconferences.ed.gov/mobile)
Type in the URL or use a scanner app to scan the QR code with your phone.



Birds of a Feather Networking Sessions

BOF1. Minority-Serving Institutions

Session Description: In this session, financial aid stakeholders at Historically Black Colleges and Universities (HBCUs), Tribally-Controlled Colleges and Universities, and Hispanic-Serving Institutions will meet with FSA’s Minority-Serving and Under-Resourced Schools Division (MSURSD) staff. Participants will discuss best practices, current challenges and opportunities, and provide feedback on and suggestions for future MSURSD initiatives.

Presenters:

Jeff BakerU.S. Department of Education
Marcia BoydU.S. Department of Education
Raul GalvanU.S. Department of Education
John GrittsU.S. Department of Education
Alicia HarrisU.S. Department of Education
Sophia McArdleU.S. Department of Education

Day 1, 5:00 p.m. – 6:00 p.m. B304

BOF2. Community Colleges

Session Description: In this session, community college financial aid professionals will meet to discuss best practices, current challenges, and opportunities.

Presenters:

Marcia BoydU.S. Department of Education
Raul GalvanU.S. Department of Education
John GrittsU.S. Department of Education
Alicia HarrisU.S. Department of Education
Carney McCulloughU.S. Department of Education
ET WinzerU.S. Department of Education

Day 2, 5:00 p.m. – 6:00 p.m. A312

BOF3. Graduate and Professional Schools

Session Description: In this session, financial aid professionals from graduate institutions will meet with FSA staff to discuss best practices, current challenges, and opportunities.

Presenters:

Nathan ArnoldU.S. Department of Education
Cynthia BattleU.S. Department of Education
Marcia BoydU.S. Department of Education
Sarah HeuermanU.S. Department of Education
Sophia McArdleU.S. Department of Education
ET WinzerU.S. Department of Education

Day 3, 5:00 p.m. – 6:00 p.m. A312

Birds of a Feather Networking Sessions

BOF4. Bursars and Business Officers

Session Description: In this session, bursars and other school staff will meet to discuss issues important to their business offices, including the cash management rules and Title IV Financial Responsibility Standards.

Presenters:

Nathan Arnold.....U.S. Department of Education
Anne Gross..... National Association of College and University Business Officers
Anthony (Tony) Laing.....U.S. Department of Education

Day 2, 5:00 p.m. – 6:00 p.m.A411

BOF5. Experimental Sites – Ongoing Federal Pell Grant Program Experiments

Session Description: This session will provide updates on the implementation of the two current Pell Grant experiments. Participating schools will share their experiences and feedback about what worked, what did not work, and how FSA can assist going forward. Limited to schools participating in the Pell Grant experiments.

Presenters:

Michael Cagle.....U.S. Department of Education
Holly Langer-Evans.....U.S. Department of Education

Day 1, 5:00 p.m. – 6:00 p.m.A312

BOF6 Experimental Sites – Ongoing Direct Loan Experiments

Session Description: This session will provide updates on the implementation of current Direct Loan experiments, the results of 2012-13 reporting, and reporting templates for 2013-14. Schools will share their experiences and feedback about what worked, what did not work, and how FSA can assist going forward. Limited to schools participating in the Direct Loan experiments.

Presenters:

Anne Tuccillo.....U.S. Department of Education
Warren FarrU.S. Department of Education
Carney McCullough.....U.S. Department of Education

Day 3, 5:00 p.m. – 6:00 p.m.A412

BOF7. For-Profit Institutions

Session Description: This session will provide for-profit financial aid professionals an opportunity to meet collectively to discuss best practices, current challenges, and opportunities.

Presenters:

Jeff Baker.....U.S. Department of Education
Michael FrolaU.S. Department of Education

Day 3, 5:00 p.m. – 6:00 p.m.A314

Resource Center

The Resource Center is located on the third level of Building A. Education staff are available to answer questions, provide assistance, take suggestions, and provide one-on-one assistance and training for a multitude of products and services. A detailed description of services available is listed on the following pages.

Resource Center Hours Building A, Level 3, Open Foyer

Monday, December 1	<i>Closed</i>
Tuesday, December 2	10:30 a.m. to 6:00 p.m.
Wednesday, December 3	10:30 a.m. to 6:00 p.m.
Thursday, December 4	10:30 a.m. to 6:00 p.m.
Friday, December 5	10:30 a.m. to 3:15 p.m.

Ask-a-Fed

FSA staff will be available to answer questions regarding general Title IV topics such as student eligibility, disbursement, cash management, basic program eligibility, and training opportunities.

If you have questions about how to use or report to an ED system, please visit the appropriate Resource Center table.

Ask-a-Fed for Foreign Schools

Staff will answer questions from foreign schools regarding general Title IV topics.

eCampus-Based (eCB) Programs

eCB experts will be available to answer questions related to eCB Programs, such as FISAP submissions, the eCB system, deadlines, and requirements.

Electronic Application for Approval to Participate in the Federal Student Financial Aid Programs (E-App) and School Eligibility

Institutions use the E-App to apply for initial participation, recertification, approval after a change in ownership, expansion of institutional eligibility, as well as to update the institution's current information; expansions include adding new programs or new locations, and updates include changes to the name, address, or officials of the institution. Staff will be available to answer questions regarding the E-App. You also can report your institution's emergency contact information at this table. Stop by and let us check to confirm that your school information is current, and, if needed, assist in preparing your application.

Common Origination and Disbursement (COD) System

COD staff will be available to address institutions' Federal Loan and Grant processing and reconciliation questions and concerns.

Resource Center

National Student Loan Data System (NSLDS)

Department of Education staff will show you how to use the NSLDS website to access valuable student financial aid information. Experts will be available to offer one-on-one assistance with questions about NSLDS 150% loan eligibility data and the latest enrollment reporting and gainful employment enhancements.

Federal Loan Servicers

Representatives from our federal loan servicing team will be available to answer your questions.

Challenge and Appeal Cohort Default Rates

Staff can answer your questions about the process and timeframes for challenging and appealing of your cohort default rates.

Default Management Plans

Default prevention representatives will offer individualized assistance and will answer questions about default plan development and strategies. If your institution has a default plan, please bring it to this table; a representative will be available to review the plan with you.

ISIR Analysis Tool, Experimental Sites Initiative Data Collection Instrument, and FSA Assessments

Federal Student Aid staff will demonstrate the three applications and answer questions about them.

Student Aid Internet Gateway (SAIG) Enrollment, EDE Express, & FAA Access to CPS Online

Student Aid Internet Gateway (CPS/SAIG Technical Support) enrollment specialists will be available to assist with your questions about SAIG Enrollment. If you have questions about your current enrollment status, how to modify or add new services, or how to perform yearly active confirmation, please visit this table. We also will demonstrate the EDE suite of software products, a free suite of financial aid data management software provided by FSA, as well as our Central Processing System (CPS) Web products.

Food & Beverage Options

The GWCC Food Court is located in Exhibit Hall A2, and concessions are sold throughout the GWCC. Other dining options include the CNN Center Food Court and area restaurants.

GWCC Food Court

Exhibit Hall A2, Building A, Level 1

Vendors: Asia, Baja Fresh, Burger Burger, Cappuccino Express #1, Chick-fil-A, Jim N’Nicks, Papa John’s, Pita Hut, Pizzan, Nathans, and Snack Attack.

Hours of Operation:

Tuesday, December 2 10:00 a.m. – 5:00 p.m.
 Wednesday, December 3 10:00 a.m. – 5:00 p.m.
 Thursday, December 4 10:00 a.m. – 5:00 p.m.
 Friday, December 5 10:00 a.m. – 2:00 p.m.

For your convenience, Cappuccino Express #1 opens at 7:00 a.m. and Burger Burger opens at 8:00 a.m.

Other Vendors	Locations	Hours of Operation	
Outtakes A	Building A, Level 4	Tuesday - Thursday: Friday:	7:00 a.m. – 5:00 p.m. 7:00 a.m. – 2:00 p.m.
Outtakes B	Building B, Level 4	Tuesday - Thursday: Friday:	7:00 a.m. – 5:00 p.m. 7:00 a.m. – 2:00 p.m.
Cappuccino Express #2	Building A, Level 3	Tuesday - Thursday:	7:00 a.m. – 3:00 p.m.
Cappuccino Express #3	Between Bldgs. A & B	Tuesday - Thursday:	7:00 a.m. – 3:00 p.m.
Terraces	Building B, Lobby	Tuesday - Thursday:	11:00 a.m. - 3:00 p.m.
Vending Machines	Located throughout	Tuesday - Friday:	24 hours

CNN Center Food Court

The CNN Center Food Court offers everything from fast food to affordable-upscale. It is located on Andrew Young International Blvd., across the street from GWCC Building A.

Arby’s Daily: 7:00 a.m.-8:00 p.m.
 Chick-fil-A Monday-Saturday: 7:30 a.m.-8:00 p.m.; *Closed Sunday*
 China Breeze Monday-Saturday: 10:00 a.m.-8:00 p.m.; Sunday: 10:00 a.m.-5:00 p.m.
 Dunkin Donuts Monday-Saturday: 5:30 a.m.-8:00 p.m.; Sunday: 8:00 a.m.-8:00 p.m.
 Fuji Express Monday-Saturday: 10:30 a.m.-7:30 p.m.; Sunday: 10:30 a.m.-3:00 p.m.
 Gorin’s Café Monday-Saturday: 6:00 a.m.-10:00 p.m.; Sunday: 8:00 a.m.-8:00 p.m.
 Gorin’s Ice Cream Monday-Saturday: 6:00 a.m.-9:00 p.m.; Sunday: 8:00 a.m.-8:00 p.m.
 Great Wraps Monday-Saturday: 6:00 a.m.-9:00 p.m.; Sunday: 8:00 a.m.-8:00 p.m.
 Moe’s Southwest Grill Monday-Saturday: 11:00 a.m.-8:00 p.m.; *Closed Sunday*
 Roman Delight Pizza Monday-Saturday: 9:00 a.m.-9:00 p.m.; Sunday: 9:00 a.m.-8:00 p.m.
 Salad Sensations Daily: 9:00 a.m.-8:00 p.m.
 Starbucks Monday-Saturday: 6:00 a.m.-9:00 p.m.; Sunday: 8:00 a.m.-8:00 p.m.
 Taco Bell Daily: 10:00 a.m.-8:00 p.m.
 TJ’s Sandwiches Monday-Saturday: 6:00 a.m.-9:00 p.m.; Sunday: 8:00 a.m.-8:00 p.m.
 Wendy’s Monday-Saturday: 6:30 a.m.-10:00 p.m.; Sunday: 8:00 a.m.-8:00 p.m.

Area Restaurants

Downtown Atlanta Dining Guide

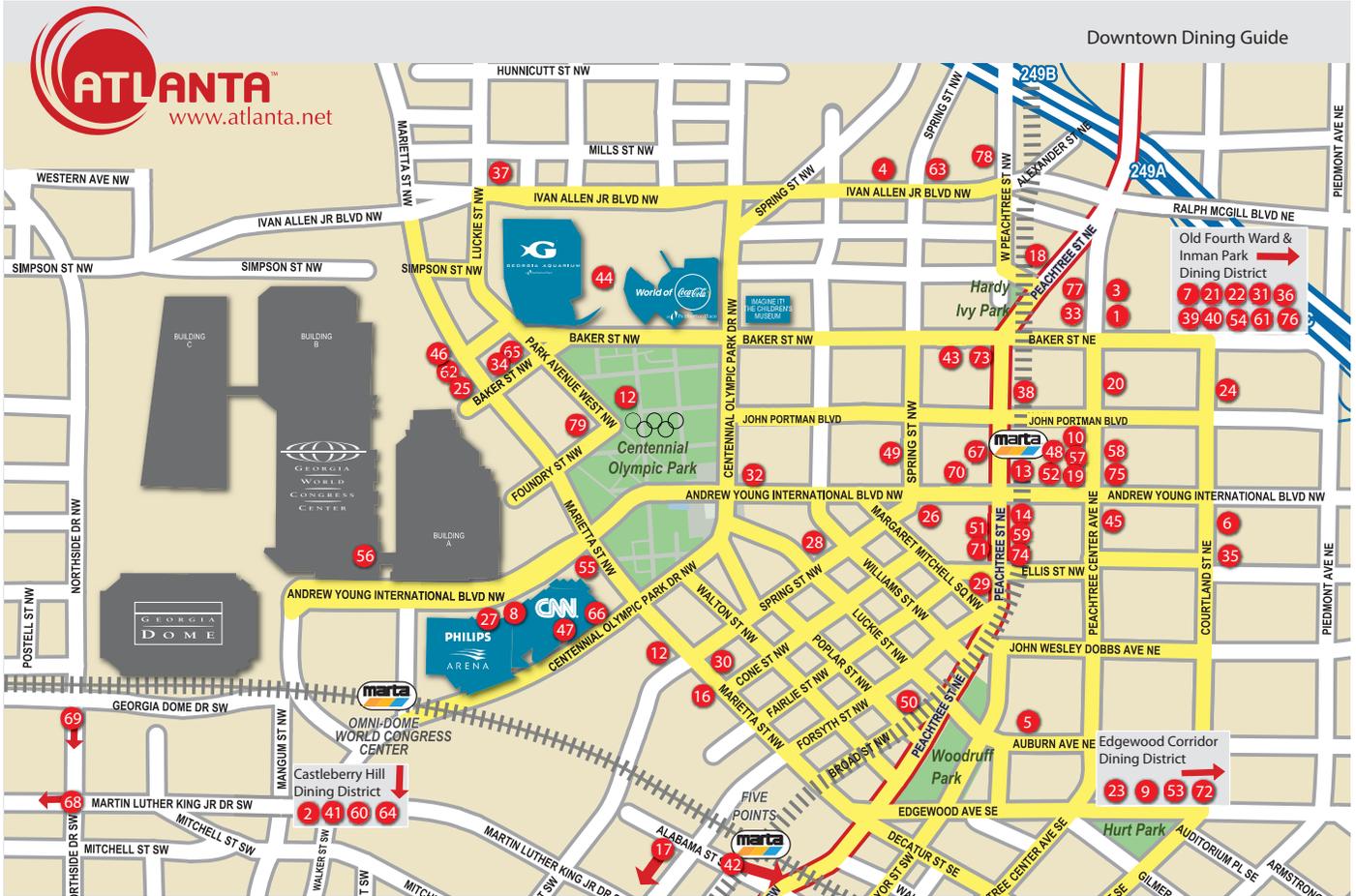
Restaurants	Number on Map	Phone Number
Asian		
Pacific Rim Bistro \$\$	1	404.893.0018
American/New American		
255 Tapas Lounge \$	2	404.522.2612
Big Kahuna \$	3	404.644.0909
BLT Steak (W Hotel Downtown) \$\$\$	4	404.577.7601
Carnegie's Restaurant \$	5	404.588.0332
Collage (Sheraton Hotel) \$	6	404.659.6500
Copenhill Café (The Carter Center) \$	7	404.420.5136
Dantanna's \$\$	8	404.522.8873
Drafting Table, The \$	9	404.343.2821
Fandangles Restaurant & Martini Bar (Sheraton) \$\$	10	404.659.6500
Gibney's \$	11	404.688.0928
Glenn's Kitchen (The Glenn Hotel) \$\$	12	404.469.0700
Googie Burger \$	13	404.223.5664
Hard Rock Café \$	14	404.688.7625
Hooters \$	15	404.522.9464
Hudson Grille \$	16	404.221.0102
Johnny Rockets \$	17	404.525.7117
Max Lager's American Grill & Brewery \$	18	404.525.4400
Metro Café Diner \$	19	404.577.1420
Pulse (Marriott Marquis) \$	20	404.521.0000
Rathbun's \$\$\$	21	404.524.8280
Serpas True Food \$\$	22	404.688.0040
Shed at Glenwood \$	23	404.835.4363
Southern Elements (Hilton Hotel) \$\$	24	404.659.2000
STATS \$\$	25	404.885.1472
Sun Dial (Westin Peachtree) \$\$\$	26	404.589.7506
Taco Mac (Philips Arena) \$	27	404.835.1192
Ted's Montana Grill \$\$	28	404.521.9796
The Terrace (Ellis Hotel) \$\$	29	404.523.5155
Thrive Restaurant \$\$	30	404.389.1000
TWO. urban licks \$\$	31	404.522.4622
Waffle House - Centennial Olympic Park \$	32	404.522.9873
World Trade Center Atlanta \$\$	33	404.813.6670
Bar/Lounge		
GAME X \$\$	34	404.525.0728
Harlem Nights \$\$	35	678.927.9267
High Velocity (Marriott Marquis) \$	20	404.586.6017
Lobby Bar (Westin Peachtree) \$	26	404.659.1400
Point of View (Hilton Atlanta) \$	24	404.659.2000
Porter Beer Bar, The \$	36	404.223.0393
SkyLounge (Glenn Hotel) \$\$	12	404.521.2250
Suite Food Lounge \$\$	37	404.577.1021
Twenty-Two Storys (Hyatt Regency) \$\$	38	404.577.1234
Brew Pub		
Wrecking Bar BrewPub \$\$	39	404.221.2600
Barbecue		
Fox Bros. Bar-B-Q \$	40	404.577.4030
Smoke Ring \$	41	404.228.6377
Caribbean		
Trader Vic's (Hilton Atlanta) \$\$	24	404.221.6339
Coffee Shop/Desserts/Wine Bar		
Copper Blu Café \$	42	404.682.1395
Market Café (AmericasMart) \$	43	404.220.2268
Marketplace (Hilton Hotel) \$	24	404.659.2000
Pemberton Café \$	44	404.525.6253
The Market (Hyatt Regency) \$	38	404.577.1234
Dinner Theatre		
Agatha's- A Taste of Mystery \$\$\$	45	404.584.2255
European		
Der Biergarten \$\$	46	404.521.2337

Restaurants	Number on Map	Phone Number
Food Courts		
CNN Center \$	47	404.827.2491
Peachtree Center \$	48	404.654.1265
Indian		
Haveli Indian Cuisine \$	49	404.522.4545
NaanStop \$	50	404.522.6226
Irish Pub		
Meehan's Public House \$\$	51	404.214.9821
Italian & Northern Italian		
Azio Restaurant \$\$	52	404.222.0808
Noni's Bar and Deli \$	53	404.343.1808
Sotto Sotto \$\$	54	404.523.6678
International		
Nikolai's Roof (Hilton Hotel) \$\$\$	24	404.221.6362
Prime Meridian (Omni Hotel) \$\$	55	404.818.4450
Terraces Restaurant & Lounge (GWCC) \$\$	56	404.223.4539
Japanese		
Benihana Restaurant \$\$	57	404.522.9627
Mediterranean		
Aviva by Kameel \$	48	404.698.3600
Truva \$\$	58	404.577.8788
Mexican		
Alma Cocina \$\$	59	404.815.4700
No Mas! Hacienda & Cantina \$\$	60	404.574.5678
Pizza		
Fritti Restaurant \$\$	61	404.880.9559
Max's \$	62	404.974.2941
Mellow Mushroom \$	63	404.577.1001
Spin, The Spinning Pie Pizza Lounge \$	64	404.880.0703
Seafood		
Legal Sea Foods \$\$	65	678.500.3700
McCormick & Schmick's \$\$	66	404.521.1236
Ray's in the City \$\$	67	404.524.9224
Soul Food		
Busy Bee Café \$	68	404.525.9212
Southern/New Southern		
Pascal's Restaurant \$\$	69	404.525.2023
Pittypat's Porch \$\$	70	404.525.8228
Sway (Hyatt Regency) \$\$	38	404.577.1234
Sweet Georgia's Juke Joint \$\$	71	404.209.0907
Vickery's \$\$	72	404.627.8818
White Oak Kitchen & Cocktails \$\$	73	404.524.7200
Steakhouse		
Atlanta Grill (Ritz-Carlton) \$\$\$	74	404.221.6550
Cuts Steakhouse \$\$	75	404.525.3399
Kevin Rathbun Steak \$\$\$	76	404.524.5600
Morton's Steakhouse \$\$\$	77	404.577.4366
Room at Twelve Hotel \$\$\$	78	404.418.1250
Ruth's Chris Steak House \$\$\$	79	404.223.6500
Sear (Marriott Marquis) \$\$\$	20	404.586.6134

Average Entrée Price Legend

Casual Dining (\$): Up to \$15, Midpoint (\$\$): \$15-\$35, Fine Dining (\$\$\$): \$35+

Area Restaurant Map





Useful Information

Conference Facility Information:

Georgia World Congress Center (GWCC)
285 Andrew Young International Blvd.
Atlanta, GA 30313

- **GWCC Meeting Rooms** are located in Buildings A and B. The signs in Building A are **green** and the signs in Building B are **red**. Buildings are connected by walkways.
- **GWCC Information Desks** are located at the entrance to each building with staff to help you find locations within the building. Wheelchairs also are available here.
- **GWCC Monitors** are strategically placed throughout the GWCC buildings. The rotating slides on the monitors provide directions for sessions taking place in the GWCC.
- **GWCC Vending Machines** are located throughout the GWCC. Snacks start at \$1.50, and beverages range from \$3.00 to \$4.00, depending on size.

Business Center:

The FedEx® Office Business Center is located in the entrance lobby for Buildings B and C.
Phone: 404-223-4660 or 404-221-0000
Fax: 404-223-4776
E-mail: usa1065@fedex.com

ATMs:

ATMs are located in the lobbies of GWCC Buildings A, B, & C. The ATMs accept Avail, Plus, Honor, Discover, MasterCard, Visa, Cirrus, and Alert cards.

Lost & Found:

The lost and found is located at the FSA registration desk. If you find a lost item, please take it to the registration desk or give it to a conference staff member.

First Aid:

The First Aid room is located in Building A on Level 1 in the A3 First Aid Room.

Wi-Fi Access:

Please disable tethering, hotspots, and wireless routers from your electronic devices.

To access Wi-Fi in the GWCC, connect to the "FSATC2014" wireless network from your list of available networks. **Please note:** Exhibit Hall A3 and A103 will not have Wi-Fi service.

Luggage Storage:

Available on Friday, December 5. If you check out of your hotel on Friday, December 5 and want to store your luggage during the conference, space will be available from 7:30 a.m. to 3:30 p.m. in Georgia World Congress Center Building A, Level 4, Room A402. *The cost to store each piece of luggage is \$3 - cash only.*

FSA Offices Contact Information

FSA Offices	Description	Contact Information
Conferences	For general conference information.	202-377-3633 FSAConferences@ed.gov
Default Prevention Assistance	For questions related to default prevention.	defaultpreventionassistance@ed.gov
Experimental Sites Initiative	For questions about how schools can participate in current and future FSA experiments.	experimentalsites@ed.gov
Operations Performance Division	For questions related to school cohort default rates and appeals/adjustments/challenges to default rate data, lender and guaranty agency default rates, and corrections to default rate data.	<ul style="list-style-type: none"> School Default Rates: 202-377-4259 Lender and Guaranty Agency Default Rates: 202-377-3053
Quality Assurance (QA) Program	For questions about the QA Program that helps schools attain, sustain, and advance exceptional student aid delivery and service excellence.	<ul style="list-style-type: none"> qualityassurance@ed.gov Regions 1, 2, 5: Holly.Langer-Evans@ed.gov 617-289-0136 Regions 3, 4, 6, 7: Anne.Tuccillo@ed.gov 202-377-4378 Regions 8, 9, 10: Michael.Cagle@ed.gov 206-615-2586

School Participation Teams

For information and guidance on audit resolution, financial analysis, program reviews, technical assistance, and school and program eligibility/recertification.

Team	Phone Number
New York/Boston (Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont, New Jersey, New York, Puerto Rico, V.I.)	<ul style="list-style-type: none"> Boston: 617-289-0133 New York: 646-428-3750 Wash DC: 202-377-3173
Philadelphia (DC, Delaware, Maryland, Pennsylvania, Virginia, West Virginia)	<ul style="list-style-type: none"> Philadelphia: 215-656-6442 Wash DC: 202-377-3173
Atlanta (Alabama, Florida, Georgia, Mississippi, North Carolina, South Carolina)	<ul style="list-style-type: none"> Atlanta: 404-974-9303 Wash DC: 202-377-3173
Chicago/Denver (Illinois, Indiana, Minnesota, Ohio, Wisconsin, Colorado, Michigan, Montana, North Dakota, South Dakota, Utah, Wyoming)	<ul style="list-style-type: none"> Chicago: 312-730-1511 Denver: 303-844-3677 Wash DC: 202-377-3173
Dallas (Arkansas, Louisiana, New Mexico, Oklahoma, Texas)	<ul style="list-style-type: none"> Dallas: 214-661-9490 Wash DC: 202-377-3173
Kansas City (Iowa, Kansas, Kentucky, Missouri, Nebraska, Tennessee)	<ul style="list-style-type: none"> Kansas City: 816-268-0410 Wash DC: 202-377-3173
San Francisco/Seattle (Alaska, American Samoa, Arizona, California, Guam, Hawaii, Nevada, Palau, Marshall Islands, N. Marianas and Micronesia, Idaho, Oregon, Washington)	<ul style="list-style-type: none"> San Francisco: 415-486-5677 Seattle: 206-615-2594 Wash DC: 202-377-3173
Foreign Schools Participation Division	<ul style="list-style-type: none"> Wash DC: 202-377-3168



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Please note: Exhibit Hall A3 and A103 do not have Wi-Fi service.



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Join the conversation with #FSATC2014

Service Centers for Schools

Service Center Name	Description	Phone Number
Campus-Based Call Center	For questions related to Campus-Based Programs, the Fiscal Operations Report and Application to Participate (FISAP), and Federal Perkins Loan cohort default rates.	877-801-7168
Closed School Contacts	For questions regarding school closures, unpaid refunds, and poor quality of education/student services.	1-800-4-FED-AID (1-800-433-3243)
COD School Relations Center	For questions related to Common Origination and Disbursement (COD), Iraq and Afghanistan Service Grant, Pell Grant, TEACH Grant, and Direct Loan processing.	<ul style="list-style-type: none"> Grant Programs: 800-474-7268 Direct Loan Program: 800-848-0978 Student Loan Support Center: 800-557-7394 Foreign Schools: 571-392-3737
CPS/SAIG Technical Support and the TFA Support Center	For questions related to the Central Processing System (CPS), the Student Aid Internet Gateway (SAIG), Web products such as FAA Access to CPS Online, and assistance with software products such as EDconnect and EDEXpress. Questions related to Two-Factor Authentication (TFA) tokens may also be directed here.	800-330-5947
eZ-Audit	To submit questions about financial statements and compliance audits online.	877-263-0780
Federal Student Aid Research and Customer Care Center (RCCC)	For questions regarding Title IV federal student aid programs.	800-433-7327
Foreign School Contacts	For questions related to Direct Loan Processing for foreign schools.	800-848-0978 or 571-392-3737
G5 Hotline	For questions related to G5, the Department of Education's electronic system for grants management and payments.	888-336-8930
Health Education Assistance Loan (HEAL) Program for Lenders and Lender Services	For questions related to the HEAL Program.	844-509-8957
Loan Consolidation for Loan Holders and Servicers	For questions related to the Direct Consolidation Loan application process.	800-557-7392

Service Centers for Schools

Service Center Name	Description	Phone Number
National Student Loan Data System (NSLDS)	For questions related to NSLDS functions such as student eligibility, overpayments, loan history, and enrollment reporting.	800-999-8219
Total and Permanent Disability Discharge and Veterans Disability Discharge	For questions related to the disability discharge process.	888-303-7818

Loan Servicing Centers for Schools	
Servicer	Phone Number
For questions about loan repayment or other loan servicing issues, a school can contact the appropriate loan servicing center.	
Aspire Resources Inc.	888-902-6077
CornerStone	877-336-7397
ECSI Federal Perkins Loan Servicer	866-313-4130
ESA/Edfinancial	855-845-1001
FedLoan Servicing (PHEAA)	800-655-3813
Granite State – GSMR	800-303-8353
Great Lakes Educational Loan Services, Inc.	888-686-6919
MOHELA	888-866-4353
Navient	888-272-4665
Nelnet	866-463-5638
OSLA Servicing	405-556-9224
VSAC Federal Loans	888-307-8722

REACH FSA

Through REACH FSA - 855-FSA-4FAA (855-372-4322) - members of the financial aid community can connect to various contact centers through a single phone number. When you call REACH FSA, you can either say the name of the call center you wish to be connected to or listen to a brief description of the following call centers to help you choose the one that is most appropriate to your inquiry:

- Campus-Based Call Center
- COD School Relations Center
- CPS/SAIG Technical Center
- eZ-Audit Help Desk
- FSA Research and Customer Care Center (RCCC)
- Foreign Schools Participation Division
- G5 Hotline
- NSLDS Customer Support Center
- Nelnet Total and Permanent Disability Servicer
- School Eligibility Service Group

FSA Research and Customer Care Center (RCCC)

The RCCC is staffed by a group of specially trained Department of Education employees who assist schools with questions about Title IV Federal Student Aid programs, policies, and regulations. The RCCC also provides assistance with contacting other Federal Student Aid staff. The RCCC is an advocate for schools that participate in Federal Student Aid programs and welcomes all comments and questions.

Phone: 800-433-7327 **E-mail:** fsa.customer.support@ed.gov

Office Hours: 9:00 a.m.-5:00 p.m. (ET), Mon - Fri

NOTE: Inquiries from students and parents should be directed to the Federal Student Aid Information Center at 800-4-FED-AID (800-433-3243).

For complete information, visit

<http://ifap.ed.gov/ifap/helpContactInformationList.jsp?group=1>.

Service Centers for Students

Service Center Name	Description	Phone Number
Default Resolution Group	For questions related to individual loan status and repayment of loans in default.	800-621-3115
Federal Student Aid Information Center (FSAIC)	For questions about the FAFSA application, pre-filled FAFSA on the Web, FAFSA4caster, corrections to a FAFSA, FSA publications, and loan inquiries.	1-800-4-FED-AID (1-800-433-3243)
Health Education Assistance Loan (HEAL) Program for Borrowers	For questions related to the HEAL Program.	301-443-1965 (For borrowers in default) 844-509-8957 (For general HEAL information)
Loan Consolidation for Applicants	For questions related to the Direct Consolidation Loan Application process.	800-557-7392
Office of the Ombudsman FSA	A final resource for individuals who have sought assistance from service centers regarding specific student loan questions.	877-557-2575 (To initiate a case) 202-377-3800 (For aid officers)
Total and Permanent Disability Discharge and Veterans Disability Discharge	For questions related to the disability discharge process.	888-303-7818

Loan Servicing Centers for Students	
	For questions about loan repayment or other loan servicing issues, a borrower can contact his or her loan servicing center.
Servicer	Phone Number
Aspire Resources Inc.	855-475-3335
CornerStone	800-663-1662
ECSI Federal Perkins Loan Servicer	866-313-3797
ESA/Edfinancial	855-337-6884
FedLoan Servicing (PHEAA)	800-699-2908
Granite State – GSMR	888-556-0022
Great Lakes Educational Loan Services, Inc.	800-236-4300
MOHELA	888-866-4352
Navient	800-722-1300
Nelnet	888-486-4722
OSLA Servicing	866-264-9762
VSAC Federal Loans	888-932-5626

For complete information, visit
<http://ifap.ed.gov/ifap/helpContactInformationList.jsp?group=2>.



Training & Technical Assistance Contacts

TRAINING OFFICERS & INSTITUTIONAL IMPROVEMENT SPECIALISTS

Service Centers for Schools

Training Officers

Training officers provide local, regional, and national training on a wide variety of Title IV topics. They also provide direct assistance to schools by answering follow-up questions from training sessions. Training venues include financial aid associations, state and regional organizations, Department of Education national conferences. Training opportunities include Department of Education online training and Fundamentals of Federal Student Aid Administration workshops for new schools and financial aid staff.

Training officers reside in regions comprised of specific states. Due to state and school system differences, concentration of certain types of institutions, and training officer workload, schools should contact staff located in their respective region for assistance.

Institutional Improvement Specialists

Institutional Improvement Specialists (IIS) are part of the School Participation Divisions (SPDs). The SPDs work with institutional eligibility, resolve institutional independent audits, review school financial statements, conduct Title IV program reviews, and provide technical assistance. IISs work within regions and are primarily responsible for working with all new schools participating in federal Title IV aid. They conduct technical assistance visits (on- and off-site), provide one-on-one training, and help with general Title IV questions. In addition, they may work closely with schools to resolve eligibility, audit, and/or financial concerns.

Training & Technical Assistance Contacts

TRAINING OFFICERS

Region I - Boston

CT, ME, MA, NH, RI, VT

Pam Gilligan 617-289-0022
pam.gilligan@ed.gov

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Region II - New York

NJ, NY, Puerto Rico, Virgin Islands

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zachary.goodwin@ed.gov

Sandy Santana 646-428-3754
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Nautochia Webb 646-428-3758
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Region III - Philadelphia

DC, DE, MD, PA, VA, WV

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Craig Rorie 215-656-5916
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Region IV - Atlanta

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Regions and states may differ between training officers and institutional improvement specialists.

Training & Technical Assistance Contacts

TRAINING OFFICERS

Region V - Chicago

IL, IN, MI, MN, OH, WI

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angela.smith@ed.gov

Region VI - Dallas

AR, LA, NM, OK, TX

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kevin.campbell@ed.gov

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Trevor Summers 214-661-9468
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Region VII - Kansas City

IA, KS, MO, NE

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david.bartlett@ed.gov

Region VIII - Denver

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Foreign Schools

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Margery Harvey..... 202-684-5649
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School Eligibility Service Group (SESG)

Ron Bennett - Director, School Eligibility Service Group, Washington, DC
202-377-3181

School Eligibility Service Group General Number: 202-377-3173 or e-mail: CaseTeams@ed.gov

Or call the appropriate School Participation Division manager below for information and guidance on audit resolution, financial analysis, program reviews, school and program eligibility/recertification, and school closure information.

New York/Boston School Participation Division

Connecticut, Maine, Massachusetts, New Hampshire, Rhode Island, Vermont, New Jersey, New York, Puerto Rico, Virgin Islands

Betty Coughlin, Director 464-428-3737
Tracy Nave – Boston 617-289-0145
Patrice Fleming – D.C. 202-377-4209
Christopher Curry – New York 646-428-3738

Philadelphia School Participation Division

District of Columbia, Delaware, Maryland, Pennsylvania, Virginia, West Virginia

Nancy Gifford, Director 215-656-6436
John Loreng – Philadelphia 215-656-6437
Sherrie Bell – D.C. 202-377-3349

Multi-Regional and Foreign Schools Participation Division

Michael Frola, Director – D.C. 202-377-3364
Barbara Hemelt – D.C. 202-377-4201
Joseph Smith – D.C. 202-377-4321
Barbara Murray – D.C. 202-377-4203

Atlanta School Participation Division

Alabama, Florida, Georgia, Mississippi, North Carolina, South Carolina

Christopher Miller, Director 404-974-9297
David Smittick – Atlanta 404-974-9301
Vanessa Dillard – Atlanta 404-974-9418

Dallas School Participation Division

Arkansas, Louisiana, New Mexico, Oklahoma, Texas

Cynthia Thornton, Director 214-661-9457
Jesus Moya – Dallas 214-661-9472
Kim Peeler – Dallas 214-661-9471

Kansas City School Participation Division

Iowa, Kansas, Kentucky, Missouri, Nebraska, Tennessee

Ralph LoBosco, Director 816-268-0440
Dvak Corwin – Kansas City 816-268-0420
Jan Brandow – Kansas City 816-268-0409

Clery/Campus Security (Managed under the Administrative Actions and Appeals Service Group)

James Moore – D.C. 202-377-4089

Chicago/Denver School Participation Division

Illinois, Minnesota, Ohio, Wisconsin, Indiana, Colorado, Michigan, Montana, North Dakota, South Dakota, Utah, Wyoming

Douglas Parrott, Director 312-730-1532
Earl Flurkey – Chicago 312-730-1521
Brenda Yette – Chicago 312-730-1522
Douglas Parrott – Denver (A) 312-730-1532

San Francisco/Seattle School Participation Division

American Samoa, Arizona, California, Guam, Hawaii, Nevada, Palau, Marshall Islands, North Marianas, State of Micronesia, Alaska, Idaho, Oregon, Washington

Martina Fernandez-Rosario, Director 415-486-5605
Gayle Palumbo – San Francisco or Seattle 415-486-5614
206-615-3699
Dyon Toney – D.C. 202-377-3639
Erik Fosker – San Francisco 415-486-5606



FSA Acronyms

A.A.	Associate of Arts Degree
AAI	Adjusted Available Income
ACA	Administrative Cost Allowance
ACG	Academic Competitiveness Grant Program
ACH	Automated Clearing House
AEI	Additional Eligibility Indicator
AFDC	Aid to Families with Dependent Children (see TANF)
AGI	Adjusted Gross Income
AI	Available Income
ANN	Announcement Dear Colleague Letter
ANNH	Alaska Native and Native Hawaiian-Serving Institution
APA	Asset Protection Allowance
APC	Adjusted Parents' Contribution
ARRA	American Recovery and Reinvestment Act of 2009
ATB	Ability to Benefit
ATI	Allowance Against Total Income
ATS	Agreement to Serve
AVG	Application and Verification Guide
AY	Academic Year (may refer to Award Year in some contexts)
AZ	Auto Zero (EFC)
B.A.	Bachelor of Arts Degree
BBAY	Borrower-Based Academic Year
BIA	Bureau of Indian Affairs
BLS	Bureau of Labor Statistics
BPOS	Bulk Publication Ordering System (now known as FSAPubs)
B.S.	Bachelor of Science Degree
BSC	Borrower Services – Collections
CAI	Contribution from Available Income
CB	Campus-Based Dear Colleague Letter
CBT	Computer-Based Training
CCR	Central Contractor Registration
CCRAA	College Cost Reduction and Access Act of 2007
CDR	Cohort Default Rate
CEO	Chief Executive Officer
CFDA	Catalog of Federal Domestic Assistance
CFL	Current Funding Level
CFO	Chief Fiscal or Financial Officer
CFR	Code of Federal Regulations
CIP	Classification of Instructional Program
CM	Congressional Methodology
COA	Cost of Attendance
COD	Common Origination and Disbursement
COO	Chief Operating Officer
COTW	Corrections on the Web

FSA Acronyms

CPA	Certified Public Accountant
CPS	Central Processing System
CSC	Customer Service Center
CSV	Comma Separated Values
DCL	Dear Colleague Letter (also referred to as Dear Partner Letter)
DCS	Debt Collection Service (now known as Federal Student Aid, Borrower Services and Collections)
DHS	Department of Homeland Security
DL	Direct Loan
DLOS	Direct Loan Origination System
DLSAS	Direct Loan School Account Statement (now simply SAS)
DLSC	Direct Loan Servicing Center
DNW	Discretionary Net Worth
DOB	Date of Birth
DOD	Department of Defense
DOE	Department of Energy
DOJ	Department of Justice
DPA	Destination Point Administrator
DRAP	Default Reduction Assistance Program
DRN	Data Release Number
DUNS	Data Universal Numbering System (by Dun & Bradstreet)
EA	Electronic Announcement
EEA	Employment Expense Allowance
E-App	Electronic Application for Approval to Participate in the Federal Student Aid Programs
ECAR	Eligibility and Certification Approval Report
ECASLA	Ensuring Continued Access to Student Loans Act of 2008
ECB	Ending Cash Balance
eCDR	Electronic Cohort Default Rate
eCFR	Electronic Code of Federal Regulations
ED	U.S. Department of Education (see also USED)
EDA	Electronic Debit Account
EDA	Erroneous Data Appeal
EDCAPS	Education Central Automated Processing System
EDE	Electronic Data Exchange
EDPUBS	ED's center for ordering single copy publications
EFA	Estimated Financial Assistance
EFC	Expected Family Contribution
EFT	Electronic Funds Transfer
EIC	Earned Income Credit
EIN	Employer Identification Number
eMPN	Electronic Master Promissory Note
EO	Executive Order
ESAR	Electronic Student Aid Report
E-SIGN	Electronic Signatures in Global and National Commerce Act
ESL	English as a Second Language
ESOA	Electronic Statement of Account

FSA Acronyms

FAA	Financial Aid Administrator
FADL	Final Audit Determination Letter
FAFSA®	Free Application for Federal Student Aid
FAO	Financial Aid Office(r)
FAT	Financial Aid Transcript (replaced by NSLDS)
FCC	Federal Capital Contribution (Perkins)
FDLP (DL)	Federal Direct Loan Program
FEDWIRE	U.S. Treasury Financial Communication System/Deposit Message Retrieval System
FERPA	Family Educational Rights and Privacy Act
FFEL	Federal Family Education Loan Program
FISAP	Fiscal Operations Report and Application to Participate
FM	Federal Methodology
FMS	Financial Management System
FNT	Full Needs Test
FOIA	Freedom of Information Act
FOTW	FAFSA on the Web
FP	Financial Partners Dear Colleague Letter
FPLUS	Federal PLUS (Parent Loan for Undergraduate Students)
FPRD	Final Program Review Determination
FR	Federal Register
FRB	Federal Reserve Bank
FSA	Federal Student Aid
FSAH	Federal Student Aid Handbook
FSAIC	Federal Student Aid Information Center
FSAPubs	Federal Student Aid Publication ordering site - www.FSAPubs.gov
FSATC	Federal Student Aid Training Conference
FSEOG	Federal Supplemental Educational Opportunity Grant
FT	Full-time
FTI	FISAP Total Income
FTRI	Federal Tax Return Information
FWS	Federal Work-Study
FY	Fiscal Year
G	Guaranty Agency Dear Colleague Letter
G5	Grants Administration and Payment System (formerly GAPS)
GA	Guaranty Agency
GAAP	Generally Accepted Accounting Principles
GAGAS	Generally Accepted Government Auditing Standards
GAO	Government Accountability Office (formerly General Accounting Office)
GAP	Grants for Access and Persistence (formerly SLEAP)
GAPS	Grants Administration and Payment System (now G5)
GAS	Government Auditing Standards
GASB	Government Accounting Standards Board
GE	Gainful Employment
GEAR UP	Gaining Early Awareness and Readiness for Undergraduate Programs
GED	General Educational Development certificate or General Equivalency Diploma

FSA Acronyms

GEN.....	General Dear Colleague Letter
GPA.....	Grade Point Average
GPO.....	Government Printing Office
Grad PLUS.....	PLUS Loans for Graduate and Professional Students
GSL.....	Guaranteed Student Loan Program (now know as FFEL)
HBCU.....	Historically Black Colleges and Universities
HCERA.....	Health Care and Education Responsibility Act of 2010
HCM.....	Heightened Cash Monitoring
HEA.....	Higher Education Act of 1965
HEOA.....	Higher Education Opportunity Act of 2008
HERA.....	Higher Education Reconciliation Act of 2005
HSI.....	Hispanic-Serving Institutions
HT.....	Half-time
IASG.....	Iraq and Afghanistan Service Grant
IBR.....	Income-Based Repayment Plan
ICC.....	Institutional Capital Contribution (Perkins Loan Program)
ICR.....	Income-Contingent Repayment Plan
IFAP.....	Information for Financial Aid Professionals Website
IG.....	Inspector General
IHE.....	Institution of Higher Education
IIS.....	Institutional Improvement Specialist
INS.....	Immigration and Naturalization Service (now known as USCIS)
IPA.....	Income Protection Allowance
IPEDS.....	Integrated Postsecondary Education Data System
ISIR.....	Institutional Student Information Record
JIT.....	Just In Time (pilot program for obtaining Pell funds)
JLD.....	Job Location and Development
LCC.....	Loan Consolidation Center
LD.....	Limited Distribution Dear Colleague Letter
LDA.....	Last Date of Attendance
LEAP.....	Leveraging Educational Assistance Partnership Program
LEU.....	Lifetime Eligibility Used
LIBOR.....	London Interbank Offered Rate
LOA.....	Leave of Absence
LOC.....	Letter of Credit
LOE.....	Level of Expenditures (Perkins Loan Program)
LOR.....	Loan Origination Record
LSDA.....	Late-Stage Delinquency Assistance
LST.....	Limit, Suspend, and/or Terminate
LTH.....	Less Than Half-Time
MAP-21.....	Moving Ahead for Progress in the 21st Century Act
MDE.....	Multiple Data Entry processor
MPN.....	Master Promissory Note
MRR.....	Multiple Reporting Record
MSURSD.....	Minority-Serving and Under-Resourced Schools Division
NASFAA.....	National Association of Student Financial Aid Administrators

FSA Acronyms

NASSGAP	National Association of State Student Grant and Aid Programs
National SMART Grant	National Science and Mathematics Access to Retain Talent Grant Program
NDEA	National Defense Education Act of 1958
NDSL	(NDSLPL) National Defense Student Loan (now known as Perkins Loan)
Neg Reg	Negotiated Rulemaking
NPRM	Notice of Proposed Rulemaking
NSC	National Student Clearinghouse
NSLDS®	National Student Loan Data System
NW	Net Worth
OGC	Office of the General Counsel
OHA	Office of Hearings and Appeals
OIG	Office of Inspector General
OMB	Office of Management and Budget
OPE	Office of Postsecondary Education
OPE-ID	OPE Identification Number
OSFA	Office of Student Financial Assistance (previous name for FSA)
P	Pell Dear Colleague Letter
PAYE	Pay As You Earn Repayment Plan
P.L.	Public Law
PBO	Performance-Based Organization
PC	Parental Contribution <i>or</i> Paid in Consolidation <i>or</i> Program Compliance
PCA	Parents' Contribution from Assets
PEPS	Postsecondary Education Participants System
PII	Personally Identifiable Information
PIN	Personal Identification Number
PJ	Professional Judgment
PLUS	Loan program for parents of dependent students and for graduate/professional students
PN	Promissory Note
POP	Potential Overpayment Project <i>or</i> Pace of Progression
PPA	Program Participation Agreement
PT	Part-Time
QA	Quality Assurance Program
R2T4	Return of Title IV Funds
RFMS	Recipient Financial Management System (replaced by COD)
ROTW	Renewal FAFSA on the Web
SAFRA	Student Aid and Fiscal Responsibility Act
SAIG	Student Aid Internet Gateway
SAM	System for Award Management
SAP	Satisfactory Academic Progress
SAR	Student Aid Report
SAS	School Account Statement
SATI	Student Allowance Against Total Income
SAY	Scheduled Academic Year
SC	Student Contribution
SCA	Student Contribution from Assets
SDNW	Student's Discretionary Net Worth

FSA Acronyms

SE9W	Substantially Equal, at least 9 Weeks in length (referring to a definition of a term)
SESG	School Eligibility Service Group
SFA	Student Financial Assistance (changed to Federal Student Aid)
SIC	Student Income Contribution
SID	Student Identifier (COD)
SIP	Strengthening Institution Program
SLEAP	Special LEAP (replaced by GAP)
SLS	Supplemental Loans for Students
SNAP	Supplemental Nutrition Assistance Program (formerly known as Food Stamps)
SNT	Simplified Needs Test
SOA	Statement of Account
SPD	School Participation Division
SPS	Student Payment Summary (replaced by Year-to-Date Report)
SRK	Student Right-to-Know Act
SSA	Social Security Administration
SSCR	Student Status Confirmation Report
SSI	Supplemental Security Income
SSIG	State Student Incentive Grant Program (renamed LEAP)
SSN	Social Security Number
SSS	Selective Service System
STI	Student's Total Income
STX	State and other Tax Allowance
TANF	Temporary Assistance for Needy Families
TCCU	American Indian Tribally Controlled Colleges and Universities
TEACH Grant	Teacher Education Assistance for College and Higher Education Grant
TFA	Two-Factor Authentication
TFAP	Training for Financial Aid Professionals
TI	Total Income
TIN	Tax Identification Number
TIV	Title IV of the HEA
TIVAS	Title IV Additional Servicer
TIV WAN	Title IV Wide Area Network (replaced by the SAIG)
TPC	Total Parents' Contribution
TSC	Total Student's Contribution
UCC-1	Uniform Commercial Code Statement
USC	United States Code
USCIS	U.S. Citizenship and Immigration Services
USED	U.S. Department of Education
VA	Department of Veterans Affairs
WAN	Wide Area Network
WBT	Web-Based Training
WIA	Workforce Investment Act
XML	Extensible Markup Language
YTD	Year-To-Date

Online Evaluations

Your feedback is important to us!

Again this year, we have added a feature to the FSA Conferences Mobile Site to allow attendees to rate sessions in real time. Session evaluations are available on <http://fsaconferences.ed.gov/mobile>.

After the conference, attendees will receive an e-mail with a link to the full FSA Training Conference evaluation, which also offers the opportunity to evaluate individual sessions.



Bringing you the best...

The 2013 FSA Training Conference printed program and trifold agenda received a Blue Pencil **Award for Excellence** from the National Association of Government Communicators in the Conference Materials division.



NAGGC

National Association of
Government Communicators



Notes

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FAFSA FACTS

2014

21,193,585

Applications Processed

as of July 16, 2014

First FAFSA Filed in Kentucky

12:05:03 PM EST
January 1, 2014

Number of Applications Submitted in the first:

378 15 minutes

6303 60 minutes

113003 24 hours



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